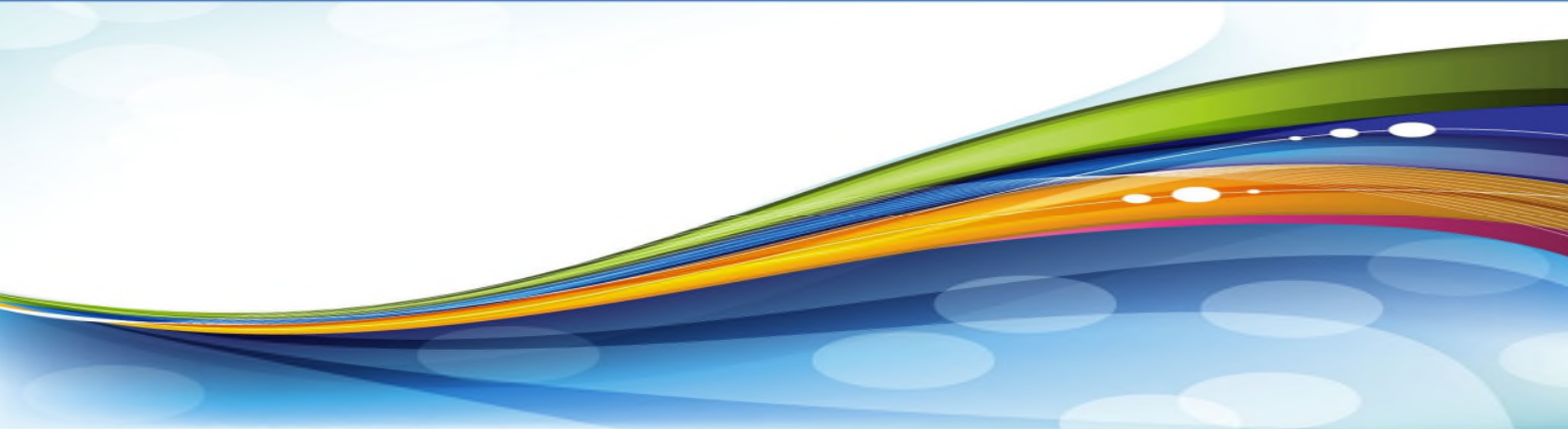




Western Missouri Medical Center

Primary Service Area

Community Health Needs Assessment 2017-2019



October 2016

VVV Consultants LLC
Olathe, KS

Community Health Needs Assessment 2017-2019

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*Shaded lines note IRS requirements

I. Executive Summary

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I. Executive Summary

Western Missouri Medical Center (Primary Service Area) - Community Health Needs Assessment 2017-2019

Creating healthy communities requires a high level of mutual understanding and collaboration among community leaders. The development of this assessment brings together community health leaders and providers, along with local residents, to research and prioritize county health needs and document community health delivery successes. This health assessment will serve as the foundation for community health improvement efforts for the next three years. The last CHNA 2014-2016 for Western Missouri Medical Center (Primary Service Area) was published in September of 2013. (Note: The Patient Protection and Affordable Care Act (ACA) requires not-for-profit hospitals to conduct a CHNA every three years and adopt an implementation strategy to meet the needs identified by the CHNA). This assessment was coordinated and produced by VVV Consultants LLC (Olathe, Kansas) under the direction of Vince Vandehaar, MBA.

The CHNA 2017-2019 provides benefits to local health service organizations, the hospital, the public health department, as well as the community, in the following ways: 1) Increases knowledge of community health needs and resources 2) Creates a common understanding of the priorities of the community's health needs 3) Enhances relationships and mutual understanding between and among stakeholders 4) Provides a basis upon which community stakeholders can make decisions about how they can contribute to improving the health of the community 5) Provides rationale for current and potential funders to support efforts to improve the health of the community 6) Creates opportunities for collaboration in delivery of services to the community and 7) Provides guidance to the hospital and local health department for how they can align their services and community benefit programs to best meet needs.

Town Hall Community Health “Strengths” cited for Western Missouri Medical Center’s Primary Service Area are as follows:

Western Missouri Medical Center - Primary Service Area			
Community Health "Strengths"			
#	Topic	#	Topic
1	Smoking Ordinance	14	Drinking Restrictions
2	Access to Trails	15	Young Community
3	Good Primary Care Doctors	16	Low Cancer Rates
4	Urgent Care at the Hospital	17	Hospital/Clinic Expansion
5	St. Luke's Affiliation	18	OB Delivery Services at Hospital
6	Physician Network Creating Best Practice Care Across Community	19	Access to a Hospital in our Community
7	School and Harvester's Back Pack Program	20	Community Collaboration on Improving Health
8	UCM and Air Force Collaboration to Reduce Alcohol Consumption	21	Great Hospital Acquired Infection Rate (Zero)
9	Citizens for Environmental Action (CEA)	22	Katy Trail Coming into our Community
10	Outpatient Services at Hospital	23	Local Public Health
11	Emergency Services at Hospital are Improving	24	Project Community Connect
12	Farmer's Market Associated with SNAP Program	25	Good Ambulance District
13	Meals-on-Wheels		

Town Hall “Community Health Changes and/or Improvements Ranking” cited for Western Missouri Medical Center's Primary Service Area are as follows:

Western Missouri Medical Center - Primary Service Area				
Top Health Priorities - 37 Attendees, 135 Votes				
#	Health Needs to Change and/or Improve	Votes	%	Accum
1	Mental Health (Diagnosis / Placement / Follow-Up)	29	21.5%	21.5%
2	Obesity (Nutrition / Fitness)	24	17.8%	39.3%
3	Access to Dental Care for Uninsured	13	9.6%	48.9%
4	Substance Use Disorder (Alcohol / Meth / Opiates / Marijuana / Heroin)	13	9.6%	58.5%
5	Suicide Prevention	13	9.6%	68.1%
6	Awareness of Available Healthcare Services	8	5.9%	74.1%
7	Family Planning Services	8	5.9%	80.0%
Total Town Hall Votes		135	100.0%	
Other Items Noted: Availability of Urgent Care Services, Case Management for Chronic Conditions, Build Sidewalks / Bike Lanes, Tree Ordinance, Prevention Services for Cancer, Emergency Services, Transportation for Groceries, Sexually Transmitted Infections Education, Traffic Accidents, Economic Development and Geriatric Care Providers.				

Key Community Health Needs Assessment 2017-2019 Conclusions from secondary research for Western Missouri Medical Center's Primary Service Area are as follows:

MO HEALTH RANKINGS: According to the 2016 RWJ County Health Rankings study, Johnson County's highest State of Missouri rankings (of 115 counties including St. Louis City) were in Health Outcomes, Mortality, Morbidity, Health Factors, Social and Economic Factors and Physical Environment.

TAB 1. Demographic Profile
TAB 2. Economic/Business Profile
TAB 3. Educational Profile
TAB 4. Maternal and Infant Health Profile
TAB 5. Hospitalization / Providers Profile
TAB 6. Behavioral Health Profile
TAB 7. Risk Indicators & Factors
TAB 8. Uninsured Profile
TAB 9. Mortality Profile
TAB 10. Preventative Quality Measures

- TAB 1: Johnson County has a population of 53,951 residents as of July 1, 2015. The percent change in population in Johnson County from April 1, 2010 to July 1, 2015 is 2.6%. The percent of persons 65 and over in Johnson County is 11.8%, lower than the Missouri Rural Norm of 18.5%. The percent of residents in Johnson County who are white and alone is 89.4%, lower than the Missouri Rural Norm of 94.4%. The percent of resident in Johnson County who are living the same house as one year ago is 74.3%, lower than the Missouri Rural Norm of 85.4%. The number of veterans in Johnson County is 6,299, higher than the Missouri Rural Norm of 2,066. The population per square mile in Johnson County is 63.4, higher than the Missouri Rural Norm of 36.4. The percent of residents in Johnson County with limited access to healthy foods 2.0%, lower than the Missouri Rural Norm of 7.2%. The number of registered voters in Johnson County is 33,167, higher than the Missouri Rural Norm of 15,503.
- TAB 2: The number of housing units in Johnson County is 21,776, higher than the Missouri Rural Norm of 10,243. The number of firms in Johnson County is 3,451, higher than the Missouri Rural Norm of 1,818. The percent of residents in Johnson County with a long commute driving alone is 42.0%, higher than the Missouri Rural Norm of 32.1%.
- TAB 3: In Johnson County, 27.5.0% of students are eligible for free lunch, lower than the Missouri Rural Norm of 37.4%. The percent of persons aged 25+ in Johnson County who is a high school graduate or higher is 91.0%, higher than the Missouri Rural Norm of 86.5%. The percent of persons aged 25+ in Johnson County with a Bachelor's degree or higher is 26.0%, higher than the Missouri Rural norm of 15.8%.
- TAB 4: The number of preterm births in Johnson County is 336, higher than the Missouri Rural Norm of 153. The number of infants participating in WIC in Johnson County is 449, higher than the Missouri Rural Norm of 167. The number of out-of-wedlock births in Johnson County is 956, higher than the Missouri Rural Norm of 59. The number of mothers who smoked during pregnancy in Johnson County is 112, higher than the Missouri Rural Norm of 59.
- TAB 5: The ratio of the population in Johnson County to primary care physicians is 2,700, lower than the Missouri Rural Norm of 3,174. The average time patients spend in the emergency department before they are seen by a healthcare professional in Johnson County is 25 minutes, higher than the Missouri Rural Norm of 16 minutes.
- TAB 6: The percent of alcohol-impaired driving deaths in Johnson County is 33.0%, higher than the Missouri Rural Norm of 30.5%.
- TAB 7: The percent of adult obesity in Johnson County is 32.0%, lower than the Missouri Rural Norm of 33.2%. The percent of physical inactivity in Johnson County is 32.0%, higher than the Missouri Rural Norm of 30.5%. The number of sexually transmitted infections in Johnson County is 137.1, lower than the Missouri Rural Norm of 260.9. The percent of Heart Failure in the Medicare population in Johnson County is 12.0%, lower than the Missouri Rural Norm of 14.1%. The percent of Chronic Kidney Disease in the Medicare population in Johnson County is 11.1%, lower than the Missouri Rural Norm of 13.9%.
- TAB 8: The percent of residents uninsured in Johnson County is 22.0%, higher than the Missouri Rural Norm of 17.3%.

- TAB 9: The suicide mortality rate per 100,000 in Johnson County is 17.0, higher than the Missouri Rural Norm of 5.
- TAB 10: The percent of access to exercise opportunities in Johnson County is 50.0%, higher than the Missouri Rural Norm of 45.1%. The percent of mammography screenings in Johnson County is 56.0%, lower than the Missouri Rural Norm of 56.4%.

Key 2016 Community Feedback Conclusions

In May of 2016, Western Missouri Medical Center (WMMC) collected stakeholder feedback from their primary service area consumers, community leaders and groups, public and other organizations, and other providers. These stakeholders (N=283) provided the following community feedback insights via an online perception survey:

- 82.3% of WMMC primary service area stakeholders would rate the overall quality of healthcare delivery in their community as either Very Good or Good, with Very Good being the highest ranking.
- WMMC primary service area stakeholders are satisfied with the following services: Ambulance, Chiropractors, Eye Doctor/Optomestrist, Home Health, Hospice, Inpatient Services, Outpatient Services, Pharmacy, Primary Care, Public Health Department and School Nurse.
- WMMC primary service area stakeholders are not satisfied with the following services: Emergency Room, Family Planning Services, Mental Health Services and Nursing Home.
- 77.0% of WMMC primary service area stakeholders have received healthcare services outside of their community over the past two years.
- WMMC primary service area stakeholders perceive the following causes of disease or disability a problem in their community: Cancer, Diabetes, Drugs/Substance Abuse, Heart Disease, Mental Illness, Nutrition, Obesity, Physical Exercise, Suicide and Wellness Education.

As seen below, the community still senses a health need for Obesity (Nutrition / Fitness), Availability of Mental Health Providers, Cardiovascular Disease, Access to Dental Health Professions by Low-Income Residents, Lack of Health Insurance Coverage, Non-Medical Needs of Senior Citizens and Inadequate Social Support.

Western Missouri Medical Center (Primary Service Area) - Warrensburg, MO N=283						
3. From our last CHNA (2014-2016), a number of health needs were identified as priorities. Are any of these CHNA 2015-2016 needs still an "Ongoing Problem" in the Western Missouri Medical Center Primary Service Area?						
Answer Options	Not a Problem Anymore	Somewhat of a Problem	Major Problem	Problem %	Response Count	Most Pressing Rank
Obesity (Nutrition / Fitness)	21	83	105	90.0%	209	1
Availability of Mental Health Providers	24	87	94	88.3%	205	3
Cardiovascular Disease	25	103	79	87.9%	207	4
Access to Dental Health Professions by Low Income Residents	26	99	80	87.3%	205	2
Lack of Health Insurance Coverage	26	109	70	87.3%	205	7
Non-Medical Needs of Senior Citizens	28	138	36	86.1%	202	8
Inadequate Social Support	33	119	47	83.4%	199	5
Access to Primary Care Physicians	87	101	20	58.2%	208	6

II. Methodology

[VVV Consultants LLC]

II. Methodology

a) Scope and Purpose

The new federal Patient Protection and Affordable Care Act requires that each registered 501(c)3 hospital conduct a Community Health Needs Assessment (CHNA) at least once every three years and adopt a strategy to meet community health needs. Any hospital who has filed a 990 is required to conduct a CHNA. IRS Notice 2011-52 was released in late fall of 2011 to give notice and request comments.

JOB #1: Meet/Report IRS 990 Required Documentation

1. A description of the community served by the facility and how the community was determined;
2. A description of the process and methods used to conduct the CHNA;
3. The identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA;
4. A description of how the organization considered the input of persons representing the community (e.g., *through meetings, focus groups, interviews, etc.*), who those persons are, and their qualifications;
5. A prioritized description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and
6. A description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

Section 501(r) provides that a CHNA must take into account input from persons who represent the broad interests of the community served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: Government agencies with current information relevant to the health needs of the community and representatives or members in the community that are medically underserved, low-income, minority populations, and populations with chronic disease needs. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility's defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.).

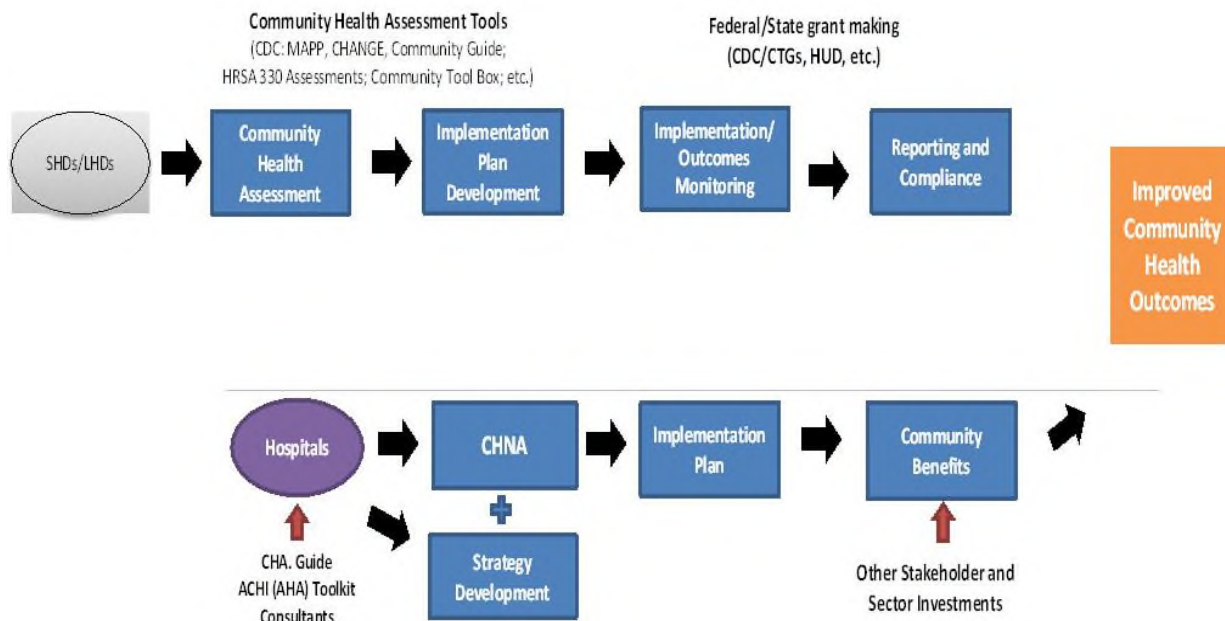
JOB #2: Making a CHNA Widely Available to the Public

The Notice provides that a CHNA will be considered to be “conducted” in the taxable year that the written report of the CHNA findings is made widely available to the public. The Notice also indicates that the IRS intends to pattern its rules for **making a CHNA “widely available to the public”** after the rules currently in effect for Form 990. Accordingly, an organization would make a **facility's written report** widely available by posting the final report on its website either in the form of (1) the report itself, in a readily accessible format or (2) a link to another organization's website, along with instructions for accessing the report on that website. *The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

JOB #3: Adopt an Implementation Strategy by Hospital

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it. A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Great emphasis has been given to work hand-in-hand with leaders from hospitals, the state health department and the local health department. A common approach has been adopted to create the CHNA, leading to aligned implementation plans and community reporting.



IRS Notice 2011-52 Overview

Notice and Request for Comments Regarding the Community Health Needs Assessment Requirements for Tax-exempt Hospitals

Applicability of CHNA Requirements to “Hospital Organizations”

The CHNA requirements apply to “hospital organizations,” which are defined in Section 501(r) to include (1) organizations that operate one or more state-licensed hospital facilities, and (2) any other organization that the Treasury Secretary determines is providing hospital care as its principal function or basis for exemption.

How and When to Conduct a CHNA

Under Section 501(r), a hospital organization is required to conduct a CHNA for each of its hospital facilities once every three taxable years. ***The CHNA must take into account input from persons representing the community served by the hospital facility and must be made widely available to the public. The CHNA requirements are effective for taxable years beginning after March 23, 2012.*** As a result, a hospital organization with a June 30 fiscal year end must conduct an initial CHNA for each of its hospital facilities by June 30, 2013, either during the fiscal year ending June 30, 2015 or during either of the two previous fiscal years.

Determining the Community Served

A CHNA must identify and assess the health needs of the **community served** by the hospital facility. Although the Notice suggests that geographic location should be the primary basis for defining the community served, it provides that the organization may also take into account the target populations served by the facility (e.g., children, women, or the aged) and/or the facility’s principal functions (e.g., specialty area or targeted disease). *A hospital organization, however, will not be permitted to define the community served in a way that would effectively circumvent the CHNA requirements (e.g., by excluding medically underserved populations, low-income persons, minority groups, or those with chronic disease needs).*

Persons Representing the Community Served

Section 501(r) provides that a CHNA must take into account input from **persons who represent the broad interests of the community** served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: (1) government agencies with current information relevant to the health needs of the community and (2) representatives or members of medically underserved, low-income, and minority populations, and populations with chronic disease needs, in the community. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility’s defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.).

Required Documentation

The Notice provides that a hospital organization will be required to separately document the CHNA for each of its hospital facilities in a **written report** that includes the following information: 1) a description of the community served by the facility and how the community was determined; 2) a description of the process and methods used to conduct the CHNA; 3) the identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA; 4) a description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications; 5) a prioritized description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and 6) a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

Making a CHNA Widely Available to the Public

The Notice provides that a CHNA will be considered to be **“conducted”** in the taxable year that the written report of the CHNA findings is made **widely available to the public**. The Notice also indicates that the IRS intends to pattern its rules for making a CHNA “widely available to the public” after the rules currently in effect for Forms 990. *Accordingly, an organization would make a facility’s written report widely available by posting on its website either (1) the report itself, in a readily accessible format, or (2) a link to another organization’s website, along with instructions for accessing the report on that website. The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

How and When to Adopt an Implementation Strategy

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. **The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need, or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it.** A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Under the Notice, an implementation strategy is considered to be “adopted” on the date the strategy is approved by the organization’s board of directors or by a committee of the board or other parties legally authorized by the board to act on its behalf. Further, the formal adoption of the implementation strategy must occur by the end of the same taxable year in which the written report of the CHNA findings was made available to the public. For hospital organizations with a June 30 fiscal year end, that effectively means that the organization must complete and appropriately post its first CHNA no later than its fiscal year ending June 30, 2013, and formally adopt a related implementation strategy by the end of the same tax year. *This final requirement may come as a surprise to many charitable hospitals, considering Section 501(r) contains no deadline for the adoption of the implementation strategy.*

Year 2015 - IRS and Treasury Finalize Patient Protection Rules for Tax-Exempt Hospitals

ACCOUNTING TODAY 1/2/15

The Internal Revenue Service and the Treasury Department have issued **final regulations** under the Affordable Care Act to protect patients in tax-exempt hospitals from aggressive debt collection practices and to provide other rules for charitable hospitals.

Under the **final regulations**, each Section 501(c)(3) hospital organization is required to meet four general requirements on a facility-by-facility basis: establish written financial assistance and emergency medical care policies; limit the amounts charged for emergency or other medically necessary care to individuals eligible for assistance under the hospital's financial assistance policy; make reasonable efforts to determine whether an individual is eligible for assistance under the hospital's financial assistance policy before engaging in extraordinary collection actions against the individual; and conduct a community health needs assessment, or CHNA, and adopt an implementation strategy at least once every three years. The first three requirements are effective for tax years beginning after March 23, 2010 and the CHNA requirements are effective for tax years beginning after March 23, 2012.

The ACA also added a new Section 4959, which imposes an excise tax for failure to meet the CHNA requirements, and added reporting requirements. These final regulations provide guidance on the entities that must meet these requirements, the reporting obligations relating to these requirements and the consequences for failing to satisfy the requirements. "Charitable hospitals represent more than half of the nation's hospitals and play a key role in improving the health of the communities they serve," wrote Emily McMahon, Deputy Assistant Secretary for Tax Policy at the U.S. Department of the Treasury, in a **blog post** Monday explaining the requirements. "But reports that some charitable hospitals have used aggressive debt collection practices, including allowing debt collectors to pursue collections in emergency rooms, have highlighted the need for clear rules to protect patients. For hospitals to be tax-exempt, they should be held to a higher standard. That is why the Affordable Care Act included additional consumer protection requirements for charitable hospitals, so that patients are protected from abusive collections practices and have access to information about financial assistance at all tax-exempt hospitals."

She noted that as a condition of their tax-exempt status, charitable hospitals must take an active role in improving the health of the communities they serve, establish billing and collections protections for patients eligible for financial assistance, and provide patients with the information they need to apply for such assistance. "These final rules adopt the same framework of proposed regulations but simplify the compliance process for charitable hospitals, while continuing to provide meaningful guidance on protections for patients and requirements to assess community health needs," she added.

Under the new rules, hospitals cannot charge individuals eligible for financial assistance more for emergency or other medically necessary care than the amounts generally billed to patients with insurance (including Medicare, Medicaid, or private commercial insurance). In addition, every tax-exempt hospital must establish and widely publicize a financial assistance policy that clearly describes to patients the eligibility criteria for obtaining financial assistance and the method for applying for financial assistance.

Charitable hospitals are also prohibited from engaging in certain collection methods (for example, reporting a debt to a credit agency or garnishing wages) until they make reasonable efforts to determine whether an individual is eligible for assistance under the hospital's financial assistance policy.

In addition, each charitable hospital need to conduct and publish a community health needs assessment at least once every three years and disclose on the tax form that it files on an annual basis the steps it is taking to address the health needs identified in the assessment.

Many of the requirements have been in place since the Affordable Care Act passed in 2010, but in response to comments on the proposed regulations, the final rules also expand access to translations for patients, by lowering the threshold for having translations of financial assistance policies available from 10 percent of the community served as proposed, to five percent of the community served or population expected to be encountered by the hospital facility, or 1000 persons, whichever is less, according to McMahon. "The final rules also revise the notification requirements to maintain important protections for patients while making it easier for hospitals to comply with them," she wrote. "General notifications regarding a hospital's financial assistance policy must appear on bills and in the hospital. However, individual written and oral notifications of the hospital's financial assistance policy are now only required when a hospital plans to use extraordinary collections actions, such as reporting a debt to a credit bureau, selling the debt to a third party or garnishing wages."

While charitable hospitals must continue to make a good-faith effort to comply, the rules provide charitable hospitals with time to fully update their policies and programming to implement the changes. But if a charitable hospital fails to meet the consumer protection provisions required by the law, the hospital could have its tax-exempt status revoked. If a hospital fails to properly conduct a community health needs assessment or adopt an implementation strategy, an excise tax will apply, McMahon noted. "However, if a hospital fails to meet a requirement, but the failure is neither willful nor egregious, the hospital can correct and publicly disclose the error to have it excused, thus avoiding revocation of tax-exempt status, but the excise tax would still apply," she wrote.

II. Methodology

b) Collaborating CHNA 2017-2019 Parties

Working together to improve community health takes collaboration. Listed below is an in-depth profile of the local hospital and health department CHNA 2017-2019 partners:

Western Missouri Medical Center Profile

403 Burkarth Rd, Warrensburg, MO 64093

President and CEO: Darinda Reberry

About Us: Western Missouri Medical Center (WMMC) is a fully-accredited acute care facility located in Warrensburg, Missouri. A not-for-profit county Medical Center, WMMC offers comprehensive health care services to residents of Johnson County and west central Missouri.

Advanced Quality Care. Right Where You Are.

After a building project that focused on comfort and convenience, WMMC nearly doubled in size. That's good news for patients because it means more of the good stuff and less waiting for it. Our goal? Offer the very latest state-of-the-art care and in-house specialists so you and your family can receive great care close to home.

A Patient-Centered Experience. A Healing Environment.

Putting patients first isn't just something we say. It's in everything we do, from our comfortable new, private rooms to our relaxing healing environment to the expert care given by our highly trained and compassionate staff.

Nationally Accredited and Award-Winning Care

Our quality of care has received national accreditations and awards.

Our Mission: Our mission is to improve the health of our greater community by providing quality health care services, exceeding the expectations of those we serve.

Our Vision: To be the regional preferred provider of exceptional health care services through these Pillars of Excellence:

- | | |
|----------------------------|-------------------------|
| • Community / Patient | • Quality |
| • Medical Staff Engagement | • Clinical |
| • Employee Engagement | • Financial Performance |

Our Values:

- | | |
|--------------------|--------------|
| • Accountability | • Integrity |
| • Service | • Respect |
| • Promote teamwork | • Excellence |

Health Care Services: Western Missouri Medical Center takes pride in the strength of our obstetrics, surgical and specialty capabilities and inpatient services, as well as our diagnostic outpatient clinics and services. In addition, WMMC offers excellence in rehabilitation services and emergency care.

Inpatient Services: Our health care team is specially trained to provide care to pediatric, adult and elderly surgical patients.

- Diabetes Treatment
- Hospitalists
- Intensive Care Unit
- Medical / Surgical Nursing Unit
- Obstetrical / Labor and Delivery Unit
- Respiratory Therapy
- Senior Behavioral Health Unit (Coming December 2016)
- Social Services
- Telemetry Unit

Physician Services: At Western Missouri Medical Center (WMMC), we offer a broad range of specialists and services to meet the healthcare needs of you and your family. From family healthcare, internal medicine, and OB/GYN care to general and orthopedic surgery, we're providing advanced treatment where you need it most-right here at home.

Outpatient Services: WMMC services offered on an outpatient basis include:

- Allergy and Asthma
- Anesthesiology
- Bariatric Surgery
- Cardiology
- Dermatology
- Ear, Nose and Throat (ENT)
- Emergency Medicine
- Express Care
- Family Medicine
- General Surgery
- Hematology / Oncology
- Hospitalists
- Internal Medicine
- Interventional Pain Management
- Nephrology
- Neurology
- Obstetrics and Gynecology
- Ophthalmology
- Orthopedic Surgery
- Pathology
- Pediatrics
- Physical Medicine and Rehabilitation
- Podiatry
- Pulmonology
- Psychiatry
- Radiology
- Rheumatology
- Sleep Medicine
- Urology
- Vascular Surgery
- Wound Care

Emergency Services: If you are currently having a medical emergency, please call 9-1-1. The WMMC Emergency Department offers quality, full-service emergency medical care, 24 hours a day, 7 days per week.

Johnson County Community Health Services

723 PCA Road, Warrensburg, MO 64093

Administrator: Anthony Arton

Mission: Johnson County Community Health Services is improving the quality of life for the communities we serve by providing quality Home Health, Public Health, and Hospice.

Vision: Johnson County Community Health Services will be a leader in Home Health, Public Health, and Hospice services.

Core Values:

- Dedicated, competent, and professional employees provide compassionate care to all clients.
- Establish community partnerships to address unmet needs and issues.
- Effective management of resources and programs assure continuity and growth.

Public Health Nursing: Public Health is YOUR health!

Public health protects and improves the health of individuals, families, communities, and populations. Our focus is on preventing disease and injury by promoting a healthy lifestyle.

- Immunizations
- Health Screenings
- STD Testing
- Tuberculosis (TB) Tests
- Pregnancy
- CPR/AED & First Aid
- Childcare Provider Support
- Car Seat Safety
- Lead Testing
- Animal Bites

WIC: Everyone loves their unborn baby, infant, child or children and will do whatever they can to make their lives better. Our children depend on and trust us to provide for them. WIC will help you and your family eat healthy and stay well.

Benefits of WIC:

- Nutrition and health education in person or on the Web
- Nutrition counseling focused on your needs and concerns
- Breastfeeding education and support by trained staff
- Breast pumps
- Healthful foods that will save the WIC participant \$60-\$75 each month
- Help in finding health care and other community services
- WIC checks to purchase:
 - Fresh and frozen fruit and veggies
 - Baby food
 - Milk, eggs, cheese, peanut butter
 - Whole grain cereal, whole wheat breads and/or tortillas
 - 100% juice

Vital Records: Missouri birth and death records are maintained by the Department of Health and Senior Services Bureau of Vital Records. Our office is able to provide authorized individuals with certified copies of birth and death certificates who were born or died in the state of Missouri. However, we are unable to make any changes or corrections. You can contact the Missouri Bureau of Vital Records at (573) 751-6378 for more information about correcting or changing information on a certificate.

Environmental Services: Environmental Public Health includes services and resources relating to sanitation and safety inspections of food establishments, child care facilities and lodging establishments. Additionally, it includes oversight of onsite wastewater treatment system construction and technical assistance for all environmental public health concerns.

- Food Inspections
- Food Safety
- Food Safety Training
- Lodging Inspections
- On-Site Wastewater Treatment Systems
- Childcare Facility Requirements
- Drinking Water Testing

Home Health: Whether you are recovering from an operation and are too ill to take care of yourself or you have a condition which requires regular medical care, Johnson County Home Health is here to help you recover and teach you how to live more independently so you can stay at home. Our goal is to keep you out of the hospital or nursing home and, with the assistance of our home health providers, allow you to be together with your family in the comfort, security and privacy of your own home.

Our credentialed and professionally trained team of Nurses, Physical Therapists, Occupational Therapists, Speech Therapists, Certified Nurses Aide, and Medical Social Worker, along with your physician, are ready to develop your personalized home health plan and provide the most compassionate care – right from the comfort of your own home.

Hospice: Hospice Care is a wonderful gift to patients and families. Johnson County Hospice is committed to providing the best “quality of life” for our terminally ill patients and their families. Our focus is to meet the physical, emotional, and spiritual needs of those you love while supporting and strengthening the family. Compassionate end-of-life care is top priority. Through pain and symptom management, we can provide the best comfort for both the client and their family.

Care is provided by our credentialed and professionally trained team of Nurses, Physicians, Medical Director, Nurses Aide, Social Worker, Chaplain, and Volunteers.

II. Methodology

b) Collaborating CHNA 2017-2019 Parties Continued

Consultant Qualifications

VVV Consultants LLC

Company Profile: 601 N. Mahaffie, Olathe, KS 66061 (913) 302-7264

VINCE VANDEHAAR, MBA

Principal Consultant and Owner of VVV Consultants LLC

VVV Consultants LLC was incorporated on May 28, 2009. With over 30 years of business and faculty experience in helping providers, payors and financial service firms obtain their strategic planning and research and development needs, Vince brings in-depth health industry knowledge, research aptitude, planning expertise and energy. VVV Consultants LLC services are organized, formal processes of listening to the voice of the customer. Vince started his consulting business after working for Saint Luke's Health System (SLHS) of Kansas City for 16 years. *(Note: Saint Luke's Hospital of Kansas City, SLHS's largest hospital, won the Malcolm Baldrige National Quality Award in March of 2003. The Baldrige examiners cited Vince's department as "Best Practice" in the areas of customer satisfaction, market research and evaluation efforts <Kansas City Star 3/10/04>).*

VVV Consultants LLC consultants have in-depth experience helping hospitals work with local health departments to engage community residents and leaders to identify gaps between existing health community resources and needs and construct detailed strategies to meet those needs, while still adhering to the hospital's mission and budget. Over the past 20 years, Vandehaar has completed eight comprehensive Baldrige aligned Community Health Needs Assessments for Saint Luke's of Kansas City System facilities (3 campuses) and was contracted to conduct two additional independent department of health consulting projects (prior to IRS 990 regs). To date, VVV has completed 55 CHNA IRS-aligned assessments for Iowa, Kansas, Missouri and Nebraska hospitals and health departments.

Vince Vandehaar, MBA is actively involved in the Kansas City community. He is a member the Greater Kansas City Employee Benefits Association, the Society for Healthcare Strategy and Market Development, the American Marketing Association Kansas City Chapter and Co-Chair of the AMA Kansas City Healthcare Special Interest Group. In addition to these roles, from 2000 to 2008, Vince served as the state chairman for MHA's Data Committee and was a member of KHA's Data Taskforce.

Collaborating Consultants

Alexa Backman, MBA - VVV Consultants LLC

Associate Consultant

Alexa supports all aspects of VVV Consultants LLC healthcare consulting services and is proficient in Microsoft Word, SurveyMonkey, Excel and PowerPoint. Alexa is client focused with a special interest in quality patient health delivery to meet customer needs. Alexa graduated from the University of Kansas with a Bachelor's Degree in Community Health Education in May of 2013. After graduation, Alexa started her career at Cerner Corporation as a Delivery Consultant. In 2015, Alexa received her MBA with a Health Care Management emphasis from RU's Helzberg School of Management.

II. Methodology

c) CHNA 2017-2019 and Town Hall Research Process

Western Missouri Medical Center's Community Health Needs Assessment 2017-2019 process began in April 2016. At that time, an inquiry was made by Darinda Reberry, CEO to VVV Consultants LLC to explore the possibility of conducting a comprehensive IRS-aligned CHNA 2017-2019. VVV Consultants LLC then reviewed CHNA experience, in-depth CHNA requirements and regulations, CHNA development options to meet IRS requirements and next steps after option approval.

VVV CHNA 2017-2019 Deliverables:

- Confirm WMMC's primary service area meets the 80-20 patient origin rule.
- Uncover/document basic secondary research and health of county, organized by 10 TABS.
- Conduct Town Hall meeting to discuss secondary data and uncover/prioritize county health needs.
- Conduct and report CHNA 2017-2019 primary research (with valid N).
- Prepare and publish IRS-aligned CHNA 2017-2019 report that meets requirements.

To ensure proper WMMC Town Hall representation that meets the 80-20 rule, the following patient origin 3-year summary was generated to document the WMMC primary service area.

Western Missouri Medical Center				VO/C/ER	
#	ZIP	CITY	County	Total 3Yr	Accum
1	64093	Warrensburg	Johnson	78,202	46.5%
2	65336	Knob Noster	Johnson	19,110	57.8%
3	65305	Whiteman AFB	Johnson	10,050	63.8%
4	64040	Holden	Johnson	9,067	69.2%
5	64037	Higginsville	Lafayette	6,446	73.0%
6	65301	Sedalia	Pettis	6,112	76.7%
7	64019	Centerview	Johnson	5,722	80.1%

Western Missouri Medical Center - CHNA 2017-2019 Work Plan

Project Timeline and Roles 2016

Step	Date (Start-Finish)	Lead	Task
1	4/18/2016	VVV	Sent VVV quote for review.
2	4/22/2016	Hosp	Select CHNA 2017-2019 Option C.
3	4/25/2016	VVV	Send out REQCommInvite Excel file. Hospital and health department to fill in PSA stakeholders names, addresses and e-mails.
4	4/25/2016	VVV	Request hospital client to send PO101, 102 and 103 Reports to document service area for FFY 13, 14 and 15. In addition, request hospital to complete three year historical PSA IP/OP/ER/Clinic Patient Origin file (Use ZipPSA_3yrPOrigin.xls).
5	On or before 5/2/2016	VVV	Prepare CHNA 2017-2019 Stakeholder Feedback online link. Send text link for hospital review.
6	On or before 5/2/2016	VVV / Hosp	Prepare and send out PR story to local media announcing upcoming CHNA 2017-2019 work. Hospital to place.
7	5/9/2016	VVV	Launch and conduct online survey to stakeholders. Hospital will e-mail invite to participate to all stakeholders.
8	5/9/2016	VVV / Hosp	Prepare and send out PR story to local media CHNA 2017-2019 survey announcing online CHNA 2017-2019 feedback. Request public to participate.
9	On or before 5/16/2016	VVV	Assemble and complete secondary research. Find and populate 10 tabs. Create Town Hall PowerPoint for presentation.
10	5/16/2016	Hosp	Prepare and send out community Town Hall invite letter and place local advertisement.
11	5/16/2016	VVV / Hosp	Prepare and send out PR story to local media announcing upcoming Town Hall. VVV will mock up PR release to media sources.
12	Week of 6/6/2016 (TBD)	All	Conduct conference call with hospital and health department to review Town Hall data and flow.
13	6/14/2016	VVV	Conduct CHNA 2017-2019 Town Hall from from 5:30-7:00p.m. at the Warrensburg Community Center. Review and discuss basic health data plus rank health needs.
14	7/1/2016	Hosp	Conduct client Implementation Plan PSA leadership meeting from 7:30-9:00a.m. at Western Missouri Medical Center.
15	On or before 7/15/2016	VVV	Complete analysis. Release draft one and seek feedback from leaders at hospital and health department.
16	On or before 10/31/2016	VVV	Produce and release final CHNA 2017-2019 report. Hospital will post CHNA online.
17	30 days prior to end of hospital fiscal year	Hosp	Hold Board meetings to discuss CHNA 2017-2019 needs and create and adopt an Implementation Plan. Communicate CHNA 2017-2019 plan to community.

To meet IRS CHNA 2017-2019 requirements, a four-phase methodology was reviewed and approved as follows:

Phase I—Discovery:

Conduct a 30-minute conference call with the CHNA 2017-2019 hospital client and county health department. Review / confirm CHNA 2017-2019 calendar of events, explain / coach client to complete required participant database and schedule / organize all Phase II activities.

Phase II—Qualify Community Need:

A) Conduct secondary research to uncover the following historical community health status for the primary service area. Use Missouri Hospital Association (MHA), Vital Statistics, Robert Wood Johnson County Health Rankings, etc. to document current state of county health organized as follows:

TAB 1. Demographic Profile
TAB 2. Economic/Business Profile
TAB 3. Educational Profile
TAB 4. Maternal and Infant Health Profile
TAB 5. Hospitalization / Providers Profile
TAB 6. Behavioral Health Profile
TAB 7. Risk Indicators & Factors
TAB 8. Uninsured Profile
TAB 9. Mortality Profile
TAB 10. Preventative Quality Measures

B) Gather historical primary research to uncover public health needs, practices and perceptions for hospital primary service areas.

Phase III—Quantify Community Need:

Conduct a 90-minute Town Hall meeting with required county primary service area residents. At each Town Hall meeting, CHNA 2017-2019 secondary data will be reviewed, facilitated group discussion will occur and a group ranking activity to determine the most important community health needs will be administered.

Phase IV—Complete Data Analysis and Create Comprehensive Community Health Needs Assessment 2017-2019:

Post CHNA 2017-2019 report findings to meet IRS-aligned CHNA 2017-2019 criteria.

After consideration of CHNA 2017-2019 stakeholders (sponsoring hospital and local health department), the CHNA 2017-2019 Option C was selected with the following project schedule:

Phase I: Discovery..... March - April 2016
Phase II: Secondary / Primary Research..... May 2016
Phase III: Town Hall Meeting..... June 14, 2016
Phase IV: Prepare / Release CHNA 2017-2019 report..... June - October 2016

Detail CHNA 2017-2019 Development Steps Include:

Steps to Conduct Community Health Needs Assessment	
	Development Steps
Step #1 Commitment	<i>Determine interest level of area healthcare leaders (Hospital, Health Dept., Mental Health Centers, Schools, Churches and Physicians, etc.), hold community meeting.</i>
Step #2 Planning	<i>Prepare brief Community Health Needs Assessment Plan. List goals, objectives, purpose, outcome, roles, community involvement, etc. Hold community kick-off meeting.</i>
Step #3 Secondary Research	<i>Collect and report community health published facts. Gather health practice data from published secondary research sources (i.e. census, county health records, behavioral risk factors surveillance, etc.).</i>
Step #4a Primary Research	<i>Conduct Community Roundtable (qualitative research). Review secondary research (Step #3) with community stakeholders. Gather current opinions and identify health needs.</i>
Step #4b Primary Research <Optional>	<i>Collect community opinions (quantitative research). Gather current opinions (valid sample size) regarding community health needs and healthcare practices. If appropriate, conduct Physician Manpower Assessment to determine FTE physician need by specialty.</i>
Steps #5 Reporting	<i>Prepare / Present comprehensive Community Health Needs Assessment report to community leaders with recommended actions to improve health. (Note: Formal report will follow IRS Notice 2011-52 regulations).</i>
<div>VVV Consultants LLC</div> <div>913 302-7264</div>	

Overview of Town Hall Community Priority Setting Process

Each community has a wealth of expertise to be tapped for CHNA 2017-2019 development. For this reason, a Town Hall is the perfect forum to gather community insight and provide an atmosphere to objectively consensus build and prioritize county health issues.

All Town Hall priority-setting and scoring processes involve the input of key stakeholders in attendance. Individuals and organizations attending the Town Halls were critically important to the success of the CHNA 2017-2019. The following list outlines partners invited to Town Hall: local hospital, public health community, mental health community, free clinics, community-based clinics, service providers, local residents, community leaders, opinion leaders, school leaders, business leaders, local government, faith-based organizations and persons (or organizations serving them), people with chronic conditions, uninsured community members, low income residents and minority groups.

Western Missouri Medical Center's Town Hall was held on Tuesday, June 14, 2016 at the Warrensburg Community Center. Vince Vandelaar and Alexa Backman facilitated this 1 ½ hour session with thirty-seven (37) attendees. (Note: a detailed roster of Town Hall attendees is listed in Section V a).

The following Town Hall agenda was conducted:

1. Welcome and introductions.
2. Review purpose for the CHNA 2017-2019 Town Hall and roles in the process.
3. Presentation/review of historical county health indicators (10 tabs).
4. Facilitate Town Hall participant discussion of data (probe health strengths/concerns). Reflect on size and seriousness of any health concerns cited and discuss current community health strengths.
5. Engage Town Hall participants to rank health needs (using four dots to cast votes on priority issues). Tally and rank top community health concerns cited.
6. Close meeting by reflecting on the health needs/community voting results. Inform participants on next steps.

At the end of each Town Hall session, VVV encouraged all community members to continue to contribute ideas to both hospital and health department leaders via e-mail or personal conversations.

(NOTE: To review detail Town Hall discussion content, please turn to Section V for detailed notes of session and activity card content reporting of open-end comments).

**Community Health Needs Assessment 2017-2019
Town Hall Meeting**
Western Missouri Medical Center - Primary Service Area



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**Community Health Needs Assessment 2017-2019
Town Hall Discussion Agenda**

- I. Opening / Introductions (10 mins)
- II. Review CHNA 2017-2019 Purpose and Process (10 mins)
- III. Review Current County "Health Status"
Secondary Data by 10 TAB Categories
Review Community Feedback Research (35 mins)
- IV. Collect Community Health Perspectives
Hold Community Voting Activity: Determine
MOST Important Health Areas (30 mins)
- I. Close / Next Steps (5 mins)

VVV Consultants LLC

I. Introduction:

Background and Experience



Vince Vandelaar, MBA
VVV Consultants LLC - Principal Consultant
Olathe, KS 913 302-7264

- > Professional Consulting Services: Strategic Planning, Marketing Management, Business Research & Development
- > Focus : Strategy , Research , Deployment
- > Over 25 years of experience with Tillinghast, BCBSKC, Saint Luke's
- Adjunct Professor - Marketing / Health Admin, 26 years +**
- > Webster University (1988 - present)
- > Rockhurst University (2010 - present)

Alexa Backman, MBA, Associate Consultant

Town Hall Participation (You)

- ALL attendees welcome to share.
 - Parking Lot
- There are no right or wrong answers.
- Only one person speaks at a time.
- Please give truthful responses.
- Have a little fun along the way.

I. Introductions: A Conversation with the Community

Community members and organizations invited to CHNA 2017-2019 Town Hall

Consumers: Uninsured/underinsured people, Members of at-risk populations, Parents, caregivers and other consumers of health care in the community, and Consumer advocates.

Community leaders and groups: The hospital organization's board members, Local clergy and congregational leaders, Presidents or chairs of civic or service clubs - Chamber of Commerce, veterans' organizations, Lions, Rotary, etc., Representatives from businesses - owners/CEO's of large businesses (local or large corporations with local branches), Business people & merchants (e.g., who sell tobacco, alcohol, or other drugs), Representatives from organized labor, Political, appointed and elected officials, Foundations, United Way organizations. And other "community leaders."

Public and other organizations: Public health officials, Directors or staff of health and human service organizations, City/Community planners and development officials, Individuals with business and economic development experience, Welfare and social service agency staff, Housing advocates - administrators of housing programs: homeless shelters, low-income-family housing and senior housing, Education officials and staff - school superintendents, principals and teachers, Public safety officials, Staff from state and area agencies on aging, Law enforcement agencies - Chiefs of police, Local colleges and universities, Coalitions working on health or other issues.

Other providers: Physicians, Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services, Leaders from Catholic Charities and other faith-based service providers, Mental health providers, Oral health providers, Health insurers, Parish and congregational nursing programs, Other health professionals

II. Purpose: Why Conduct Community Health Needs Assessment?

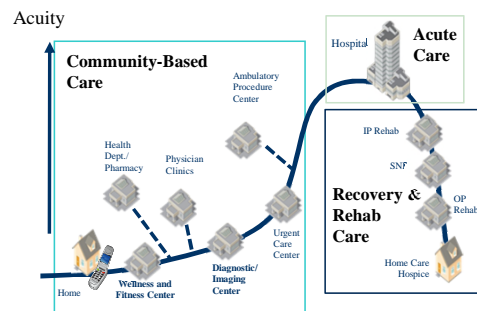
- To determine health-related trends and issues of the community.
- To understand/evaluate health delivery programs in place.
- To develop strategies to address unmet health needs.
- To meet Federal requirements – both local hospital and health department.

II. Review CHNA Definition

A Community Health Needs Assessment (CHNA) is a systematic collection, assembly, analysis, and dissemination of information about the health of the community. (NOTE: Some the data has already been collected (published) by local, state and federal public health organizations. Some data will be collected today).

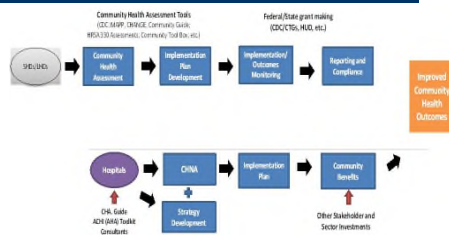
CHNA's role is to identify factors that affect the health of a population and determine the availability of resources to adequately address those factors.

Future System of Care Sg2



IP = inpatient; SNF = skilled nursing facility; OP = outpatient.

Community Health Needs Assessment 2017-2019 Joint Process: Hospital and Health Department



II. Required Written Report IRS 990 Documentation

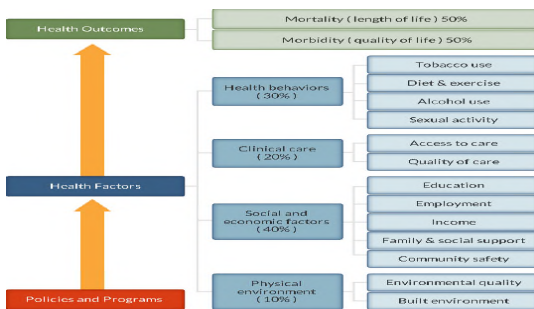
- a **description of the community served**
- a **description of the CHNA process**
- the **identity of any and all organizations & third parties** which collaborated to assist with the CHNA
- a **description of how** the organization considered the input of persons representing the community (e.g., *through meetings, focus groups, interviews, etc.*), who those persons are, and their qualifications
- a **prioritized description of all of the community needs identified by the CHNA** and
- a **description of the existing health care facilities and other resources within the community** available to meet the needs identified through the CHNA.

III. Review Current County "Health Status" Secondary Data by 10 Tab Categories plus MO State Rankings

TAB 1. Demographic Profile
TAB 2. Economic/Business Profile
TAB 3. Educational Profile
TAB 4. Maternal and Infant Health Profile
TAB 5. Hospitalization / Providers Profile
TAB 6. Behavioral Health Profile
TAB 7. Risk Indicators & Factors
TAB 8. Uninsured Profile
TAB 9. Mortality Profile
TAB 10. Preventative Quality Measures

County Health Rankings

Robert Wood Johnson Foundation and University of WI Health Institute



Physical Environment (10%)			Social and Economic Environment (40%)		
Focus Area	Measure	Description	Focus Area	Measure	Description
Air and water quality (5%)	For ambient particulate matter	The average daily measure of fine particulate matter in micrograms per cubic meter (PM2.5) in a county	Community safety (5%)	Robbery crime	Percent crime rate per 100,000 population
	Drinking water violations	Percent of population potentially exposed to water exceeding a violation limit during the past year		Injury deaths	Injury mortality per 100,000
Housing and transit (5%)	Leaky housing problems	Percent of households with at least 1 of 4 housing problems: overcrowding, high housing costs, or lack of kitchen or bathroom facilities			
	Cracking down to work	Percent of the workforce that drives alone to work			
	Long commutes along	Along routes who commute in their car alone, the more they commute over 30 minutes			
Clinical Care (20%)			Health Outcomes (10%)		
Focus Area	Measure	Description	Focus Area	Measure	Description
Access to care (10%)	Uninsured	Percent of population under age 65 without health insurance	Tobacco use	Adult smoking	Percent of adults that report smoking >= 100
	Primary care physicians	Ratio of population to primary care physicians	Heart and exercise (10%)	Adult obesity	Percent of adults that report a BMI >= 30
	Overdose	Ratio of population to overdose		Food environment index	Index of factors that contribute to a healthy food environment
Quality of care (10%)	Mental health providers	Ratio of population to mental health providers		Physical inactivity	Percent of adults aged 20 and over reporting
	Preventable hospital stays	Hospitalization rate for ambulatory care sensitive conditions per 1,000 Medicare enrollees		Access to exercise opportunities	Percent of the population with adequate access to locations for physical activity
	Diabetes screening	Percent of diabetes Medicare enrollees that receive annual screening		Excessive drinking	Single plus heavy drinking
	Mammography screening	Percent of female Medicare enrollees that receive mammography screening		Alcohol and drug use (5%)	Alcohol-impaired driving deaths
Social and Economic Environment (40%)				Alcohol-impaired driving deaths	Percent of driving deaths with alcohol impairment
Focus Area	Measure	Description		Sexually transmitted infections	Chlamydia rate per 100,000 population
Education (10%)	High school graduation	Percent of ninth grade cohort that graduates in 4 years		Ten births	Ten birth rate per 1,000 female population, ages 15-59
	Income relief	Percent of adults aged 25-44 years with some post-secondary education			
Employment (10%)	Unemployment	Percent of population age 16+ unemployed but seeking work			
Income (10%)	Children in poverty	Percent of children under age 18 in poverty			
Family and social support (5%)	Inadequate social support	Percent of adults without social/emotional support			
	Children in single-parent households	Percent of children that live in household headed by single parent			

IV. Collect Community Health Perspectives Ask your opinion. Your thoughts?

- 1) **Tomorrow:** What is occurring or might occur that would affect the "health of our community?"
- 2) **Today:** What are the strengths of our community that contribute to health?
- 3) **Today:** Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed?

V. Have We Forgotten Anything ?

- | | |
|--------------------------------|------------------------------------|
| A. Aging Services | M. Hospice |
| B. Chronic Pain Management | N. Hospital Services |
| C. Dental Care/Oral Health | O. Maternal, Infant & Child Health |
| D. Developmental Disabilities | P. Nutrition |
| E. Domestic Violence, | R. Pharmacy Services |
| F. Early Detection & Screening | S. Primary Health Care |
| G. Environmental Health | T. Public Health |
| H. Exercise | U. School Health |
| I. Family Planning | V. Social Services |
| J. Food Safety | W. Specialty Medical Care Clinics |
| K. Health Care Coverage | X. Substance Abuse |
| L. Health Education | Y. Transportation |
| M. Home Health | Z. Other _____ |

Community Health Needs Assessment 2017-2019

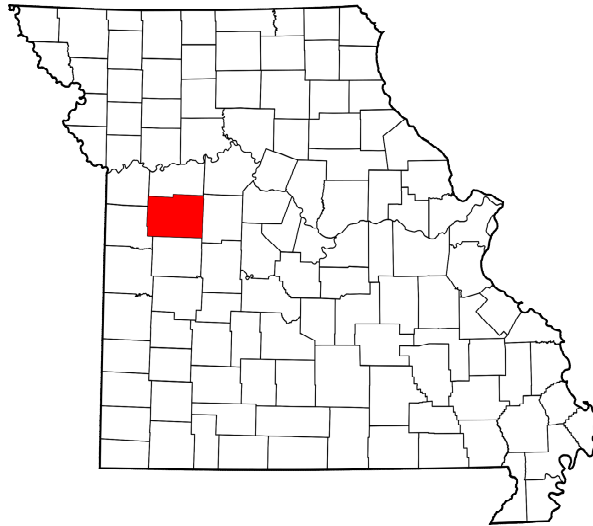
Questions Next Steps?

VVV Consultants LLC
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II. Methodology

d) Community Profile (A Description of Community Served)

Johnson County, Missouri Community Profile



Demographics

The population of Johnson County was estimated to be 53,951 on July 1, 2015, and had a 2.6% change in population from April 1, 2010–July 1, 2015.¹ According to the United States Census Bureau, its county seat is Warrensburg. Johnson County comprises the Warrensburg, MO Micropolitan Statistical Area, which is also included in the Kansas City-Overland Park-Kansas City, MO-KS Combined Statistical Area. The county has a total area of 833 square miles, of which 829 square miles is land and 3.9 square miles is water.² Johnson County's population density is 65 persons per square mile and its industries providing employment are Educational (health and social services) (33.4%), Professional (scientific, management, administrative, and waste management services) (13.3%) and Agriculture (forestry, fishing and hunting, and mining) (10.2%).³

The major highway transportation is by U.S. Route 50, Route 2, Route 13, Route 23, Route 58 and Route 151.⁴

¹ <http://www.census.gov/quickfacts/table/PST045215/29101>

² U.S. Census Bureau

³ http://www.city-data.com/county/Johnson_County-MO.html

⁴ U.S. Census Bureau

Western Missouri Medical Center - PSA

Detail Demographic Profile

			Population			Households		HH	Per Capita
ZIP	NAME	County	YR 2014	YR 2019	Chg	YR 2014	YR 2019	Avg Size	Income 14
64019	Centerview	JOHNSON	2,313	2,438	5.4%	884	8,693	2.8	\$20,940
64040	Holden	JOHNSON	6,657	6,814	2.4%	2,658	425	2.5	\$21,069
64061	Kingsville	JOHNSON	3,194	3,290	3.0%	1,307	425	2.5	\$26,545
64093	Warrensburg	JOHNSON	28,855	30,105	4.3%	11,185	425	2.4	\$18,944
64733	Chilhowee	JOHNSON	1,072	1,071	-0.1%	427	425	2.5	\$21,575
64761	Leeton	JOHNSON	1,637	1,675	2.3%	639	2,421	2.6	\$20,522
65305	Whiteman Air Force Base	JOHNSON	2,877	3,172	10.3%	817	250	3.3	\$14,451
65336	Knob Noster	JOHNSON	6,099	6,247	2.4%	2,450	250	2.5	\$20,380
64037	Higginsville	LAFAYETTE	6,175	6,135	-0.6%	2,501	2,490	2.4	\$21,511
65301	Sedalia	PETTIS	34,278	34,654	1.1%	13,506	13,630	2.5	\$18,521
Totals			93,157	95,601	30.5%	36,374	29,434	2.6	\$20,446

			Population				YR 2014		Females
ZIP	NAME	County	YR 2014	Pop65+	Kids<18	GenY	Males	Females	Age20-35
64019	Centerview	JOHNSON	2,313	339	625	692	1,166	1,147	204
64040	Holden	JOHNSON	6,657	1,038	1,640	1,949	3,316	3,341	571
64061	Kingsville	JOHNSON	3,194	492	732	892	1,626	1,568	233
64093	Warrensburg	JOHNSON	28,855	3,128	7,672	12,671	14,399	14,456	4,692
64733	Chilhowee	JOHNSON	1,072	174	275	313	547	525	78
64761	Leeton	JOHNSON	1,637	243	457	460	848	789	132
65305	Whiteman Air Force Base	JOHNSON	2,877	64	1,070	1,543	1,580	1,297	542
65336	Knob Noster	JOHNSON	6,099	552	1,851	2,463	3,136	2,963	831
64037	Higginsville	LAFAYETTE	6,175	1,176	1,538	1,826	3,001	3,174	589
65301	Sedalia	PETTIS	34,278	5,263	9,417	10,880	16,812	17,466	3,514
Totals			93,157	12,469	25,277	33,689	46,431	46,726	11,386

			Population				Aver	HH	
ZIP	NAME	County	White	Black	Amer In	Hisp	HH Inc 14	YR 2014	HH \$50K+
64019	Centerview	JOHNSON	2,210	20	17	44	\$57,939	834	422
64040	Holden	JOHNSON	6,334	68	42	153	\$53,981	2,588	1,190
64061	Kingsville	JOHNSON	3,054	30	22	59	\$67,171	1,260	739
64093	Warrensburg	JOHNSON	24,940	1,832	165	967	\$49,740	10,631	4,420
64733	Chilhowee	JOHNSON	1,029	4	8	9	\$54,165	427	196
64761	Leeton	JOHNSON	1,569	7	11	26	\$53,925	623	289
65305	Whiteman Air Force Base	JOHNSON	2,343	254	12	268	\$53,938	722	322
65336	Knob Noster	JOHNSON	5,117	428	30	401	\$51,918	2,393	1,004
64037	Higginsville	LAFAYETTE	5,691	269	14	148	\$52,303	2,501	1,055
65301	Sedalia	PETTIS	30,028	1,335	172	2,857	\$46,683	13,506	4,781
Totals			82,315	4,247	493	4,932	\$54,176	35,485	14,418

Source: ERSA Demographics

III. Community Health Status

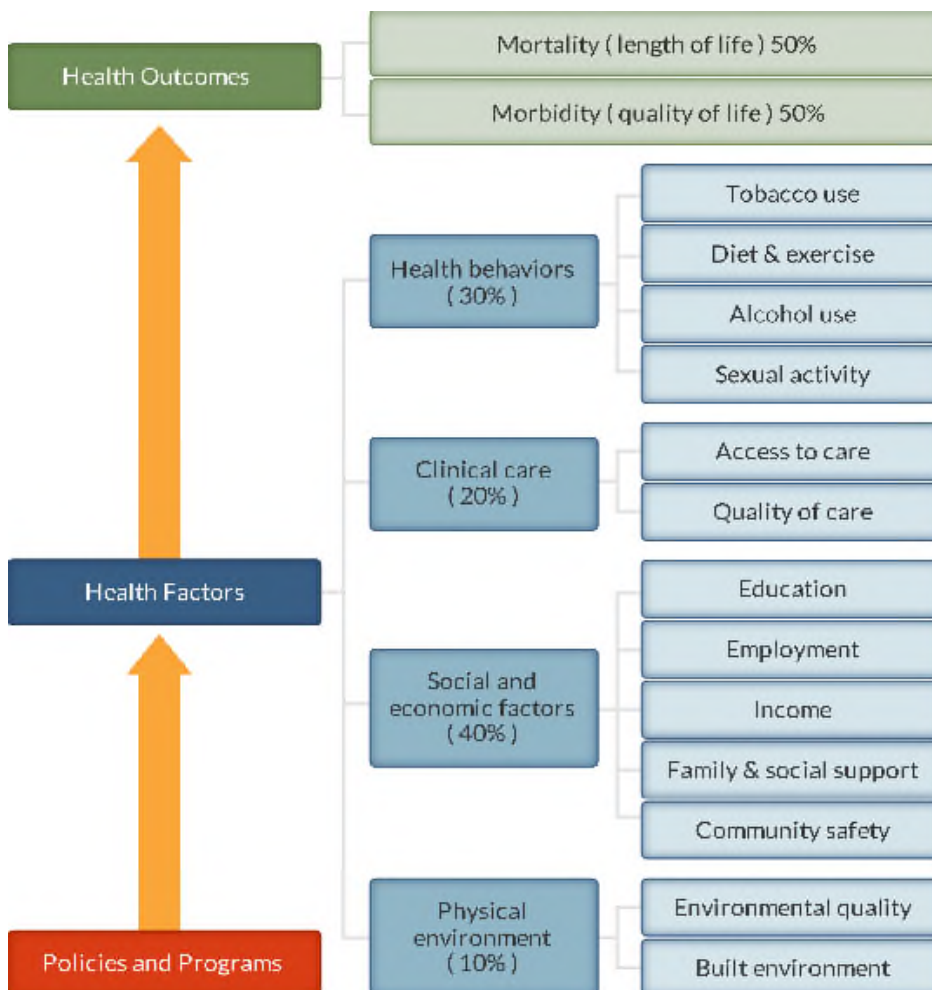
[VVV Consultants LLC]

III. Community Health Status

a) Historical Health Statistics

Health Status Profile

This section of the CHNA 2017-2019 reviews published quantitative community health indicators and results of our recent CHNA 2017-2019 Town Hall. To produce this profile, VVV Consultants LLC staff analyzed data from multiple sources. This analysis focuses on a set of published health indicators organized by ten areas of focus (10 tabs), results from the 2015 County Health Rankings and conversations from Town Hall primary research. **Each table reflects a Trend column, with GREEN denoting growing/high performance indicators, YELLOW denoting minimal change/average performance indicators and RED denoting declining/low performance indicators.** <Note: The Robert Wood Johnson Foundation collaborates with the University of Wisconsin Population Health Institute to release annual *County Health Rankings*. As seen below in model, these rankings are based on a number of health factors.>



County Health Rankings model ©2012 UWPHI

Secondary Research

2016 State Health Rankings for Johnson County, Missouri

#	MO Rank of 115 Counties (including St. Louis City)	Definitions	Johnson County	TREND	MO RURAL NORM (N=26)
1	Health Outcomes		8		49
2	Mortality	Length of Life	12		52
3	Morbidity	Quality of Life	14		48
4	Health Factors		18		51
5	Health Behaviors	Tobacco Use, Diet/Exercise, Alcohol Use, Sexual Activity	51		51
6	Clinical Care	Access to care / Quality of Care	41		65
7	Social & Economic Factors	Education, Employment, Income, Family/Social support, Community Safety	12		50
8	Physical Environment	Environmental quality	30		38
http://www.countyhealthrankings.org , released 2016					
Missouri Rural Norm (N=26) includes the following counties: Lewis, Marion, Monroe, Pike, Ralls, Shelby, Audrain, Bates, Benton, Henry, Johnson, Lafayette, Macon, Pettis, St. Clair, DeKalb, Sullivan, Ray, Caldwell, Daviess, Cass, Clinton, Andrew, Harrison, Phelps and Vernon.					

When considering the state of community health, it's important to review published health data by topic area. Below is a summary of key tabs of information collected:

Tab 1a Demographic Profile

Tab	Health Indicator	Johnson County	Trend	State of MO	MO Rural Norm (26)	Source
1a a	Population estimates, July 1, 2015, (V2015)	53,951		20,826	22,763	People Quick Facts
1a b	2010 (estimates base) to July 1, 2015, (V2015)	2.6%		-160.0%	-1.6%	People Quick Facts
1a c	Population, Census, April 1, 2010	52,595		21,159	22,849	People Quick Facts
1a d	Persons under 5 years, percent, July 1, 2014, (V2014)	6.5%		630.0%	5.7%	People Quick Facts
1a e	Persons under 18 years, percent, July 1, 2014, (V2014)	21.7%		2450.0%	22.7%	People Quick Facts
1a f	Persons 65 years and over, percent, July 1, 2014, (V2014)	11.8%		15.8%	18.5%	People Quick Facts
1a g	Female persons, percent, July 1, 2014, (V2014)	48.8%		50.3%	49.5%	People Quick Facts
1a h	White alone, percent, July 1, 2014, (V2014) (a)	89.4%		92.1%	94.4%	People Quick Facts
1a i	Black or African American alone, percent, July 1, 2014, (V2014) (a)	4.9%		3.4%	2.7%	People Quick Facts
1a j	Hispanic or Latino, percent, July 1, 2014, (V2014) (b)	4.0%		5.6%	3.0%	People Quick Facts
1a k	Foreign born persons, percent, 2010-2014	2.3%		4.5%	1.8%	People Quick Facts
1a l	Language other than English spoken at home, percent of persons age 5 years+, 2010-2014	3.7%		7.2%	4.0%	People Quick Facts
1a m	Living in same house 1 year ago, percent of persons age 1 year+, 2010-2014	74.3%		84.8%	85.4%	People Quick Facts

Tab 1b Demographic Profile

Tab		Health Indicator	Johnson County	Trend	State of MO	MO Rural Norm (26)	Source
1b	a	Veterans, 2010-2014	6,299		466,762	2,066	People Quick Facts
1b	b	Population per square mile, 2010	63.4		87.1	36.4	Geography Quick Facts
1b	c	Children in single-parent households, 2016	26.0%		33.0%	28.9%	County Health Rankings
1b	d	Persons in poverty, percent	14.6%		15.5%	16.5%	People Quick Facts
1b	e	Limited access to healthy foods, 2016	2.0%		6.0%	7.2%	County Health Rankings
1b	f	Seniors, low access to store (%), 2010	1.6%		NA	3.2%	U.S. Department of Agriculture Food Environment Atlas
1b	g	Registered Voters in Missouri, 2012	33,167		4,190,936	15,503	Missouri Secretary of State

Tab 2 Economic Profile

Tab	Health Indicator	Johnson County	Trend	State of MO	MO Rural Norm (26)	Source
2 a	Per capita income in past 12 months (in 2014 dollars), 2010-2014	\$22,394		\$26,006	\$21,403	People Quick Facts
2 b	Housing units, July 1, 2014, (V2014)	21,776		2,735,742	10,243	People Quick Facts
2 c	Persons per household, 2010-2014	2.5		2.5	2.5	People Quick Facts
2 d	Severe housing problems, 2016	14.0%		15.0%	11.7%	County Health Rankings
2 e	Total retail sales per capita, 2012	\$9,342		\$15,036	\$10,104	Business Quick Facts
2 f	All firms, 2012	3,451		491,606	1,818	Business Quick Facts
2 g	Unemployment, 2016	7.6%		6.1%	6.1%	County Health Rankings
2 h	Food Insecurity Rate, 2013	16.7%		16.8%	15.1%	Feeding America
2 i	Grocery stores/1,000 pop, 2012	0.1		NA	0.2	U.S. Department of Agriculture - Food Environment Atlas
2 j	Low income & low access to store (%), 2010	6.4%		NA	7.2%	U.S. Department of Agriculture - Food Environment Atlas
2 k	SNAP participants (% eligible pop), 2010*	89.0%		NA	89.0%	U.S. Department of Agriculture - Food Environment Atlas
2 l	Mean travel time to work (minutes), workers age 16 years+, 2010-2014	21.5		23.1	23.5	People Quick Facts
2 m	Long commute - driving alone, 2016	42.0%		30.0%	32.1%	County Health Rankings

Tab 3 Public Schools Health Delivery Profile

Currently, school districts are providing on-site primary health screenings and basic care.

Tab	Health Indicator	Johnson County	Trend	State of MO	MO Rural Norm (26)	Source
3 a	Students Eligible for Free Lunch (%), 2010	27.5%		NA	37.4%	U.S. Department of Agriculture - Food Environment Atlas
3 b	High school graduate or higher, percent of persons age 25 years+, 2010-2014	91.0%		88.0%	86.5%	People Quick Facts
3 c	Bachelor's degree or higher, percent of persons age 25 years+, 2010-2014	26.0%		26.7%	15.8%	People Quick Facts

TAB 4 Maternal and Infant Health Profile

Tracking maternal and infant care patterns are vital in understanding the foundation of family health.

Tab		Health Indicator	Johnson County	Trend	State of MO	MO Rural Norm (26)	Source
4	a	Care Began First Trimester, 2013	529		53,335	196	Missouri Department of Health and Senior Services
4	b	Preterm Births (less than 37 Weeks Gestation), 2008-2012	336		47,443	153	Missouri Department of Health and Senior Services
4	c	Low Birth Weight, 2008-2012	232		31,138	101	Missouri Department of Health and Senior Services
4	d	Infants Participating in WIC, 2012	449		43,767	167	Missouri Department of Health and Senior Services
4	e	Teen Pregnancy Rate Under Age 18, 2009-2013	53		11,913	39	Missouri Department of Health and Senior Services
4	f	Out-of-Wedlock Births, 2009-2013	956		154,226	59	Missouri Department of Health and Senior Services
4	g	Mother Smoked During Pregnancy, 2013	112		13,155	59	Missouri Department of Health and Senior Services

Tab		Missouri Department of Health and Senior Services, Vital Statistics	Johnson County	Trend	State of MO
4	a	Total Live Births, 2010	737		76,718
4	b	Total Live Births, 2011	712		76,069
4	c	Total Live Births, 2012	722		75,400
4	d	Total Live Births, 2013	714		75,244
4	e	Total Live Births, 2014	736		75,104

TAB 5 Hospitalization/Provider Profile

Understanding provider access and disease patterns are fundamental in healthcare delivery. Listed below are several vital county statistics.

Tab		Health Indicator	Johnson County	Trend	State of MO	MO Rural Norm (26)	Source
5	a	Primary care physicians, 2016	2,700:1		1,420:1	3,174:1	County Health Rankings
5	b	Preventable hospital stays, 2016	71		59	71	County Health Rankings
5	c	Rating of 9 or 10 on a Scale from 0 (Lowest) to 10 (Highest)	68.0%		71.0%	70.3%	CMS Hospital Compare, 7/1/14-6/30/15
5	d	Patients Who Reported Yes, They Would Definitely Recommend the Hospital	68.0%		70.0%	66.2%	CMS Hospital Compare, 7/1/14-6/30/15
5	e	Average Time Patients Spent in the Emergency Department Before They Were Seen by a Healthcare Professional	25		20	16	CMS Hospital Compare, 7/1/14-6/30/15

Missouri Hospital Association Patient Origin by Region - Inpatient		Johnson County, MO		
		FFY2013	FFY2014	FFY2015
A	Total Market IP Discharges	5,747	5,590	5,730
	WMMC only - IP Discharges	2,542	2,309	2,286
B	Total Market Obstetric	682	656	702
	WMMC only - Obstetric	298	483	511
Missouri Hospital Association Market Penetration by Service Type - Outpatient		FFY2013	FFY2014	FFY2015
C	Total Market ER Visits	17,303	18,000	18,614
	WMMC only - ER Visits	11,674	12,614	12,823
D	Total Market OP Visits	77,142	76,713	79,718
	WMMC only - OP Visits	42,074	39,708	39,453

TAB 6 Social & Rehab Services Profile

Behavioral healthcare provides another important indicator of community health status.

Tab		Health Indicator	Johnson County	Trend	State of MO	MO Rural Norm (26)	Source
6	a	Depression: Medicare Population, 2012	15.9%		19.7%	16.6%	Centers for Medicare and Medicaid Services
6	b	Alcohol-impaired driving deaths, 2016	33.0%		33.0%	30.5%	County Health Rankings
6	c	Poor mental health days, 2016	4.1		3.7	3.8	County Health Rankings

TAB 6 Social & Rehab Services Profile

Tab		Individuals who received psychiatric services had the following types of disorders. The total number of diagnoses is larger than the number served because some individuals had more than one type of disorder.	Johnson County			Trend	Source
			2015	2014	2013		
		Diagnosis Category					
6	a	Adjustment Disorder	24	29	33		Missouri Department of Mental Health
6	b	Anxiety Disorder	264	250	240		Missouri Department of Mental Health
6	c	Dementia	0	0	0		Missouri Department of Mental Health
6	d	Developmental Disorder	11	12	14		Missouri Department of Mental Health
6	e	Impulse Control Disorder	69	66	82		Missouri Department of Mental Health
6	f	Mood Disorder	346	341	330		Missouri Department of Mental Health
6	g	Personality Disorder	22	10	10		Missouri Department of Mental Health
6	h	Psychotic Disorder	87	69	81		Missouri Department of Mental Health
6	i	Sexual Disorder	0	0	NA		Missouri Department of Mental Health

TAB 7a Health Risk Profiles

Knowing community health risk factors and disease patterns can aid in the understanding next steps to improve health. Being overweight / obese; smoking, drinking in excess, not exercising, etc. can lead to poor health.

Tab		Health Indicator	Johnson County	Trend	State of MO	MO Rural Norm (26)	Source
7a	a	Adult obesity**, 2016	32.0%		31.0%	33.2%	County Health Rankings
7a	b	Adult smoking, 2016	20.0%		21.0%	20.5%	County Health Rankings
7a	c	Excessive drinking, 2016	13.0%		16.0%	15.3%	County Health Rankings
7a	d	Physical inactivity**, 2016	32.0%		26.0%	30.5%	County Health Rankings
7a	e	Poor physical health days, 2016	4.5		4.1	4.1	County Health Rankings
7a	f	Sexually transmitted infections**, 2016	137.1		453.8	260.9	County Health Rankings

TAB 7b Health Risk Profiles

Tab	Health Indicator	Johnson County	Trend	State of MO	MO Rural Norm (26)	Source
7b a	Hypertension: Medicare Population, 2012	53.7%		54.8%	53.7%	Centers for Medicare and Medicaid Services
7b b	Hyperlipidemia: Medicare Population, 2012	40.6%		42.3%	39.9%	Centers for Medicare and Medicaid Services
7b c	Heart Failure: Medicare Population, 2012	12.0%		13.7%	14.1%	Centers for Medicare and Medicaid Services
7b d	Chronic Kidney Disease: Medicare Population, 2012	11.1%		16.4%	13.9%	Centers for Medicare and Medicaid Services
7b e	COPD: Medicare Population, 2012	13.7%		13.2%	13.9%	Centers for Medicare and Medicaid Services
7b f	Atrial Fibrillation: Medicare Population, 2012	8.8%		8.1%	8.7%	Centers for Medicare and Medicaid Services
7b g	Cancer: Medicare Population, 2012	7.7%		7.8%	7.4%	Centers for Medicare and Medicaid Services
7b h	Osteoporosis: Medicare Population, 2012	4.5%		5.9%	4.9%	Centers for Medicare and Medicaid Services
7b i	Asthma: Medicare Population, 2012	4.2%		4.8%	3.8%	Centers for Medicare and Medicaid Services
7b j	Stroke: Medicare Population, 2012	3.0%		3.6%	3.3%	Centers for Medicare and Medicaid Services

TAB 8 Uninsured Profiles

Based on state estimations, the number of insured is documented below. Also, the amount of charity care (last three years of free care) from area providers is trended below.

Tab	Health Indicator	Johnson County	Trend	State of MO	MO Rural Norm (26)	Source
8 a	Uninsured, 2016	22.0%		15.0%	17.3%	County Health Rankings

Source Hospital Internal Records					
	Western Missouri Medical Center	YR 2013	YR 2014	YR 2015	Trend
1	Bad Debt	\$11,764,914	\$10,711,749	\$11,092,992	
2	Charity Care	\$996,405	\$1,829,750	\$998,873	

TAB 9 Mortality Profile

The leading causes of county deaths are listed below. Areas of higher than expected are so noted.

Tab		Health Indicator	Johnson County	Trend	State of MO	MO Rural Norm (26)	Source
9	a	Life Expectancy for Males, 2004-2012	75.9		74.6	74.6	Missouri Department of Health and Senior Services
9	b	Life Expectancy for Females, 2004-2012	80.2		79.7	79.3	Missouri Department of Health and Senior Services
9	c	Heart Disease Mortality, 2014	103		14,210	63	Missouri Department of Health and Senior Services
9	d	Chronic Lower Respiratory Disease Mortality, 2014	26		3,739	19	Missouri Department of Health and Senior Services
9	e	Suicides, 2014	17		1,004	5	Missouri Department of Health and Senior Services

#	Causes of Death by County of Residence, Missouri Department of Health and Senior Services, 2014	Johnson County	%	Trend	State of MO	%
	All Causes	408	100.0%		58,141	100.0%
1	Heart Disease	103	25.2%	0.8%	14,210	24.4%
1	Cancer	83	20.3%	-2.0%	13,009	22.4%
2	Other Diseases (Residual)	45	11.0%	-1.0%	6,983	12.0%
3	Pneumonitis Due to Solids and Liquids	31	7.6%	6.6%	570	1.0%
4	Chronic Lower Respiratory Diseases	26	6.4%	-0.1%	3,739	6.4%
5	Motor Vehicle Accidents	17	4.2%	2.8%	779	1.3%
6	Suicide	17	4.2%	2.4%	1,004	1.7%
7	Cerebrovascular Disease (Stroke)	16	3.9%	-1.3%	3,010	5.2%
8	Diabetes	10	2.5%	0.0%	1,413	2.4%
9	All Other Accidents and Adverse Effects	10	2.5%	-1.6%	2,377	4.1%
10	Kidney Disease (Nephritis/Nephrotic Syndrome/Nephrosis)	7	1.7%	-0.8%	1,446	2.5%

TAB 10 Preventive Health Profile

The following table reflects future health of the county. This information also is an indicator of community awareness of preventative measures.

Tab		Health Indicator	Johnson County	Trend	State of MO	MO Rural Norm (26)	Source
10	a	Access to exercise opportunities, 2016	50.0%		76.0%	45.1%	County Health Rankings
10	b	Vaccines and Selected Vaccination Series, 2012	NA		NA	NA	NA
10	c	Diabetic monitoring, 2016	86.0%		86.0%	84.3%	County Health Rankings
10	d	Mammography screening, 2016	56.0%		62.0%	56.4%	County Health Rankings
10	e	Percent Annual Check-Up Visit with PCP	NA		NA	NA	TBD
10	f	Percent Annual Check-Up Visit with Dentist	NA		NA	NA	TBD
10	g	Percent Annual Check-Up Visit with Eye Doctor	NA		NA	NA	TBD

Community Feedback Research

For a CHNA, it is also important to gather community perspective from key stakeholders on their views of progress to address the baseline CHNA needs documented three years ago. Below are findings of this online community primary research:

Question 1—Overall Quality of Healthcare Delivery

Western Missouri Medical Center (Primary Service Area) - Warrensburg, MO N=283						
1. Three years ago, Western Missouri Medical Center completed a Community Health Needs Assessment (2014-2016). This assessment identified a number of health needs for our community. Today, we are updating this assessment and would like to know how you rate the "Overall Quality" of healthcare delivery in our community?						
Answer Options	Very Good	Good	Fair	Poor	Very Poor	Valid N
Johnson County N=283	69	164	43	7	0	283
Top 2 Boxes (Very Good / Good)	82.3%					
Option C Stakeholders	840	1,796	683	88	17	3,424
Top 2 Boxes (Very Good / Good)	77.0%					

Questions 5—Rating of Healthcare Services

Western Missouri Medical Center (Primary Service Area) - Warrensburg, MO N=283			
5. How would Western Missouri Medical Center Primary Service Area residents rate each of the following services?	Option C Stakeholders Bottom 2 Boxes	Johnson Co N=283	TREND
Ambulance Services	3.6%	1.1%	
Child Care	13.8%	5.2%	
Chiropractors	4.7%	4.0%	
Dentists	12.0%	5.2%	
Emergency Room	7.4%	14.5%	
Eye Doctor / Optometrist	7.2%	1.0%	
Family Planning Services	16.1%	14.5%	
Home Health	9.8%	4.2%	
Hospice	6.2%	3.0%	
Inpatient Services	3.4%	1.6%	
Mental Health Services	33.3%	34.8%	
Nursing Home	11.5%	11.9%	
Outpatient Services	2.8%	0.5%	
Pharmacy	2.3%	0.5%	
Primary Care	4.4%	2.6%	
Public Health Department	4.2%	3.5%	
School Nurse	6.6%	0.8%	
Visiting Specialists	8.1%	8.4%	

Question 7—Healthcare Services Outside of PSA

Western Missouri Medical Center (Primary Service Area) - Warrensburg, MO N=283			
7. Throughout the past two years, did you or someone you know receive healthcare services outside of the Western Missouri Medical Center Primary Service Area?	Option C Stakeholders Bottom 2 Boxes	Johnson Co N=283	TREND
Yes	78.9%	77.0%	
No	13.8%	15.8%	
Don't know	7.3%	7.2%	
TOTALS	100.0%	100.0%	

Question 8—Requested Discussion Items for Town Hall Agenda

Western Missouri Medical Center (Primary Service Area) - Warrensburg, MO N=283			
8. Are there any other health needs from the list below that need to be discussed at our upcoming CHNA 2017-2019 Town Hall meeting?	Option C Stakeholders Bottom 2 Boxes	Johnson Co N=283	TREND
Abuse / Violence	4.8%	4.4%	
Alcohol	5.0%	4.1%	
Cancer	5.0%	5.2%	
Diabetes	5.0%	6.2%	
Drugs / Substance Abuse	7.8%	8.0%	
Family Planning	2.8%	2.5%	
Heart Disease	3.8%	5.0%	
Lead Exposure	0.7%	1.0%	
Mental Illness	8.9%	9.9%	
Nutrition	5.0%	5.2%	
Obesity	7.9%	8.5%	
Ozone	0.7%	0.1%	
Physical Exercise	5.9%	5.9%	
Poverty	5.2%	4.3%	
Respiratory Disease	2.2%	2.5%	
Sexual Transmitted Diseases	2.3%	2.7%	
Suicide	4.9%	7.1%	
Teen Pregnancy	3.6%	1.3%	
Tobacco Use	4.0%	3.5%	
Vaccinations	4.0%	2.9%	
Water Quality	3.2%	1.7%	
Wellness Education	5.9%	6.1%	
Some Other Need (specify below)	1.4%	1.8%	
TOTAL	100.0%	100.0%	

IV. Inventory of Community Health Resources

[VVV Consultants LLC]

WMMC Providers on Staff - June 2016							
Population	54,812	28,603					
Providers by Specialty	JO CO Only	Lives Z=36	CRED Providers	PSA PA & APP	FTE WMMC	Emp WMMC	Visting DRs*
TOTALS			196.0	35.0	58.7	28.0	18.7
Primary Care:							
Family Practice	13.4	7.0	11.0		11.0	6.0	
Internal Medicine/Geriatrics	12.8	6.7	5.0		5.0	5.0	
Obstetrics/Gynecology	4.6	2.4	8.0	3.0	8.0	8.0	
Pediatrics	6.6	3.5	6.0		3.0	1.0	
Medicine Specialists:							
Allergy/Immunology	0.7	0.3	1.0		1.0		
Cardiology	2.4	1.3	44.0		2.3		2.3
Dermatology	1.3	0.7					
Endocrinology	0.5	0.3					
Gastroenterology	1.3	0.7					
Hematology/Oncology	1.2	0.6	3.0		1.0		1.0
Infectious Diseases	0.6	0.3					
Nephrology	0.7	0.3	9.0		0.3		0.3
Neurology	1.5	0.8	4.0		0.0		
Psychiatry	2.9	1.5					
Pulmonary	0.9	0.5	1.0		0.0		
Rheumatology	0.4	0.2	1.0		0.3		
Surgery Specialists:							
General Surgery/Colon/Oral	3.4	1.8	4.0		3.3	3.0	0.3
Neurosurgery	0.5	0.3					
Ophthalmology	1.7	0.9	4.0		1.3		
Orthopedics	3.2	1.7	6.0	1.0	4.0	4.0	
Otolaryngology	1.4	0.7	1.0		1.0		
Plastic/Reconstructive	0.8	0.4					
Thoracic/Cardiovascular/Vascular	0.4	0.2	3.0		0.5		
Urology	1.6	0.8	1.0		0.3		
Hospital Based:							
Anesthesia/Pain	2.1	1.1	36.0	20.0	6.5	1.0	6.5
Emergency	2.8	1.5	20.0	10.0	4.8		4.8
Hospitalist (Based on Discharges)	3.6	3.6	15.0		2.1		2.1
Radiology	2.6	1.3	3.0		1.0		1.0
Pathology	2.4	1.2	8.0		0.5		
Neonatal/Perinatal							
Physical Medicine/Rehab	1.0	0.5					
Occupational Medicine							
Podiatry			1.0	1.0	1.0		
Wound Care			1.0		0.3		0.3

*Total FTE specialists serving community who office outside PSA

Inventory of Health Services - WMMC PSA				
Cat	Healthcare Services Offered - ALL Delivery Locations Yes/No	Hospital	Health Dept	Others
Clinic	Primary Care	Yes		
Hosp	Alzheimer Center			Yes
Hosp	Ambulatory Surgery Centers			
Hosp	Arthritis Treatment Center			
Hosp	Bariatric / Weight Control Services	Yes		
Hosp	Birthing / LDR / LDRP Room	Yes		
Hosp	Breast Cancer / Screening	Yes	Yes	
Hosp	Burn Care			
Hosp	Cardiac Rehabilitation	Yes		
Hosp	Cardiac Surgery			
Hosp	Cardiology Services	Yes		
Hosp	Case Management	Yes	Yes	
Hosp	Chaplaincy / Pastoral Care Services	Yes		
Hosp	Chemotherapy	Yes		
Hosp	Colonoscopy	Yes		
Hosp	Crisis Prevention			Yes
Hosp	CT Scanner	Yes		
Hosp	Diagnostic Radioisotope Facility	Yes		
Hosp	Diagnostic / Invasive Catheterization			
Hosp	Electron Beam Computed Tomography (EBCT)			
Hosp	Insurance Enrollment Assistance Services	Yes	Yes	
Hosp	Extracorporeal Shock Wave Lithotripter (ESWL)			
Hosp	Fertility Clinic			
Hosp	Full Field Digital Mammography (FFDM)	Yes		
Hosp	Genetic Testing / Counseling	Yes		
Hosp	Geriatric Services	Yes		
Hosp	Heart Services			
Hosp	Hemodialysis			Yes
Hosp	HIV / AIDS Services			Yes
Hosp	Image-Guided Radiation Therapy (IGRT)			
Hosp	Inpatient Acute Care - Hospital s=Services	Yes		
Hosp	Intensity-Modulated Radiation Therapy (IMRT) 161			
Hosp	Intensive Care Unit	Yes		
Hosp	Intermediate Care Unit			
Hosp	Interventional Cardiac Catheterization			
Hosp	Isolation Room	Yes	Yes	
Hosp	Kidney Services			
Hosp	Liver Services			
Hosp	Lung Services			
Hosp	Magnetic Resonance Imaging (MRI)	Yes		
Hosp	Mammograms	Yes		
Hosp	Mobile Health Services	Yes		Yes
Hosp	Multislice Spiral Computed Tomography (<64 Slice CT)			
Hosp	Multislice Spiral Computed Tomography (64+ Slice CT)	Yes		
Hosp	Neonatal Services	Yes		Yes
Hosp	Neurological Services	Yes		
Hosp	Obstetrics / Prenatal	Yes	Yes	
Hosp	Occupational Health Services	Yes		
Hosp	Oncology Services	Yes		
Hosp	Orthopedic Services	Yes		
Hosp	Outpatient Surgery	Yes		
Hosp	Pain Management	Yes		
Hosp	Palliative Care Program			
Hosp	Pediatric Services	Yes		

Inventory of Health Services - WMMC PSA				
Cat	Healthcare Services Offered - ALL Delivery Locations Yes/No	Hospital	Health Dept	Others
Hosp	Physical Rehabilitation	Yes		
Hosp	Positron Emission Tomography (PET)			
Hosp	Positron Emission Tomography / CT (PET / CT)	Yes		
Hosp	Psychiatric Services	No		Yes
Hosp	Radiology, Diagnostic	Yes		
Hosp	Radiology, Therapeutic			
Hosp	Reproductive Health	Yes	Yes	
Hosp	Robotic Surgery			
Hosp	Shaped Beam Radiation System 161			
Hosp	Single Photon Emission Computerized Tomography (SPECT)	Yes		
Hosp	Sleep Center	Yes		
Hosp	Social Work Services	Yes	Yes	
Hosp	Sports Medicine	Yes		
Hosp	Stereotactic Radiosurgery	Yes		
Hosp	Swing Bed Services	Yes		
Hosp	Transplant Services			
Hosp	Trauma Center			
Hosp	Ultrasound	Yes		
Hosp	Women's Health Services	Yes	Yes	
Hosp	Wound Care	Yes		
SR	Adult Day Care Program			Yes
SR	Assisted Living			Yes
SR	Home Health Services		Yes	
SR	Hospice		Yes	Yes
SR	Long-Term Care			
SR	Nursing Home Services			Yes
SR	Retirement Housing			Yes
SR	Skilled Nursing Care	Yes		
ER	Emergency Services	Yes		
ER	Urgent Care Center	Yes		
ER	Ambulance Services			Yes
SERV	Alcoholism-Drug Abuse			Yes
SERV	Blood Donor Center			
SERV	Chiropractic Services			Yes
SERV	Complementary Medicine Services	Yes		
SERV	Dental Services			Yes
SERV	Fitness Center			Yes
SERV	Health Education Classes	Yes	Yes	
SERV	Health Fair	Yes		
SERV	Health Information Center	Yes	Yes	
SERV	Health Screenings	Yes	Yes	
SERV	Meals on Wheels			Yes
SERV	Nutrition Programs	Yes	Yes	
SERV	Patient Education Center	Yes		
SERV	Support Groups	Yes		
SERV	Teen Outreach Services		Yes	
SERV	Tobacco Treatment / Cessation Program	Yes	Yes	
SERV	Transportation to Health Facilities			Yes
SERV	Wellness Program	Yes	Yes	Yes

Visiting Specialists Serving Johnson County, MO Residents

<i>Specialty</i>	<i>Last Name</i>	<i>First Name</i>	<i>Group</i>	<i>Schedule</i>	<i>FTE</i>	<i>Location of Outreach Clinic</i>
Medicine Specialists:						
Cardiology	CHAN	PAUL	St. Luke's Cardiovascular Consultants	MONDAY-FRIDAY	0.33	WMMC Innes I, Suite C
	RADER	VALERIE	St. Luke's Cardiovascular Consultants	MONDAY-FRIDAY	0.33	WMMC Innes I, Suite C
	RIVAS-GOTZ	CARLOS	St. Luke's Cardiovascular Consultants	MONDAY-FRIDAY	0.33	WMMC Innes I, Suite C
	TANENBAUM	ROBERT	St. Luke's Cardiovascular Consultants	MONDAY-FRIDAY	0.33	WMMC Innes I, Suite C
	UPADHYAYA	DEEPA	St. Luke's Cardiovascular Consultants	MONDAY-FRIDAY	0.33	WMMC Innes I, Suite C
	CHHATRIWALLA	ADNAN	St. Luke's Cardiovascular Consultants	MONDAY-FRIDAY	0.33	WMMC Innes I, Suite C
	MCCRARY	JUSTIN	St. Luke's Cardiovascular Consultants	MONDAY-FRIDAY	0.33	WMMC Innes I, Suite C
Nephrology/Tele-Med	AWAD	AHMED	KC Kidney Associates	TWICE A MONTH	0.33	407 Burkarth Rd, Suite 302
Hematology/Oncology	SMELTZER	JACOB	St. Luke's Cancer Institute	EVERY THURSDAY	0.50	403 Burkarth Rd.
	TOLENTINO	ADDISON	St. Luke's Cancer Institute	EVERY TUESDAY	0.50	404 Burkarth Rd.
Hospital Based:						
Anesthesia/Pain	DOSS	IHAB	Western Missouri Pain Clinic	MONDAY-FRIDAY	1.00	Medical Office Building – Suite 302
	CROOK	SHAWN	Sheridan Healthcorp, Inc.	ONCE PER MONTH	0.13	403 Burkarth Rd
	LONG	BEVERLY	Sheridan Healthcorp, Inc.	WEEKLY	0.50	403 Burkarth Rd
	MEHRER	MICHAEL	Sheridan Healthcorp, Inc.	WEEKLY	1.00	403 Burkarth Rd
	MONTALBANO	ANDREW	Sheridan Healthcorp, Inc.	WEEKLY	1.00	403 Burkarth Rd
	SMITH	SCOTT	Sheridan Healthcorp, Inc.	WEEKLY	1.00	403 Burkarth Rd
	THORPE	JAYME	Sheridan Healthcorp, Inc.	WEEKLY	0.50	403 Burkarth Rd
	PERKINS	TY	Sheridan Healthcorp, Inc.	WEEKLY	1.00	403 Burkarth Rd
Hospitalist	EDWARDS	SHELLEY	St. Luke's Hospitalists	BACK-UP/FILL-IN	0.33	403 Burkarth Rd
	FANGMAN	ANTHONY	St. Luke's Hospitalists	BACK-UP/FILL-IN	0.33	403 Burkarth Rd
	LAWSON	GINA	St. Luke's Hospitalists	BACK-UP/FILL-IN	0.33	403 Burkarth Rd
	KOHLI	KAPIL	St. Luke's Hospitalists	WEEKENDS	0.33	403 Burkarth Rd
	SATTLER	JEFFREY	St. Luke's Hospitalists	WEEKLY	0.75	403 Burkarth Rd
Physical Medicine and Rehabilitation	KILLMAN	MARK		EVERY MONDAY	0.50	
Wound Care	ROBINSON	LEON, JR.	AWP	EVERY OTHER WEDNESDAY	0.33	403 Burkarth Rd
	LONG	STEPHANIE	Family Prctice Associates	ONCE PER WEEK	0.50	403 Burkarth Rd

Johnson County, MO Area Healthcare Services

Emergency Numbers

Police/Sheriff	911
Fire	911
Ambulance	911

Non-Emergency Numbers

Johnson County Sheriff	660-747-6469
Johnson County Ambulance	660-747-5735
Johnson County Fire Dept	816-732-8675

JOHNSON COUNTY, MO HEALTH RESOURCES

Acute Care

Western Missouri Medical Center

Offers a broad range of specialists and services to meet the healthcare needs of the community including family healthcare, internal medicine, OB/GYN care, general and orthopedic surgery, and critical care.

(660) 747-2500

Abuse/Neglect

Child Abuse/Neglect Hotline – Missouri Department of Social Services

Toll-free hotline. 24 hours a day, 7 days a week, 365 days a year.

1 (800) 392-3738 or (573) 751-3448

Elderly and Disabled Abuse/Neglect Hotline – Missouri Department of Health & Senior Services

Toll-free hotline. 7:00 am – 12:00 am, 7 days a week, 365 days a year.

1 (800) 392-0210

Survival House Abuse Center

Services include emergency shelter, crisis hotline, case management, crisis intervention, court advocacy, resource advocacy, a volunteer program, housing assistance, daycare welfare, job training, and support groups.

(660) 429-1088 or (800) 846-7597

The Lighthouse – UCM Violence Prevention & Intervention Center

Provides assistance to victims of sexual assault and relationship violence. Also provides prevention education; stalking, sexual assault, dating violence, domestic violence and healthy relationships.

Richards Hall
415 S. Holden St.
Warrensburg, MO 64093
(660) 543-8084

Alcoholics Anonymous

Alcoholics Anonymous – Greater Kansas City Area

24-hour hotline. Information on nearest/soonest meeting. Multiple meetings in Johnson County area.

(816) 471-7229

Alzheimer's

American Academy of Neurology

The academy is in association of doctors specializing in disorders of the brain and central nervous system. The website provides publications and information as well as referrals to accredited neurologists.

<http://www.aan.com>
1 (800) 879-1960
Fax: (612) 454-2746

The Alzheimer's Association Chapter in Kansas City

Provides information and support services to people with Alzheimer's and their families. The association also funds research to find a cure for Alzheimer's and provide information for caregivers. A free catalog of educational publications is available in English and Spanish.

info@alz.org
www.alz.org/kansascity/ or www.alz.org
1 (800) 272-3900

Alzheimer's Disease Education and Referral Center

The ADEAR Center, funded by the National Institute on Aging, distributes information about Alzheimer's to health professionals, patients and their families, and the public. The center will provide information about the symptoms, diagnosis and treatment of Alzheimer's, recent research and referrals to state and other national services.

adear@alzheimers.org
<http://www.alzheimers.org>
Monday – Friday 8:30 am – 5:00 pm
1 (800) 438-4380

Care Connection for Aging Services

Services provided for Johnson County, Missouri.

Warrensburg, Missouri
www.goaging.org
(660) 747-3107 or 1 (800) 748-7826

National Institute on Aging

Supports and conducts research on the aging process, diseases such as Alzheimer's disease and the special needs of the older population.

1 (800) 222-2225

National Institute of Mental Health – National Institutes of Health

Provides information on mental health and aging, Alzheimer's disease, anxiety disorders, depression, and suicide.

nimhinfo@nih.gov
<http://www.nimh.nih.gov>
1 (866) 615-6464

Ambulances

Ambulance District Direct Line

(660) 747-5735

American Aeromedvac Air Ambulance Service

Fully equipped ICU aircraft.

1 (800) 462-0911

APSI in Pettis County – Sedalia

(660) 826-8100

Concordia Ambulance

(660) 463-7900

Angel Flights Central

Provides flights for passengers who have financial need for assistance.

(877) 621-7177

Higginsville Ambulance

(660) 584-3832

American Medical Response

Independence, Missouri

(816) 461-3699

Odessa Ambulance

(816) 633-7575

Sweet Springs Ambulance

(660) 335-4852

Warrensburg Ambulance

To arrange for a specific transfer time: (660) 747-9136

For dispatch: (660) 747-2265 or (660) 747-5735

Blind-Visually Impaired

American Red Cross

Uninsured patients can receive a voucher for frames and glasses if the hospital or physician makes the referral. No age criteria.

Warrensburg, Missouri
(660) 747-5173

Insight Eyecare

Will possibly provide frames to patients who need glasses and who meet certain criteria.

(600) 747-7300

Parks Optical

Clinton, Missouri
(660) 885-2800

*Rehabilitation Services for the Blind –
Missouri Department of Social Services*

Agency will provide adaptive equipment for clients with the goal of keeping visually impaired individuals as independent as possible.

Clinton, Missouri
(816) 929-7171

Cancer

American Breast Cancer Foundation

Foundation may be able to assist with cost incurred with mammograms and possibly other procedures and testing.

www.ABCF.org
(410) 730-5105

American Cancer Society

Offers many services regarding cancer management.

www.cancer.org
1 (800) 227-2345

R.A. Bloch Cancer Support Foundation

Provides stress management training, relaxation, visualization and imagery, biofeedback training, counseling services; fees on a sliding scale, support groups.

1 (800) 433-0464

Cancer Action

Assist with food supplements, comfort items, transportation, in home assistance, bed pads and diapers, wigs and turbans, equipment, patient visits, counseling, support groups, prosthesis, mastectomy kits and visits, ostomy appliances, information referrals, literature, community education programs, and hemocult tests.

www.canceractionkc.org
Jackson County, Missouri
(816) 350-8881

Cancer Care

Provides assistance regarding sexual functioning of their partners, how to deal with cancer, how cancer affects sexual functioning and more.

CancerCare.org
1 (800) 813-4673

National Cancer Institute

General cancer information resource.

LiveHelp Online Chat – www.cancer.gov
Monday – Friday, 8:00 am – 8:00 pm EST
1 (800) 4-CANCER (1-800-422-6237)

Ellis-Fischel Cancer Center – University of Missouri (Columbia)

Communicate with your medical team, request medication refills and manage appointments.

(573) 882-2100

Johnson County Community Health Services

Provides information regarding cancer support.

(660) 747-6121

Johnson County Cancer Foundation

May be able to provide financial assistance for cancer care.

JoCoMoCancer.org
(660) 747-9511

Lafayette County Cancer Coalition

Offers services for patients with cancer diagnosis who reside in Lafayette county such as transportation, and transportation reimbursement, food supplement such as boost, wigs, prosthesis, free clinics.

www.lafcocancer.org
(660) 584-7740 or (660) 674-2453

Leukemia and Lymphoma Society

Assist with copays and provides support groups.

Rye Brook, New York
(914) 949-5213
Fax: (914) 949-6691

Show Me Healthy Women Program – Missouri Department of Health & Senior Services

Offers free breast and cervical screenings for Missouri women who meet age, income and insurance guidelines.

(866) 726-9926

Children's

Johnson County Children's Division – Missouri Department of Social Services

Child Support Enforcement for paternity establishment/modification issues.

(660) 543-5083
Fax: (660) 543-7947

Direct Health Support

American Red Cross – Western Missouri Region Greater – Kansas City Chapter

Provides 24-hour emergency assistance to disaster victims and military families. Emergency services, health and safety education, and blood services are provided for all ages.

(816) 931-8400

Children's Mercy Hospital

Regional pediatric medical center providing comprehensive and specialized service to children from birth to adolescence, regardless of ability to pay.

(816) 234-3000

University of Missouri Health Center

A scientific, educational and service corporation established to promote optimum use of existing knowledge to prevent, detect, diagnose and treat cancer/heart disease.

www.MUhealth.org
(573) 882-4141

Healthcare Providers

ALLERGY AND ASTHMA

Allergy and Asthma Consultants

Lawrence P. Landwehr, M.D.

407A East Russell Avenue – Suite 3
Warrensburg, MO 64093
(660) 422-7000

ANESTHESIOLOGY

Sheridan Healthcare

Michael Mehrer, M.D.
Shawn Crook, D.O.
Andrew Montalbano, M.D.
Ty Perkins, D.O.
Beverly Long, C.R.N.A.
Scott Smith, C.R.N.A.

403 Burkarth Road
Warrensburg, MO 64093
(660) 747-2500
Fax: (660) 747-8997

BARIATRIC SURGERY

Surgical Services of Warrensburg

Robert Kenney, D.O.

Medical Office Building – Suite 302
407 Burkarth Road
Warrensburg, MO 64093
(660) 747-5558
Fax: (660) 429-4169

CARDIOLOGY

Western Missouri Cardiology

Paul Chan, M.D.
Adnan Chhatriwalla, M.D.
Matthew Deedy, M.D.
Taiyeb Khumri, M.D.
Justin McCrary, M.D.
Valerie Rader, M.D.
Carlos Rivas-Gotz, M.D.
Ibrahim Saeed, M.D.
Robert Tanenbaum, M.D.
Deepa Upadhyaya, M.D.

Innes 1 – Suite C
427 Burkarth Road
Warrensburg, MO 64093
(660) 262-7314
Fax: (660) 262-7316
Kansas City Office: (816) 931-1883
Fax: (816) 554-4849

DENTISTRY

Cleveland Dental

Gregory Cleveland, DDS

601 E Russell Ave
Warrensburg, MO 64093
(660) 747-2322

Denise E. Hamlin, DDS Family Dentistry

Denise E. Hamlin, DDS

1103 N. Holden St., Suite D
Warrensburg, MO 64093
(660) 747-3171

Finnane-Robison Dental, L.L.C.

Elizabeth A. Finnane, DDS
Edward C. Robison DDS, FAGD

520-B Burkarth Road
Warrensburg, MO 64093
(660) 747-7161

Heath Family Dentistry

Chad D. Heath, DDS

407A E. Russell Ave, Suite 1
Warrensburg, MO 64093
(660) 429-4300

McKell Young Family Dentistry

R. McKell Young, DMD

615 Burkarth, Ste A
Warrensburg, MO 64093
(660) 747-9117

Michael A. Hanna

Michael A. Hanna, DDS

510 E Gay St, Ste G
Warrensburg, MO 64093
(660) 747-7950

Purcell Lawrence W DDS

Purcell Lawrence W DDS

128 W Culton St
Warrensburg, MO 64093
(660) 747-8722

DERMATOLOGY

Lee's Summit Dermatology Associates

Gary McEwen, M.D.
Amber Kunshek, NP-C
Katie Duke, APRN

276 North East Tudor Road
Lee's Summit, MO 64086
(816) 525-8500

EAR, NOSE & THROAT

*Surgical Services of Warrensburg
(in partnership with ENT Associates of
Greater Kansas City, PC)*

Mark Covington, M.D.
Kelly Spiller, AuD, CCC/A, FAAA

Medical Office Building – Suite 302
407 Burkarth Road
Warrensburg, MO 64093
(660) 747-5558

Ear, Nose and Throat/Plastic Surgery

Mark L. Hechler, D.O.

706 Burkarth Road
Warrensburg, MO 64093
(660) 747-5444

EMERGENCY MEDICINE

Western Missouri Medical Center

Simon Clark, D.O.

403 Burkarth Road
Warrensburg, MO 64093
(660) 747-8824
Fax: (660) 747-7166

EXPRESS CARE

Express Care at WMMC

Patricia Gawf-Garcia, NP
Paula Keil, NP
James Wirkkula, D.O.

Innes 1 – Suite A
427 Burkarth Road
Warrensburg, MO 64093
(660) 262-7580
Fax: (660) 262-7581

FAMILY MEDICINE

Western Missouri Family Healthcare – Holden

James Wirkkula, D.O.
Paula Keil, NP
Patricia Gawf-Garcia, FNP-BC

807 West 2nd Street
Holden, MO 64040
(816) 735-7979
Fax: (816) 735-7989

Western Missouri Family Healthcare – Knob Noster

Kelly Casler, F.N.P.
Debbie Freels, F.N.P.
James Wirkkula, D.O.

600 East Allen
Knob Noster, MO 65336
(660) 563-5555
Fax: (660) 563-5558

Central Family & Sports Medicine

Douglas Anderson, M.D.
David Glover, M.D.
Drew Glover, M.D.
Brent Hoke, D.O.
Angela Phelps, M.D.

407 East Russell Avenue – Building C
Warrensburg, MO 64093
(660) 747-5114
Fax: (660) 747-5684

Community Health Partners

Mandy Lueck, F.N.P.
Stephanie Huchinson, F.N.P.
Staci Shay, F.N.P.
Rebecca Stephens, F.N.P.

510 East Gay Street – Suite A
Warrensburg, MO 64093
(660) 747-1111
Fax: (660) 747-1112

Family Practice Associates of West Central Missouri

Jayne Brockhaus, M.D.
Stephanie Long, M.D.
David Pulliam, D.O.
Jason C. Snowden, M.D.
Natalie Avery, F.N.P.
Kendra Butner, F.N.P.
Shelly Lynch, F.N.P.
Haley Maxon, F.N.P.

513 Burkarth Road
Warrensburg, MO 64093
(660) 747-7751
Fax: (660) 747-8398 (business) or (660) 747-2515 (med)

1200 West 22nd
Higginsville, MO 64037
(660) 584-7751
Fax: (660) 584-8261 (business) or (660) 584-6149 (med)

Holden Family Care

Dorothy Adams, APRN-BC, CDE

612 East 10th Street
Holden, MO 64040
(816) 732-6010
Fax: (816) 732-6011

Meyer Medical Clinic

Kelly Casler, F.N.P.
James Wirkkula, D.O.

905 Main Street
Concordia, MO 64020
(660) 463-7966
Fax: (660) 463-7729

GENERAL SURGERY

Surgical Services of Warrensburg

Amira Ghazali, M.D.
Robert Kenney, D.O.
Diane Switzner, M.D.

Medical Office Building – Suite 302
407 Burkarth Road
Warrensburg, MO 64093
(660) 747-5558
Fax: (660) 429-4169

HEMATOLOGY/ONCOLOGY

Cancer Center (in partnership with Saint Luke's Health System)

Jacob Smeltzer, M.D.
Addison Tolentino, M.D.

403 Burkarth Road
Warrensburg, MO 64093
(660) 262-7321
Fax: (660) 747-2860

HOSPITALISTS

Western Missouri Hospitalists (in partnership with Saint Luke's Health System)

Jeffery Sattler, D.O.
Shelley Edwards, M.D.
Anthony Fangman, M.D.
Kapil Kohli, M.D.
Gina Lawson, D.O.

403 Burkarth Road
Warrensburg, MO 64093
(660) 262-7382
Fax: (660) 262-7369

INTERNAL MEDICINE

Warrensburg Internal Medicine

Jayendra Astik, M.D.
Bradford Carper, D.O.
Stuart Smith, D.O.

511 Burkarth Road
Warrensburg, MO 64093
(660) 747-8154;
Fax: (660) 747-9757

Western Missouri Internal Medicine

Syed Hasan, M.D.
Bedilu Woldaregay, M.D.

514 Burkarth Road
Warrensburg, MO 64093
(660) 429-2128

INTERVENTIONAL PAIN MANAGEMENT

Western Missouri Interventional Pain Management

Ihab Doss, M.D.

Medical Office Building – Suite 301
407 Burkarth Road
Warrensburg, MO 64093
(660) 262-7520
Fax: (660) 262-7437

NEPHROLOGY

*Western Missouri Specialty Clinic –
Nephrology*

Ahmed Awad, D.O.

Medical Office Building – Suite 302
407 Burkarth Road
Warrensburg, MO 64093
(660) 262-7420
Fax: (660) 429-4169

*Kidney Associates of Kansas City/Dialysis
Clinics Inc.*

Kelly Alford, M.D.
William Peterson, M.D.

609 East Young Street
Warrensburg, MO 64093
(816) 361-0670

NEUROLOGY

Saint Luke's Neurological Consultants

Suzanne Crandall, M.D.
Mark Mandelbaum, M.D.

Innes 1 – Suite C
427 Burkarth Road
Warrensburg, MO 64093
(660) 262-7393 or (816) 531-4080
Fax: (660) 262-7316

MD Electrodiagnosis Inc.

John Sand, M.D.

502 Burkarth Road
Warrensburg, MO 64093
(816) 361-8684

OBSTETRICS & GYNECOLOGY

Western Missouri Women's Health Center

Ashley Alumbaugh, M.D.
Lynn Birchmier, D.O.
Deborah Gregory, D.O.
Traci Johnson, M.D.
Amanda Wait, D.O.
Gail Grey, CNM
Connie Johnson, CNM
Krysta Ramirez-Henry, CNM

Innes II, 415-A Burkarth Road
Warrensburg, MO 64093
(660) 429-2228;
Fax: (660) 262-7418

OPHTHALMOLOGY

Midwest Eye Consultants

Christopher Banning, M.D.
Ryan Christiansen, M.D.
Frank McKee, Jr., M.D.
C. M. Lederer, Jr., M.D.
James Overlease, M.D.
William White, M.D.

506-A Burkarth Road
Warrensburg, MO 64093
(660) 747-2202

Sabates Eye Center

David B. Lyone, M.D.
Timothy Walline, M.D.

601 East Russell Avenue – Suite A
Warrensburg, MO 64093
(660) 747-0020

ORTHOPEDIC SURGERY

Western Missouri Bone & Joint

Greg Bliss, M.D.
Damian Mizera, M.D.
Aaron Rupp, DO
Wes Shaw, PA-C

510 Foster Lane – Suite 101
Warrensburg, MO 64093
(660) 747-2228
Fax: (660) 747-7677

PATHOLOGY

Western Missouri Medical Center

Gordon Bell, M.D.
403 Burkarth Road
Warrensburg, MO 64093
(660) 262-7452
Fax: (660) 262-7572

PEDIATRICS

Building Blocks Pediatrics

Muhammad Asif, M.D., FAAP

510 Foster Lane – Suite 201
Warrensburg, MO 64093
(660) 262-7415
Fax: (660) 262-7416

Whistlestop Pediatrics

Victor Lovell, M.D.
Nedra Twillie, M.D.

415-D Burkarth Road
Warrensburg, MO 64093
(660) 747-3141

PHYSICAL MEDICINE AND REHABILITATION

Mark Killman, M.D.

19550 East 39th South – Suite 41
Independence, MO 64057

EMGs

510 Foster Lane – Suite 101
Warrensburg, MO 64093
(816) 254-9595

PODIATRY

Complete Foot and Ankle Center

Lincoln R. Nowlin, D.P.M.

521 East Young Street
Warrensburg, MO 64093
(660) 429-2626

Foot and Ankle Specialists

Rick Grayson, D.P.M.

12 West 19th Street
Higginsville, MO 64037
(660) 584-2927
Fax: (660) 584-7444

PULMONOLOGY

Pulmonology Clinic

Bedilu Woldaregay, M.D.

403 Burkarth Road
Warrensburg, MO 64093
(660) 262-7321
Fax: (660) 747-2860

PSYCHIATRY

Pathways Community Behavioral
Healthcare

Mehrunissa Ali, M.D.
Echezona Anunobi, M.D.

520-C, Burkarth Road
Warrensburg, MO 64093
(660) 747-7127

Psychiatry Associates of Kansas City

Michael Everson, M.D.
Kevin Mays, M.D.

407 East Russell Avenue – Suite 5A
Warrensburg, MO 64093
(913) 385-7252

Prairie Mental Health Services

Bruce Fletcher FPMHNP-BC

407 East Russell Avenue
Warrensburg, MO 64093
(660) 747-4700

RADIOLOGY

Western Missouri Diagnostic Imaging

John Waddell, M.D.
Douglas Hughes, M.D.

403 Burkarth Road
Warrensburg, MO 64093
(660) 262-7370 or (660) 262-7530
Fax: (660) 747-2432

RHEUMATOLOGY

Western Missouri Specialty Services

Tom Scott, M.D.

Medical Office Building – Suite 302, 407
Burkarth Road
Warrensburg, MO 64093
(660) 262-7420
Fax: (660) 262-7587

SLEEP MEDICINE

Sleep Center

Scott Eveloff, M.D.
Medical Office Building – Suite 302

407 Burkarth Road
Warrensburg, MO 64093
(660) 262-7520 or (660) 262-7370
Fax: (660) 262-7464

UROLOGY

Kansas City Urology Care at WMMC

Sam Kuykendall, M.D.

Innes 1 – Suite C
427 Burkarth Road
Warrensburg, MO 64093
(816) 444-5525
Fax: (816) 444-1947

VASULAR SURGERY

*Western Missouri Vascular (in partnership
with Kansas City Vascular)*

Johnathon Wilson, D.O.
Robert Carter, M.D.
Austin Wagner, D.O.

Medical Office Building – Suite 302
407 Burkarth Road
Warrensburg, MO 64093
(660) 262-7420
Fax: (660) 429-4169

WOUND CARE

Advanced Wound Center at WMMC

Amira Ghazali, M.D.
Deborah Gregory, D.O.
Robert Kenney, D.O.
Stephanie Long, M.D.
Leon Robinson, M.D.

403 Burkarth Road
Warrensburg, MO 64093
(660) 262-7575
Fax: (660) 262-7578

WHITEMAN AIR FORCE BASE PROVIDERS

Chief of Medical Staff

Christopher Wilhelm, M.D.
(660) 687-6405

Family Practice

Bryan Cannon, M.D. (Director)
Margaret Garner, M.D.
Tara Nelson, PA
James Campbell, PA
Rosenda Belmonte, PA
Amy Birdsong, NP

Flight Medicine

Daniel Murray, M.D. (Chief of Aerospace Medicine)
Gary D'Orazio, M.D.
Margaret Tajak, M.D.
John Copeland, M.D.
Kallyn Harencak, M.D.
Broc Parker, M.D.

Pediatrics

Chauna Weyermuller, PNP
Candi Calderon, PA

Women's Health

Adonius Wright, NP

509th Medical Group

331 Sijan Ave.
Whiteman Air Force Base, MO 65305

Family Medicine

(660) 687-2252

PRP Clinic

(660) 687- 4299

Pediatric Clinic

660-687-6050

To reach the physicians:

After hours line: (660) 563-1179
Nurse Manager (Brandi): (660) 667-3548
Release of Information: (660) 687-2101
Referral Management: (660) 687-2188

PRP

Trevor Ambron, PA
Jesse Hemsworth, PA
Eric Atkinson, PA
Gary Sayre, PA

Home Health

Benton County Health Department

Offers in-home service, Hospice, and Public Health. Provides services in Benton, Hickory, Camden, Pettis, Morgan, and Johnson counties.

Warsaw, Missouri
(660) 438-2876

Boone Hospital Home Health

Columbia, Missouri
(573) 875-0555

Carondolet Home Health

Provides services in Jackson, KC area (south of the river), Lafayette (except Lexington, Wellington, and Concordia), Cass and parts of Saline (cannot do PT or OT East of 13 Hwy).

Kansas City, Missouri
(816) 941-1300

Fitzgibbon Home Health

Provides service in Carroll, Chariton, Howard, Johnson (except Warrensburg), Lafayette (Concordia and Alma), and Saline.

Marshall, Missouri
(660) 831-3293

Golden Valley Home Services

Provides services in Henry, Benton, Parts of Cass, Johnson (Holden and Centerview), parts of Pettis, St Clair and parts of Bates.

Clinton, Missouri
(660) 885-5088

Premier Home Health Services

Provides services in Cass, Henry, Jackson, Johnson, Lafayette and Saline Counties.

Harrisonville, Missouri
(816) 884-2401 or 1 (888) 711-3246
Fax: (816) 884-2501

Homemaker Health Care, Inc.

Provides home care services for the elderly and individuals with disabilities. Services include personal care, home chores, essential shopping, respite, and nursing services. Provides services in Johnson, Pettis, Benton, and Cass.

Sedalia, Missouri
(660) 827-6667

Integrity Home Care

Provides services in Bates, Caldwell, Cass, Clay, Henry, Jackson, Johnson, Lafayette, Platte and Ray counties.

Lee's Summit, Missouri
(816) 254-3131 or 1 (800) 287-1555
Fax: (816) 254-4440

John Knox Village Home Health

Provides services in Jackson, Cass and Lafayette (south of I-70) and Holden counties.

Lee's Summit, Missouri
(816) 892-4380

Home Health Program – Johnson County Community Health Services

Provides services in Johnson and Lafayette.

Warrensburg, Missouri
(660) 747-6121

Home Health Care – Lake Regional Health Systems

Accredited by The Joint Commission, Lake Regional Home Health is licensed and certified by Medicare/Medicaid to provide intermittent skilled care to homebound patients in Camden, Miller and parts of Morgan counties.

Osage Beach, Missouri
(573) 302-2860

Ray County Home Health – Ray County Memorial Hospital

Provides services in Ray, Caldwell, Carroll, Lafayette, and Clay.

Richmond, Missouri
(816) 470-5432

Saline County Health Department

Air quality, food safety, STD screening,
family planning

1825 S. Atchison Ave.
Marshall, MO 65340
Mon-Fri 9am – 4pm by appt
(660) 886-3434
Fax: 660-886-6676

SSM Health at Home

Provides services in Boone, Callaway,
Camden, Cole, Crawford, Gasconade,
Maries, Miller, Moniteau, Morgan, Osage,
Phelps and Pulaski counties.

2505 Mission Dr, Suite 320
Jefferson City, MO 65109
Hours 8am – 4:30pm
(573) 681-3777

St Clair County Home Health

Provides services in Henry, St Clair, Polk
(northern half), and Cedar (eastern half).

1530 Arduser Ave
Osceola, MO 64776
M-Th 8am – 4:30pm (closed 12 – 12:30pm
daily)
(417) 646-8332
Fax: (417) 646-8159

Visiting Nurses Association (VNA)

Offices in KC, and surrounding area.

1500 Meadow Lake Parkway
KC, MO 64114
M-F 8am – 4:30pm
(816) 627-6210
Fax: (816) 627-6235

Indirect Health Support

*Catholic Charities of Kansas City-St.
Joseph, Inc.-Heart of Missouri Office*

The organization offers services for all ages
including case management counseling,
training, and emergency assistance to help
persons attain self-sufficiency and live in
healthy environments.

850 Main St
KC, MO 64105-1704
816-221-4377 or 1 (800) 875-4377

*District III Area Agency on Aging Holden
Senior Center*

Provides services which enable older adults
to lead healthy, independent lives by
providing meals, transportation, and in-
home care along with other essential
services.

204 W. 2nd St
Holden, MO 64040
(816) 732-5757 or (660) 747-3107

*District III Area Agency on Aging
Warrensburg Senior Center*

Provides services which enable older
citizens to lead healthy, independent lives
by providing meals, transportation, and in-
home care, along with other essential
services.

445 E. Gay St
Warrensburg, MO 64093
(660) 747-2624 or (660) 747-2107

HOPE Coalition

Offers food, clothing, and vouchers for food, gas, prescriptions, and utility assistance. GED classes, WIC, youth and senior recreational activities, plus health screening services.

117 W. 2nd St
Holden, MO 64040
T-F 9am – 5pm and Sat 9am – 2pm
(816) 732-4026

Johnson County Adult Literacy Program

Program offers instruction in basic reading, writing and math skills for adults 16 and over. Free, individual tutoring is by trained volunteers.

432 N. Holden St.
Warrensburg, MO 64093
(660) 429-5442

Missouri Department of Health and Senior Services

Provides appropriate support and resource information throughout the state of Missouri for seniors.

www.dhss.mo.gov
1 (800) 835-5465 or 573-751-6010

Salvation Army

A Christian organization providing assistance for basic human needs, such as utilities, rent, prescriptions, food, and other emergency needs without discrimination.

125 N. Holden St,
Warrensburg, MO 64093
T & Th 9:30am – 3:30pm
(660) 422-4304 or (660) 422-4303

Show-Me Christian Youth Home

We provide loving, stable homes for up to 95 children who cannot live with their biological parents due to abuse, neglect, or other unfortunate circumstances. Counselling & mental health.

(660) 347-5982

The Food Center

A cooperative community resource to help low-income families who reside in Johnson County to supplement their food supply.

137 E. Culton St.
Warrensburg, MO 64093
T & Th. from 1 – 4pm and 9am – 11am Sat
(660) 747-2241

Mental & Behavioral Health

Pathway Community Behavioral HealthCare, Inc.

Delivers comprehensive, accessible mental health/substance abuse treatment and prevention services to individuals and families while utilizing cost effective methods of care.

520 Burkarth Rd
Warrensburg, MO 64093
(660) 747-7127, (660) 890-8050 or (660) 885-8131
Fax: (660) 747-1823

Nursing Homes

ABC Health Center

307 E. South St.
Harrisonville, MO 64701
(816) 380-7399
Fax: (816) 380-2139

Apple Ridge Care Center

100 Thomas Drive
Waverly, MO 64096
(660) 493-2232

Beautiful Savior Lutheran Home

1003 S. Cedar St
Belton, MO 64012
(816) 331-0781

Bristol Manor

115 South 5th St.
Odessa, MO 64076
1 (888) 848-5698

603 Creach Drive
Warrensburg, MO 64093
1 (888) 727-9965
(660) 259-6655, (660) 347-5757,
(816) 633-8692 or (660) 747-8319

Carmel Hills Healthcare & Rehab Center

810 E. Walnut
Independence, MO 64050
(816) 461-9600

Carroll House

307 Grand Ave.,
Carrollton, MO 64633
(660) 542-1599
Fax: (660) 542-3241

Clinton Health Care and Rehab

1009 E. Ohio
Clinton, MO 64735
(660) 885-5571
Fax: (660) 885-6249

Oak Grove Nursing and Rehabilitation

2108 S. Mitchell
Oak Grove, MO 64075
(816) 690-411
Fax: (816) 690-8680

Country Club Care Center

503 Regent Drive
Warrensburg MO 64093
(660) 429-4444

Crown Care Center

3001 E. Elm St.
Harrisonville, MO 64701
(816) 380-6525

The Essex

402 Redbud
Concordia, MO 64020
(660) 463-0200

Four Seasons

2800 Hwy TT
Sedalia, MO 65301
(660) 826-8803 and (660) 827-1595

Fair View

1714 West 16th St.
Sedalia, MO 65301
(660) 827-1594
Fax: (660) 826-0850

Golden Living Center

17451 E. Medical Center Parkway
Independence, MO
(816) 373-7795
Fax: (816) 373-2955

Harmony Gardens

503 Burkarth Rd.
Warrensburg, MO 64093
(660) 262-3451
Fax: (660) 747-4337

Independence Manor Care Center

1600 S. Kings Hwy
Independence, MO 64050
(816) 833-4777
Fax: (816) 833-3032

Golden Years

2001 Jefferson Parkway
Harrisonville, MO 64701
(816) 380-4731 or (816) 380-4730

Holden Manor

2005 S Lexington
Holden, MO 64040
(816) 732-4138
Fax: (816) 732-4344

Jefferson Health Care

Also serve Alzheimer patients

615 SW Oldham Parkway
Lee's Summit, MO 64081
(816) 524-3328

John Knox Village East Independent Retirement Living

1201 W. 19th St
Higginsville, MO 64037
(660) 584-4416

Johnson County Care Center

122 E. Market
Warrensburg, MO 64093
(660) 747-8101 or (660) 747-9671

Lexington Care Center

1221 South Hwy 13
Lexington, MO 64067
(660) 259-4697 or 866-825-9079
Fax: (660) 259-2701

Life Care Center of Carrollton

300 Life Care Lane
Carrollton, MO 64633
(660) 542-0155
Fax: (660) 542-0032

Life Care Center of Grandview

6301 E. 125th St
Grandview, MO 64030
(816) 765-7714

Lutheran Good Shepard Home

202 S. West
Concordia, MO 64020
(660) 463-226
Fax: (660) 463-7116

Maywood Terrace Living Center

Also serve Alzheimer patients

10300 E. Truman Road
Independence, MO 64052
(816) 836-1250

Mar-Saline Manor Care Center

809 E. Gordon
P.O. Box 68
Marshall, MO 65340
(660) 886-2247
Fax: (660) 886-4001

Meyer Care Center

1201 W. 19th St.
Higginsville, MO 64037
(660) 584-4224
Fax: (660) 584-7139

Medicare Nursing Home Compare

Provides patient and their family members with information regarding the quality of care provided by the nursing homes in their state.

www.medicare.gov
1 (800) Medicare

Missouri Veterans Home

1300 Veterans Road
Warrensburg, MO 64093
(660) 543-5064
Fax: (660) 543-5075

Monterey Park Rehabilitation and Health Care Center

4600 Little Blue Parkway
Independence, MO 64057
(816) 795-7888

Golden Living Center - New Haven

609 Golf Street
Odessa, MO 64076
(816) 230-7530
Fax: (816) 633-7661

Pleasant Hill Health and Rehabilitation Center

1300 Broadway
Pleasant Hill, MO 64080
(816) 540-2116
Fax: (816) 329-7260

Rehab Center of Independence

1800 S. Swope Drive
Independence, MO 64057
(816) 257-2566

Ridge Crest Nursing Center

706 S. Mitchell
Warrensburg, MO 64093
(660) 429-2177
Fax: (660) 429-1929

Rosewood Health and Rehabilitation Center

Serves Alzheimer patients.

1415 W. White Oak
Independence, MO 64050
(816) 254-3500

Royal Oaks- Sweet Springs

507 E. Marshall, Sweet Springs, MO 65351
(660) 335-6500
Fax: (660) 335-6656

Shangri-La Rehab & Living Center

930 NE Duncan Road
Blue Springs, MO 64014
(816) 229-6677

St. Mary's Manor

Serve Alzheimer patients.

111 Mock Avenue
Blue Springs, MO 64014
(816) 228-5655

Sweet Springs Villa

518 East Marshall
Sweet Springs, MO 65351
(660) 335-6391
Fax: (660) 335-6582

Truman Valley Health Care

209 E. Benton
Windsor MO 65360
(660) 647-3102
Fax: (660) 647-5972 or (660) 647-3583

Villages of Jackson Creek

3980 S. Jackson Drive
Independence, MO 64057
(816) 795-1433

John Knox Village Care Center

600 NW Pryor Road
Lee's Summit, MO 64081
(816) 246-4343

Warrensburg Manor

400 Care Center Drive
Warrensburg, MO 64093
(660) 747-2216
Fax: (660) 747-0807

Warsaw Healthcare and Rehabilitation

1609 Sunchase Dr
Warsaw, MO 65355
(660) 438-2970
Fax: (660) 438-6327

Golden Living Center - Westwood

1801 Gaines Dr.
Hwy 13 North
Clinton MO 64735
(660) 885-8196
Fax: (660) 885-6081

White Ridge Health Center

1501 SW 3rd St
Lee's Summit, MO 64081
(816) 525-6300 or 1 (866) 871-1067

Wilshire at Lakewood

600 NE Meadowview Drive
Lee's Summit, MO 64064
(816) 554-9866

Windsor Health Care and Rehabilitation

809 W. Benton St.
Windsor MO 65360
(660) 647-3102 or (660) 647-5972

Sylvia G Thompson Residence Center

3333 W. 10th St
Sedalia, MO 65301
(660) 826-2118

Transportation – Medicaid

Medicaid Broker for Transportation Coverage

1 (866) 269-5927 or 1 (866) 269-5942
Columbia: 1 (800) 889-6287
Sedalia: 1 (800) 276-6287
Oats-West: 1 (800) 480-6287

Medicaid Transportation Reimbursement Reservation Line

1 (866) 269-5927

Transportation

ABBOTT EMS

2500 Abbott Place
St. Louis, MO 63143
1 (888) 590-9111

Advantage Medical Transportation

1 (866) 262-2360
Fax: (660) 248-1218

Budget Taxi

(913) 271-3030

Emergency Taxi Services LLC

(660) 624-4120 or (660) 429-5523

Illipar Provide-a-Ride

(660) 584-3233 or (660) 747-2624

Oats Warrensburg

(660) 827-2611

Oats Harrisonville

1 (800) 480-6287

Old Drum Transportation – Bus Service

(660) 827-2611

W.I.L.S.

(660) 422-7883

Veteran's Resources

Aide and Attendance Benefit

Johnson County: (660) 543-7930

Pettis County: (660) 530-5544

Spousal Nursing Home Benefit

(660) 543-7930

VA Outpatient Clinic

(660) 747-5749 or (816) 922-2500

VA Transportation

1 (800) 525-1423 extension 243

V. Detail Exhibits

[VVV Consultants LLC]

Patient Origin and Access

[VVV Consultants LLC]



Patient Origin by Region - Inpatient
Johnson, MO Residents Treated in HIDI Reporting Area
Federal Fiscal Year: 2013
Kansas Discharge Data Available From 2010 Q 1 through 2015 Q 4

Hospital	Total Discharges		Pediatric Age 0 - 17		Age 18 - 44		Adult Medical/Surgical Age 45 - 64		Age 65 - 74		Age 75+		Psychiatric		Obstetric		Newborn		Surg %
	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	
Western Missouri Medical Center - Warrensburg, MO	2,542	44.2%	103	4.1%	280	11.0%	404	15.9%	273	10.7%	462	18.2%	24	0.9%	498	19.6%	498	19.6%	15.4%
Saint Luke's Hospital of Kansas City - Kansas City, MO	564	9.8%	3	0.5%	96	17.0%	194	34.4%	105	18.6%	127	22.5%	4	0.7%	21	3.7%	14	2.5%	39.9%
Saint Luke's East Hospital - Lees Summit, MO	420	7.3%	1	0.2%	35	8.3%	102	24.3%	70	16.7%	107	25.5%	2	0.5%	51	12.1%	52	12.4%	22.4%
Lee's Summit Medical Center - Lees Summit, MO	338	5.9%	0		50	14.8%	128	37.9%	56	16.6%	99	29.3%	4	1.2%	1	0.3%	0		28.4%
Research Medical Center - Kansas City, MO	227	3.9%	0		56	24.7%	71	31.3%	41	18.1%	34	15.0%	18	7.9%	4	1.8%	3	1.3%	41.4%
Centerpoint Medical Center - Independence, MO	204	3.5%	1	0.5%	49	24.0%	65	31.9%	30	14.7%	24	11.8%	5	2.5%	17	8.3%	13	6.4%	33.3%
The University of Kansas Hospital - Kansas City, KS	167	2.9%	3	1.8%	35	21.0%	56	33.5%	45	26.9%	23	13.8%	1	0.6%	2	1.2%	2	1.2%	44.3%
Children's Mercy Kansas City - Kansas City, MO	153	2.7%	150	98.0%	2	1.3%	0		0		0		1	0.7%	0		0		19.0%
Golden Valley Memorial Healthcare - Clinton, MO	99	1.7%	1	1.0%	17	17.2%	18	18.2%	16	16.2%	20	20.2%	0		14	14.1%	13	13.1%	26.3%
University Hospital and Clinics - Columbia, MO	93	1.6%	5	5.4%	27	29.0%	28	30.1%	11	11.8%	4	4.3%	11	11.8%	3	3.2%	4	4.3%	53.8%
Bothwell Regional Health Center - Sedalia, MO	86	1.5%	0		6	7.0%	25	29.1%	8	9.3%	14	16.3%	0		17	19.8%	16	18.6%	27.9%
St. Joseph Medical Center - Kansas City, MO	78	1.4%	0		5	6.4%	19	24.4%	16	20.5%	10	12.8%	0		14	17.9%	14	17.9%	28.2%
St. Mary's Medical Center - Blue Springs, MO	77	1.3%	0		3	3.9%	31	40.3%	13	16.9%	18	23.4%	0		6	7.8%	6	7.8%	36.4%
Menorah Medical Center - Overland Park, KS	75	1.3%	0		22	29.3%	27	36.0%	9	12.0%	5	6.7%	0		6	8.0%	6	8.0%	54.7%
Cass Regional Medical Center - Harrisonville, MO	67	1.2%	0		5	7.5%	8	11.9%	15	22.4%	19	28.4%	20	29.9%	0		0		17.9%
Truman Medical Center Lakewood - Kansas City, MO	66	1.1%	0		5	7.6%	8	12.1%	1	1.5%	4	6.1%	21	31.8%	14	21.2%	13	19.7%	7.6%
Royal Oaks Hospital - Windsor, MO	50	0.9%	0		0		0		0		0		50	100.0%	0		0		
Research Psychiatric Center - Kansas City, MO	40	0.7%	0		0		0		1	2.5%	0		39	97.5%	0		0		
Children's Mercy Hospital Kansas - Overland Park, KS	39	0.7%	39	100.0%	0		0		0		0		0		0		0		
North Kansas City Hospital - North Kansas City, MO	36	0.6%	0		4	11.1%	17	47.2%	7	19.4%	7	19.4%	0		1	2.8%	0		38.9%
Truman Medical Center Hospital Hill - Kansas City, MO	27	0.5%	0		9	33.3%	8	29.6%	3	11.1%	1	3.7%	4	14.8%	1	3.7%	1	3.7%	33.3%
Boone Hospital Center - Columbia, MO	26	0.5%	0		1	3.8%	8	30.8%	5	19.2%	6	23.1%	0		3	11.5%	3	11.5%	57.7%
Crittendon - Kansas City, MO	25	0.4%	0		0		0		0		0		25	100.0%	0		0		
Shawnee Mission Health - Shawnee Mission, KS	24	0.4%	0		5	20.8%	6	25.0%	4	16.7%	1	4.2%	4	16.7%	2	8.3%	2	8.3%	66.7%
Saint Luke's South - Overland Park, KS	23	0.4%	0		8	34.8%	10	43.5%	2	8.7%	3	13.0%	0		0		0		52.2%
Missouri Residents/Minnesota Hospitals	13	0.2%	1	7.7%	5	38.5%	1	7.7%	5	38.5%	1	7.7%	0		0		0		23.1%
Overland Park Regional Medical Center - Overland Park, KS	13	0.2%	1	7.7%	6	46.2%	1	7.7%	2	15.4%	0		0		1	7.7%	2	15.4%	76.9%
Saint Luke's North Hospital - Smithville - Smithville, MO	10	0.2%	0		0		0		0		0		10	100.0%	0		0		
Saint Luke's North Hospital - Barry Road - Kansas City, MO	10	0.2%	0		1	10.0%	4	40.0%	1	10.0%	4	40.0%	0		0		0		
Lafayette Regional Health Center - Lexington, MO	9	0.2%	0		1	11.1%	6	66.7%	0		2	22.2%	0		0		0		11.1%
Belton Regional Medical Center - Belton, MO	9	0.2%	0		0		3	33.3%	5	55.6%	1	11.1%	0		0		0		77.8%
Kindred Hospital Kansas City - Kansas City, MO	9	0.2%	0		0		5	55.6%	0		4	44.4%	0		0		0		22.2%
Heartland Behavioral Health Services - Nevada, MO	8	0.1%	0		0		0		0		0		8	100.0%	0		0		
Fitzgibbon Hospital - Marshall, MO	8	0.1%	0		0		2	25.0%	0		0		4	50.0%	1	12.5%	1	12.5%	25.0%
Nevada Regional Medical Center - Nevada, MO	7	0.1%	0		0		0		0		0		7	100.0%	0		0		
Missouri Residents/Nebraska Hospitals	6	0.1%	1	16.7%	1	16.7%	1	16.7%	0		1	16.7%	2	33.3%	0		0		33.3%
Mercy Hospital Springfield - Springfield, MO	6	0.1%	0		2	33.3%	0		3	50.0%	1	16.7%	0		0		0		33.3%
CoxHealth - Springfield, MO	5	0.1%	0		1	20.0%	0		0		3	60.0%	1	20.0%	0		0		40.0%
SSM Health St. Mary's Hospital - Jefferson City, MO	5	0.1%	0		1	20.0%	0		2	40.0%	1	20.0%	1	20.0%	0		0		20.0%
Mosaic Life Care at St. Joseph Med Center - St. Joseph, MO	5	0.1%	0		0		2	40.0%	1	20.0%	2	40.0%	0		0		0		80.0%
Barnes-Jewish Hospital - St. Louis, MO	5	0.1%	0		2	40.0%	2	40.0%	1	20.0%	0		0		0		0		60.0%
Other Hospitals	73	1.3%	5	6.8%	9	12.3%	22	30.1%	9	12.3%	8	11.0%	12	16.4%	5	6.8%	3	4.1%	17.8%
Hospital Total	5,747	100.0%	314	5.5%	749	13.0%	1,282	22.3%	760	13.2%	1,016	17.7%	278	4.8%	682	11.9%	666	11.6%	24.3%



Patient Origin by Region - Inpatient
Johnson, MO Residents Treated in HIDI Reporting Area
Federal Fiscal Year: 2014
Kansas Discharge Data Available From 2010 Q 1 through 2015 Q 4

Hospital	Total		Pediatric		Adult Medical/Surgical												Psychiatric		Obstetric		Newborn		Surg %
	Discharges	%	Age 0 - 17	%	Age 18 - 44	%	Age 45 - 64	%	Age 65 - 74	%	Age 75+	%	Cases	%	Cases	%	Cases	%	Cases	%			
Western Missouri Medical Center - Warrensburg, MO	2,309	41.3%	48	2.1%	223	9.7%	355	15.4%	206	8.9%	464	20.1%	27	1.2%	483	20.9%	503	21.8%	12.9%				
Saint Luke's Hospital of Kansas City - Kansas City, MO	588	10.5%	2	0.3%	99	16.8%	202	34.4%	124	21.1%	125	21.3%	0		20	3.4%	16	2.7%	38.8%				
Saint Luke's East Hospital - Lees Summit, MO	484	8.7%	5	1.0%	44	9.1%	128	26.4%	80	16.5%	109	22.5%	2	0.4%	60	12.4%	56	11.6%	21.9%				
Lee's Summit Medical Center - Lees Summit, MO	382	6.8%	0		46	12.0%	132	34.6%	88	23.0%	113	29.6%	3	0.8%	0	0	0		20.4%				
Research Medical Center - Kansas City, MO	253	4.5%	1	0.4%	26	10.3%	82	32.4%	30	11.9%	35	13.8%	71	28.1%	4	1.6%	4	1.6%	34.4%				
Centerpoint Medical Center - Independence, MO	189	3.4%	0		34	18.0%	62	32.8%	38	20.1%	24	12.7%	0		16	8.5%	15	7.9%	40.7%				
Children's Mercy Kansas City - Kansas City, MO	155	2.8%	154	99.4%	1	0.6%	0		0		0		0		0	0	0		19.4%				
The University of Kansas Hospital - Kansas City, KS	148	2.6%	2	1.4%	31	20.9%	43	29.1%	26	17.6%	38	25.7%	1	0.7%	4	2.7%	3	2.0%	32.4%				
Bothwell Regional Health Center - Sedalia, MO	124	2.2%	0		15	12.1%	40	32.3%	8	6.5%	28	22.6%	1	0.8%	17	13.7%	15	12.1%	28.2%				
University Hospital and Clinics - Columbia, MO	109	1.9%	4	3.7%	22	20.2%	52	47.7%	15	13.8%	3	2.8%	8	7.3%	3	2.8%	2	1.8%	56.9%				
Golden Valley Memorial Healthcare - Clinton, MO	86	1.5%	2	2.3%	10	11.6%	18	20.9%	15	17.4%	25	29.1%	0		8	9.3%	8	9.3%	26.7%				
St. Joseph Medical Center - Kansas City, MO	81	1.4%	0		4	4.9%	22	27.2%	14	17.3%	25	30.9%	0		8	9.9%	8	9.9%	37.0%				
St. Mary's Medical Center - Blue Springs, MO	61	1.1%	0		7	11.5%	20	32.8%	16	26.2%	18	29.5%	0		0		0		32.8%				
Cass Regional Medical Center - Harrisonville, MO	59	1.1%	0		10	16.9%	13	22.0%	11	18.6%	15	25.4%	10	16.9%	0		0		10.2%				
Royal Oaks Hospital - Windsor, MO	57	1.0%	0		0		0		0		0		57	100.0%	0		0						
Truman Medical Center Lakewood - Kansas City, MO	49	0.9%	1	2.0%	3	6.1%	9	18.4%	2	4.1%	2	4.1%	5	10.2%	13	26.5%	14	28.6%	12.2%				
Saint Luke's South - Overland Park, KS	43	0.8%	0		9	20.9%	11	25.6%	9	20.9%	6	14.0%	0		4	9.3%	4	9.3%	55.8%				
Menorah Medical Center - Overland Park, KS	39	0.7%	0		4	10.3%	9	23.1%	15	38.5%	6	15.4%	1	2.6%	2	5.1%	2	5.1%	61.5%				
Children's Mercy Hospital Kansas - Overland Park, KS	33	0.6%	31	93.9%	0		0		0		0		2	6.1%	0		0						
Truman Medical Center Hospital Hill - Kansas City, MO	28	0.5%	2	7.1%	7	25.0%	9	32.1%	3	10.7%	1	3.6%	4	14.3%	1	3.6%	1	3.6%	21.4%				
Boone Hospital Center - Columbia, MO	24	0.4%	0		5	20.8%	9	37.5%	1	4.2%	5	20.8%	0		2	8.3%	2	8.3%	58.3%				
Shawnee Mission Health - Shawnee Mission, KS	24	0.4%	0		1	4.2%	9	37.5%	5	20.8%	4	16.7%	3	12.5%	1	4.2%	1	4.2%	58.3%				
North Kansas City Hospital - North Kansas City, MO	24	0.4%	0		4	16.7%	12	50.0%	3	12.5%	4	16.7%	0		1	4.2%	0		54.2%				
Crittendon - Kansas City, MO	22	0.4%	0		0		0		0		0		22	100.0%	0		0						
Saint Luke's North Hospital - Smithville - Smithville, MO	16	0.3%	0		0		0		0		0		16	100.0%	0		0						
Research Psychiatric Center - Kansas City, MO	16	0.3%	0		0		0		1	6.3%	0		15	93.8%	0		0						
Overland Park Regional Medical Center - Overland Park, KS	13	0.2%	0		0		5	38.5%	1	7.7%	1	7.7%	0		3	23.1%	3	23.1%	46.2%				
Kindred Hospital Kansas City - Kansas City, MO	13	0.2%	0		1	7.7%	9	69.2%	2	15.4%	1	7.7%	0		0		0		23.1%				
Fitzgibbon Hospital - Marshall, MO	9	0.2%	0		1	11.1%	0		0		0		6	66.7%	1	11.1%	1	11.1%					
St. Alexius Hospital, Broadway Campus - St. Louis, MO	9	0.2%	0		0		0		2	22.2%	0		7	77.8%	0		0						
Mercy Hospital Springfield - Springfield, MO	8	0.1%	0		3	37.5%	1	12.5%	4	50.0%	0		0		0		0		62.5%				
Belton Regional Medical Center - Belton, MO	8	0.1%	0		0		1	12.5%	5	62.5%	2	25.0%	0		0		0		100.0%				
Howard A. Rusk Rehabilitation Center - Columbia, MO	7	0.1%	0		3	42.9%	2	28.6%	1	14.3%	1	14.3%	0		0		0						
Barnes-Jewish Hospital - St. Louis, MO	7	0.1%	0		0		6	85.7%	0		1	14.3%	0		0		0		57.1%				
St. Anthony's Medical Center - St. Louis, MO	6	0.1%	0		1	16.7%	0		0		0		4	66.7%	1	16.7%	0						
Lafayette Regional Health Center - Lexington, MO	6	0.1%	1	16.7%	0		0		2	33.3%	3	50.0%	0		0		0		16.7%				
Liberty Hospital - Liberty, MO	6	0.1%	0		2	33.3%	3	50.0%	1	16.7%	0		0		0		0		50.0%				
Kindred Hospital Northland - Kansas City, MO	6	0.1%	0		1	16.7%	1	16.7%	3	50.0%	1	16.7%	0		0		0		16.7%				
SSM Health St. Mary's Hospital - Jefferson City, MO	5	0.1%	0		1	20.0%	2	40.0%	0		0		2	40.0%	0		0		40.0%				
St. Louis Children's Hospital - St. Louis, MO	5	0.1%	3	60.0%	2	40.0%	0		0		0		0		0		0		25.0%				
Other Hospitals	79	1.4%	3	3.8%	14	17.7%	18	22.8%	8	10.1%	10	12.7%	19	24.1%	4	5.1%	3	3.8%	25.3%				
Hospital Total	5,590	100.0%	259	4.6%	634	11.3%	1,285	23.0%	739	13.2%	1,070	19.1%	286	5.1%	656	11.7%	661	11.8%	22.9%				



Patient Origin by Region - Inpatient
 Johnson, MO Residents Treated in HIDI Reporting Area
 Federal Fiscal Year: 2015
 Kansas Discharge Data Available From 2010 Q 1 through 2015 Q 4

Hospital	Total Discharges		Pediatric Age 0 - 17		Age 18 - 44		Adult Medical/Surgical Age 45 - 64		Age 65 - 74		Age 75+		Psychiatric		Obstetric		Newborn		Surg %
	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	
Western Missouri Medical Center - Warrensburg, MO	2,286	39.9%	28	1.2%	233	10.2%	340	14.9%	188	8.2%	456	19.9%	24	1.0%	511	22.4%	506	22.1%	14.9%
Saint Luke's East Hospital - Lees Summit, MO	599	10.5%	2	0.3%	63	10.5%	152	25.4%	103	17.2%	163	27.2%	3	0.5%	54	9.0%	59	9.8%	20.4%
Saint Luke's Hospital of Kansas City - Kansas City, MO	509	8.9%	5	1.0%	58	11.4%	140	27.5%	121	23.8%	122	24.0%	5	1.0%	36	7.1%	22	4.3%	36.7%
Lee's Summit Medical Center - Lees Summit, MO	467	8.2%	0		55	11.8%	184	39.4%	81	17.3%	135	28.9%	11	2.4%	1	0.2%	0		16.9%
Research Medical Center - Kansas City, MO	349	6.1%	2	0.6%	33	9.5%	75	21.5%	32	9.2%	46	13.2%	154	44.1%	3	0.9%	4	1.1%	22.3%
Centerpoint Medical Center - Independence, MO	175	3.1%	1	0.6%	24	13.7%	60	34.3%	36	20.6%	22	12.6%	2	1.1%	15	8.6%	15	8.6%	38.9%
Children's Mercy Kansas City - Kansas City, MO	155	2.7%	152	98.1%	0		0		0		0		3	1.9%	0		0		23.2%
The University of Kansas Hospital - Kansas City, KS	138	2.4%	7	5.1%	26	18.8%	51	37.0%	21	15.2%	25	18.1%	3	2.2%	3	2.2%	2	1.4%	39.1%
Bothwell Regional Health Center - Sedalia, MO	118	2.1%	1	0.8%	20	16.9%	19	16.1%	18	15.3%	16	13.6%	3	2.5%	22	18.6%	19	16.1%	24.6%
University Hospital and Clinics - Columbia, MO	89	1.6%	3	3.4%	17	19.1%	40	44.9%	8	9.0%	12	13.5%	4	4.5%	2	2.2%	3	3.4%	55.1%
Golden Valley Memorial Healthcare - Clinton, MO	85	1.5%	1	1.2%	9	10.6%	12	14.1%	10	11.8%	22	25.9%	0		15	17.6%	16	18.8%	29.4%
St. Joseph Medical Center - Kansas City, MO	74	1.3%	0		6	8.1%	16	21.6%	7	9.5%	27	36.5%	0		10	13.5%	8	10.8%	31.1%
Casa Regional Medical Center - Harrisonville, MO	64	1.1%	0		3	4.7%	21	32.8%	11	17.2%	18	28.1%	11	17.2%	0		0		14.1%
Menorah Medical Center - Overland Park, KS	57	1.0%	0		9	15.8%	22	38.6%	12	21.1%	12	21.1%	0		1	1.8%	1	1.8%	66.7%
St. Mary's Medical Center - Blue Springs, MO	55	1.0%	0		3	5.5%	14	25.5%	21	38.2%	17	30.9%	0		0		0		25.5%
Saint Luke's North Hospital - Smithville - Smithville, MO	52	0.9%	0		0		0		0		0		51	98.1%	1	1.9%	0		
Truman Medical Center Lakewood - Kansas City, MO	50	0.9%	1	2.0%	0		13	26.0%	3	6.0%	1	2.0%	7	14.0%	12	24.0%	13	26.0%	10.0%
Children's Mercy Hospital Kansas - Overland Park, KS	49	0.9%	48	98.0%	1	2.0%	0		0		0		0		0		0		
Royal Oaks Hospital - Windsor, MO	40	0.7%	0		1	2.5%	0		0		0		39	97.5%	0		0		
Shawnee Mission Health - Shawnee Mission, KS	39	0.7%	0		2	5.1%	15	38.5%	4	10.3%	2	5.1%	5	12.8%	6	15.4%	5	12.8%	43.6%
Saint Luke's South - Overland Park, KS	37	0.6%	0		8	21.6%	13	35.1%	3	8.1%	13	35.1%	0		0		0		45.9%
Crittendon - Kansas City, MO	25	0.4%	0		0		0		0		0		25	100.0%	0		0		
Truman Medical Center Hospital Hill - Kansas City, MO	24	0.4%	1	4.2%	5	20.8%	7	29.2%	4	16.7%	2	8.3%	0		2	8.3%	3	12.5%	29.2%
North Kansas City Hospital - North Kansas City, MO	21	0.4%	0		2	9.5%	13	61.9%	3	14.3%	3	14.3%	0		0		0		57.1%
Overland Park Regional Medical Center - Overland Park, KS	18	0.3%	1	5.6%	0		4	22.2%	1	5.6%	2	11.1%	0		5	27.8%	5	27.8%	27.8%
Boone Hospital Center - Columbia, MO	17	0.3%	0		2	11.8%	5	29.4%	5	29.4%	2	11.8%	0		1	5.9%	2	11.8%	58.8%
Heartland Behavioral Health Services - Nevada, MO	12	0.2%	0		0		0		0		0		12	100.0%	0		0		
Belton Regional Medical Center - Belton, MO	10	0.2%	0		0		4	40.0%	5	50.0%	1	10.0%	0		0		0		60.0%
Kindred Hospital Kansas City - Kansas City, MO	10	0.2%	0		0		6	60.0%	4	40.0%	0		0		0		0		40.0%
Barnes-Jewish Hospital - St. Louis, MO	9	0.2%	1	11.1%	2	22.2%	4	44.4%	2	22.2%	0		0		0		0		22.2%
Nevada Regional Medical Center - Nevada, MO	8	0.1%	0		0		0		0		0		8	100.0%	0		0		
Lafayette Regional Health Center - Lexington, MO	7	0.1%	0		1	14.3%	5	71.4%	1	14.3%	0		0		0		0		28.6%
Liberty Hospital - Liberty, MO	6	0.1%	0		1	16.7%	5	83.3%	0		0		0		0		0		83.3%
SSM Health St. Mary's Hospital - Jefferson City, MO	5	0.1%	0		1	20.0%	1	20.0%	0		2	40.0%	1	20.0%	0		0		40.0%
Howard A. Rusk Rehabilitation Center - Columbia, MO	5	0.1%	0		2	40.0%	1	20.0%	1	20.0%	1	20.0%	0		0		0		
Signature Psychiatric Hospital - Kansas City, MO	5	0.1%	0		0		0		0		0		5	100.0%	0		0		
Other Hospitals	61	1.1%	5	8.2%	9	14.8%	17	27.9%	7	11.5%	2	3.3%	17	27.9%	2	3.3%	2	3.3%	16.4%
Hospital Total	5,730	100.0%	259	4.5%	596	10.4%	1,259	22.0%	712	12.4%	1,124	19.6%	393	6.9%	702	12.3%	685	12.0%	21.9%

Market Penetration - Inpatient*
Western Missouri Medical Center - Warrensburg, MO
Federal Fiscal Year: 2013
Discharge Data Available From 2010 Q 1 through 2016 Q 1

ZIP - City	Total Discharges		Pediatric		Adult Medical/Surgical												Psychiatric		Obstetric		Newborn		Surg Percent
	Cases	Percent	Age 0 - 17		Age 18 - 44		Age 45 - 64		Age 65 - 74		Age 75+		Cases	Percent	Cases	Percent	Cases	Percent					
			Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent											
64093 Warrensburg, MO	3,041	1,556	51.2%	137	36.5%	387	46.5%	607	41.7%	372	44.4%	600	60.7%	297	6.1%	318	82.1%	323	82.0%	34.9%			
65336 Knob Noster, MO	646	321	49.7%	41	29.3%	72	43.1%	144	36.8%	87	51.7%	84	36.9%	53	7.5%	85	87.1%	80	88.8%	36.9%			
65305 Whiteman Air Force Base, MO	366	251	68.6%	48	39.6%	45	55.6%	8	12.5%	1	0.0%	0	0.0%	23	0.0%	119	84.0%	122	86.9%	57.1%			
64040 Holden, MO	844	177	21.0%	38	18.4%	101	17.8%	235	17.9%	112	20.5%	167	16.8%	54	3.7%	71	42.3%	66	40.9%	16.7%			
64037 Higginsville, MO	999	160	16.0%	19	0.0%	108	6.5%	238	12.2%	141	12.1%	262	16.8%	79	0.0%	79	41.8%	73	41.1%	17.1%			
65301 Sedalia, MO	5,249	126	2.4%	187	1.1%	573	4.0%	1,105	2.2%	676	0.6%	1,220	0.7%	593	0.0%	460	7.4%	435	7.1%	1.6%			
64019 Centerville, MO	300	114	38.0%	17	52.9%	44	34.1%	71	29.6%	58	31.0%	49	40.8%	14	0.0%	24	62.5%	23	69.6%	20.8%			
64020 Concordia, MO	425	95	22.4%	11	9.1%	28	25.0%	101	8.9%	63	14.3%	120	32.5%	28	0.0%	38	34.2%	36	47.2%	20.3%			
65360 Windsor, MO	697	90	12.9%	30	10.0%	83	13.3%	163	9.2%	110	12.7%	150	6.0%	76	5.3%	43	39.5%	42	40.5%	8.5%			
64733 Chilhowee, MO	185	51	27.6%	9	55.6%	29	17.2%	43	34.9%	36	22.2%	32	31.3%	14	0.0%	12	41.7%	10	30.0%	12.5%			
65337 La Monte, MO	234	50	21.4%	5	0.0%	30	16.7%	58	13.8%	21	4.8%	53	17.0%	12	0.0%	29	51.7%	26	46.2%	10.1%			
64761 Leeton, MO	174	48	27.6%	6	16.7%	36	11.1%	43	25.6%	30	40.0%	22	27.3%	7	0.0%	17	41.2%	13	53.8%	21.4%			
64735 Clinton, MO	2,532	42	1.7%	74	0.0%	261	0.4%	563	1.8%	372	1.6%	680	0.9%	248	0.0%	177	5.1%	157	6.4%	1.8%			
64076 Odessa, MO	1,295	36	2.8%	40	0.0%	164	0.6%	311	0.3%	217	2.8%	248	3.2%	107	0.0%	105	9.5%	103	9.7%	0.6%			
64061 Kingsville, MO	414	24	5.8%	18	0.0%	37	5.4%	133	6.0%	68	2.9%	64	4.7%	29	0.0%	36	16.7%	29	10.3%	3.3%			
65351 Sweet Springs, MO	456	22	4.8%	14	0.0%	35	0.0%	109	3.7%	75	5.3%	98	4.1%	56	0.0%	35	14.3%	34	14.7%	6.9%			
64067 Lexington, MO	1,055	18	1.7%	41	0.0%	121	0.0%	292	0.3%	168	0.6%	203	0.5%	81	0.0%	81	11.1%	68	8.8%	0.9%			
64085 Richmond, MO	1,673	15	0.9%	54	1.9%	165	0.0%	443	0.0%	311	0.0%	411	0.0%	89	0.0%	106	6.6%	94	7.4%	0.5%			
64021 Cordor, MO	106	11	10.4%	3	0.0%	12	8.3%	23	4.3%	24	4.2%	15	20.0%	11	0.0%	10	30.0%	8	25.0%	9.1%			
64001 Alma, MO	76	8	10.5%	0	0.0%	7	0.0%	8	0.0%	16	12.5%	21	4.8%	6	0.0%	9	33.3%	9	22.2%	13.6%			
64029 Grain Valley, MO	1,947	8	0.4%	134	0.0%	203	0.0%	405	0.0%	264	0.0%	244	0.8%	164	0.0%	279	1.1%	254	1.2%	0.6%			
64740 Deepwater, MO	329	8	2.4%	9	0.0%	33	0.0%	73	0.0%	71	7.0%	83	0.0%	27	3.7%	17	5.9%	16	6.3%	2.1%			
64096 Waverly, MO	235	7	3.0%	4	0.0%	16	0.0%	67	0.0%	49	0.0%	40	0.0%	29	0.0%	16	18.8%	14	28.6%	4.5%			
65332 Green Ridge, MO	187	6	3.2%	6	0.0%	16	12.5%	56	0.0%	24	0.0%	40	0.0%	11	0.0%	17	11.8%	17	11.8%	2.4%			
65333 Houstonia, MO	105	6	5.7%	8	0.0%	8	12.5%	21	0.0%	21	4.8%	23	0.0%	7	0.0%	9	22.2%	8	25.0%	3.1%			
65338 Lincoln, MO	487	6	1.2%	16	6.3%	43	0.0%	99	1.0%	92	2.2%	132	1.5%	44	0.0%	33	0.0%	28	0.0%	0.7%			
65340 Marshall, MO	2,547	6	0.2%	87	0.0%	240	0.0%	526	0.0%	396	0.8%	585	0.2%	291	0.0%	219	0.5%	203	0.5%	0.4%			
65350 Smithton, MO	197	6	3.0%	10	0.0%	18	27.8%	47	2.1%	31	0.0%	43	0.0%	9	0.0%	20	0.0%	19	0.0%	2.8%			
64071 Mayview, MO	94	6	6.4%	3	0.0%	9	0.0%	16	0.0%	21	0.0%	18	22.2%	13	0.0%	7	14.3%	7	14.3%	0.0%			
65323 Calhoun, MO	183	5	2.7%	2	0.0%	45	0.0%	24	0.0%	42	0.0%	38	2.6%	15	0.0%	9	22.2%	8	25.0%	0.0%			
MOZZZ Missouri State Summary	514	5	1.0%	19	5.3%	75	0.0%	125	0.8%	42	0.0%	52	1.9%	140	0.0%	29	3.4%	32	3.1%	0.0%			

Market Penetration - Inpatient*
Western Missouri Medical Center - Warrensburg, MO
Federal Fiscal Year: 2014
Discharge Data Available From 2010 Q 1 through 2016 Q 1

ZIP - City	Total Discharges		Pediatric Age 0 - 17		Age 18 - 44		Adult Medical/Surgical Age 45 - 64		Age 65 - 74		Age 75+		Psychiatric		Obstetric		Newborn		Surg Percent	
	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent		
64093 Warrensburg, MO	2,801	1,437	51.3%	119	21.8%	330	40.3%	635	37.5%	350	41.1%	589	59.4%	176	12.5%	304	85.5%	298	88.6%	29.7%
65336 Knob Noster, MO	603	275	45.6%	27	18.5%	55	47.3%	155	31.6%	76	27.6%	103	40.8%	31	12.9%	77	81.8%	79	82.3%	29.3%
65305 Whiteman Air Force Base, MO	345	228	66.1%	32	15.6%	44	40.9%	2	0.0%	1	100.0%	0	0.0%	10	0.0%	125	78.4%	131	80.9%	50.9%
64040 Holden, MO	841	149	17.7%	39	20.5%	106	20.8%	230	11.7%	131	12.2%	175	13.1%	33	3.0%	61	39.3%	66	42.4%	9.7%
64037 Higginsville, MO	902	132	14.6%	24	8.3%	97	7.2%	249	8.0%	126	7.1%	239	18.4%	46	2.2%	62	38.7%	59	42.4%	13.3%
65301 Sedalia, MO	4,943	116	2.3%	145	2.8%	477	2.5%	1,117	1.3%	615	0.8%	1,125	0.6%	479	0.6%	502	6.8%	483	7.5%	1.4%
64019 Centerville, MO	324	116	35.8%	13	7.7%	46	37.0%	87	19.5%	46	23.9%	59	45.8%	14	0.0%	29	75.9%	30	70.0%	17.4%
65360 Windsor, MO	593	76	12.8%	29	3.4%	60	5.0%	136	11.0%	113	10.6%	105	6.7%	40	0.0%	55	32.7%	55	36.4%	8.8%
64020 Concordia, MO	405	76	18.8%	22	4.5%	26	23.1%	75	18.7%	51	21.6%	126	14.3%	13	7.7%	47	23.4%	45	31.1%	15.9%
64761 Leaton, MO	163	48	29.4%	9	22.2%	16	25.0%	43	14.0%	32	31.3%	34	38.2%	4	0.0%	12	50.0%	13	53.8%	15.6%
64733 Chilhowee, MO	130	35	26.9%	8	0.0%	12	25.0%	30	40.0%	30	10.0%	31	22.6%	3	0.0%	8	62.5%	8	62.5%	13.9%
65337 La Monte, MO	204	31	15.2%	8	25.0%	22	18.2%	56	16.1%	27	3.7%	30	3.3%	13	7.7%	26	23.1%	22	31.8%	4.9%
64735 Clinton, MO	2,320	30	1.3%	61	0.0%	261	1.1%	578	2.2%	371	1.1%	548	0.7%	206	0.0%	148	1.4%	147	2.7%	1.3%
64076 Odessa, MO	1,262	29	2.3%	50	0.0%	135	0.7%	303	0.3%	180	1.1%	318	0.9%	61	1.6%	109	10.1%	106	9.4%	1.2%
64067 Lexington, MO	1,015	24	2.4%	35	0.0%	104	0.0%	338	0.9%	170	1.8%	176	0.0%	61	1.6%	66	12.1%	65	13.8%	4.8%
64061 Kingsville, MO	382	21	5.5%	12	8.3%	25	0.0%	100	6.0%	76	0.0%	78	2.6%	15	0.0%	40	12.5%	36	19.4%	1.0%
65351 Sweet Springs, MO	323	18	5.6%	7	0.0%	29	0.0%	76	1.3%	48	2.1%	76	2.6%	29	0.0%	29	24.1%	29	24.1%	7.0%
65355 Warsaw, MO	1,785	15	0.8%	47	0.0%	132	1.5%	412	0.7%	455	0.7%	427	0.0%	125	0.0%	97	3.1%	90	4.4%	0.4%
64021 Cordor, MO	114	13	11.4%	2	0.0%	14	21.4%	38	5.3%	21	0.0%	17	17.6%	11	0.0%	5	40.0%	6	50.0%	9.5%
64001 Alma, MO	77	11	14.3%	0	0.0%	4	0.0%	13	7.7%	13	15.4%	34	8.8%	0	0.0%	7	42.9%	6	33.3%	11.1%
65332 Green Ridge, MO	148	9	6.1%	9	0.0%	13	15.4%	43	2.3%	21	4.8%	30	0.0%	7	0.0%	12	16.7%	13	23.1%	5.9%
64086 Richmond, MO	1,618	8	0.5%	38	0.0%	155	0.6%	409	0.0%	325	0.0%	441	0.0%	52	0.0%	98	3.1%	100	4.0%	0.3%
65350 Smithton, MO	180	7	3.9%	14	0.0%	24	12.5%	47	0.0%	14	0.0%	34	0.0%	9	0.0%	19	10.5%	19	10.5%	1.6%
65325 Cole Camp, MO	426	6	1.4%	10	0.0%	39	0.0%	77	1.3%	83	2.4%	148	0.0%	31	0.0%	18	5.6%	20	10.0%	0.9%
64071 Mayview, MO	68	6	8.8%	2	0.0%	12	0.0%	16	12.5%	6	0.0%	15	13.3%	7	0.0%	5	20.0%	5	20.0%	4.8%
64075 Oak Grove, MO	1,420	6	0.4%	65	0.0%	166	0.6%	350	0.6%	219	0.0%	252	0.0%	119	0.8%	132	0.8%	117	0.9%	0.0%
64776 Osceola, MO	607	6	1.0%	12	0.0%	52	0.0%	164	0.0%	121	0.0%	129	0.0%	56	0.0%	38	7.9%	35	8.6%	0.6%
65323 Calhoun, MO	139	5	3.6%	7	0.0%	18	0.0%	34	0.0%	36	2.8%	16	0.0%	7	0.0%	12	16.7%	9	22.2%	0.0%
64011 Bates City, MO	429	5	1.2%	19	0.0%	43	2.3%	117	0.0%	83	0.0%	65	0.0%	34	2.9%	36	2.8%	32	6.3%	0.8%
MOZZZ Missouri State Summary	481	5	1.0%	14	0.0%	83	1.2%	110	0.0%	36	0.0%	75	0.0%	111	0.0%	23	8.7%	29	6.9%	0.0%

Market Penetration - Inpatient*
 Western Missouri Medical Center - Warrensburg, MO
 Federal Fiscal Year: 2015
 Discharge Data Available From 2010 Q 1 through 2016 Q 1

		Total Discharges		Pediatric Age 0 - 17		Age 18 - 44		Adult Medical/Surgical Age 45 - 64		Age 65 - 74		Age 75+		Psychiatric		Obstetric		Newborn			
		Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent		
ZIP - City	MRKT	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Cases	Percent	Surg Percent
64093 Warrensburg, MO	2,916	1,441	49.4%	107	17.8%	344	46.5%	603	36.0%	332	36.4%	619	56.4%	240	9.6%	342	81.0%	329	83.6%	37.1%	
65336 Knob Noster, MO	654	297	45.4%	28	10.7%	59	42.4%	129	38.0%	99	25.3%	117	42.7%	41	2.4%	90	81.1%	91	78.0%	30.7%	
65305 Whiteman Air Force Base, MO	327	205	62.7%	22	9.1%	31	45.2%	4	0.0%	0	0.0%	0	0.0%	24	0.0%	128	75.0%	118	78.8%	51.0%	
65301 Sedalia, MO	4,734	144	3.0%	124	1.6%	478	2.5%	1,069	1.3%	593	0.7%	1,109	0.2%	381	1.0%	499	10.6%	481	11.0%	2.1%	
64040 Holden, MO	907	138	15.2%	53	5.7%	80	22.5%	265	12.8%	129	8.5%	208	12.0%	51	0.0%	61	39.3%	60	38.3%	12.3%	
64037 Higginsville, MO	924	118	12.8%	21	4.8%	89	4.5%	246	8.1%	150	10.0%	253	14.2%	45	4.4%	59	32.2%	61	34.4%	10.8%	
64019 Centerville, MO	274	95	34.7%	11	9.1%	31	25.8%	64	21.9%	52	36.5%	53	26.4%	9	0.0%	27	74.1%	27	70.4%	20.3%	
64020 Concordia, MO	479	85	17.7%	15	6.7%	31	12.9%	99	6.1%	72	11.1%	149	22.1%	18	5.6%	50	36.0%	45	31.1%	13.7%	
65360 Windsor, MO	618	66	10.7%	27	11.1%	62	16.1%	122	4.9%	109	7.3%	153	3.3%	55	1.8%	47	36.2%	43	37.2%	7.1%	
64761 Leeton, MO	168	61	36.3%	14	0.0%	12	25.0%	39	38.5%	29	20.7%	32	28.1%	6	0.0%	16	75.0%	20	80.0%	16.3%	
65337 La Monte, MO	270	52	19.3%	11	9.1%	27	0.0%	57	21.1%	46	17.4%	42	11.9%	12	0.0%	37	35.1%	38	34.2%	21.4%	
64735 Clinton, MO	2,179	50	2.3%	41	0.0%	198	0.5%	543	2.2%	365	1.4%	528	1.5%	190	0.5%	172	6.4%	142	8.5%	2.5%	
64067 Lexington, MO	1,021	31	3.0%	32	0.0%	134	0.7%	248	0.4%	181	0.0%	194	1.0%	72	0.0%	85	16.5%	75	17.3%	2.7%	
64733 Chilhowee, MO	109	26	23.9%	7	0.0%	11	18.2%	29	24.1%	3	0.0%	27	22.2%	4	0.0%	14	42.9%	14	35.7%	9.4%	
64061 Kingsville, MO	369	23	6.2%	17	0.0%	26	11.5%	122	3.3%	69	8.7%	67	4.5%	16	0.0%	25	12.0%	27	14.8%	1.8%	
64076 Odessa, MO	1,356	23	1.7%	48	0.0%	140	0.0%	371	0.5%	224	0.9%	327	1.8%	57	0.0%	98	6.1%	91	7.7%	0.9%	
64021 Cordier, MO	121	20	16.5%	6	0.0%	10	20.0%	26	3.8%	26	0.0%	24	25.0%	7	0.0%	11	54.5%	11	45.5%	14.3%	
65351 Sweet Springs, MO	306	12	3.9%	8	0.0%	29	3.4%	78	2.6%	47	10.6%	78	0.0%	24	0.0%	21	4.8%	21	14.3%	1.0%	
65332 Green Ridge, MO	191	11	5.8%	7	14.3%	9	11.1%	54	3.7%	37	5.4%	31	3.2%	11	0.0%	20	10.0%	22	9.1%	1.7%	
65355 Warsaw, MO	1,695	9	0.5%	31	0.0%	125	0.8%	437	0.9%	419	0.7%	416	0.0%	107	0.0%	83	1.2%	77	0.0%	0.6%	
65323 Calhoun, MO	130	8	6.2%	5	0.0%	15	0.0%	35	2.9%	24	0.0%	16	6.3%	12	0.0%	13	23.1%	10	30.0%	0.0%	
64001 Alma, MO	61	8	13.1%	3	0.0%	2	0.0%	9	11.1%	5	0.0%	14	0.0%	10	0.0%	9	44.4%	9	33.3%	8.3%	
65325 Cole Camp, MO	401	7	1.7%	12	0.0%	35	0.0%	75	0.0%	65	1.5%	141	0.0%	26	0.0%	24	12.5%	23	13.0%	0.8%	
64085 Richmond, MO	1,567	7	0.4%	42	0.0%	132	0.8%	383	0.0%	292	0.0%	425	0.0%	92	0.0%	105	2.9%	96	3.1%	0.6%	
64633 Carrollton, MO	796	7	0.9%	26	3.8%	78	0.0%	185	0.0%	142	0.0%	232	0.0%	51	0.0%	44	6.8%	38	7.9%	0.5%	
64011 Bates City, MO	455	5	1.1%	18	0.0%	52	0.0%	137	0.7%	80	2.5%	74	0.0%	21	0.0%	38	2.6%	35	2.9%	0.9%	

Town Hall Attendees Notes and Feedback

[VVV Consultants LLC]

Western Missouri Medical Center - CHNA 2017-2019 Town Hall, June 14, 2016 N=37**IRS Category**

Chamber.

Directors or staff of health and human services organizations.

Education officials and staff - school superintendents, principals, teachers and school nurses.

Friends of WMMC.

Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.

Political, appointed and elected officials.

Press (Paper, TV, Radio).

Public health officials / board members.

The hospital organization's board members.

Community Health Needs Assessment 2017-2019			
Western Missouri Medical Center PSA - Strengths (Color Cards) N=37			
#	Today: What are the strengths of our community that contribute to health?	#	Today: What are the strengths of our community that contribute to health?
1	Creation of collaborative physician network	77	WMMC continues to improve drastically
2	New services coming to community	78	Diversity of population with talent to share
3	Financially viable providers	79	Agencies and organizations that are eager to communicate and cooperate and coordinate
4	Trained, compassionate clinicians and nurses	80	Excellent schools, hospital and churches
5	Collaboration of services with UCM and WAFB	81	Businesses and industries that provide opportunities for employment
6	Specialists available daily	82	More alignment between physicians/primary care and hospital
7	New facilities	83	More focus on obesity issues with a primary care provider certified in obesity medicine and surgeons performing bariatric surgery - nutritionist at WMMC
8	Wound center success	84	Expanding hospital and clinics, evolving with cooperation with UCM and Whiteman
9	OB award winning	85	Citizens for Environmental Excellence - working for healthy gardening, outpatient care and quality
10	Ambulance services	86	Positive impact of UCM and Whiteman
11	Highly educated	87	Work being done on Spirit Trail although uncertain of completion will ever happen
12	Great health stats for our county	88	Citizen for Environmental Excellence are catalysts for positive, environmental advocacy, education and action
13	Community team for CHNA	89	Outpatient care
14	Smoking ordinance/drinking restrictions	90	Pharmacy
15	Warrensburg school system	91	Mortality
16	Access to wellness - Warrensburg Community Center/UCM	92	Several primary care provider offices in town
17	That we have a hospital/acute care in our county	93	Orthopedic office expanding number of practitioners
18	Community collaborative efforts among community leaders	94	Emergency care outside of the emergency room
19	Farmer's market	95	Urgent care at hospital
20	Good perception of healthcare in Johnson County	96	Increase in specialty areas of physicians
21	The hospital is working to bring in more specialists	97	Response time and professionalism of ambulance service

Community Health Needs Assessment 2017-2019			
Western Missouri Medical Center PSA - Strengths (Color Cards) N=37			
#	Today: What are the strengths of our community that contribute to health?	#	Today: What are the strengths of our community that contribute to health?
22	Community leadership is aware of health issues and dedicated to supporting solutions	98	Access to mental health care for uninsured, Medicaid and substance use disorder
23	CHNA team working to address	99	Our youth
24	Access to wellness facilities - adults and children	100	Our low cancer rate
25	Lots of collaboration on issues	101	Our tight-knit internal community
26	Farmer's market	102	Our proximity to higher level services that are not as much to need the expense here
27	Overall great health stats	103	Plenty of primary care providers
28	Good perception of care	104	Many specialists here, albeit not everyone
29	Access to wellness	105	New hospital facility
30	Drinking age limit	106	Collaboration between hospital and other key players (e.g. UCM)
31	Community involvement	107	Community Health Partners open
32	Primary care doctors - good	108	Longer hours and no appointments
33	Trails	109	Urgent care at hospital
34	Smoking ordinance	110	UCM's nursing program
35	82% - very good/good healthcare stats	111	Meals-on-Wheels
36	Hospital - new specialists (St. Luke's)	112	Community Health Partners have walk-in appointments and are open seven days a week. Largely staffed by nurse practitioners
37	Community centers/sports gym	113	Our Community Center for recreation activities
38	Collaborative efforts with community leaders	114	CCORC - Community Culture of Respect Committee
39	Harvesters Back Pack on Pine (binge drinking, drinking restrictions)	115	Air Force and University
40	Farmer's market	116	Decreased drinking related problems
41	Good perception of care	117	Collaborating on violence/sexual assault prevention
42	Project Community Connect	118	CAB - Community Alcohol Board
43	Low cancer rate	119	Addressed alcohol related problems with town and university
44	Urgent care at hospital	120	DD trail
45	Hospital expansion	121	Lions Lake Trail

Community Health Needs Assessment 2017-2019			
Western Missouri Medical Center PSA - Strengths (Color Cards) N=37			
#	Today: What are the strengths of our community that contribute to health?	#	Today: What are the strengths of our community that contribute to health?
46	OB delivery	122	SNAP at Farmer's Market
47	Affiliation formal with St. Luke's with access to specialists	123	Back Pack Program
48	Creation of physician network with standardized care coming across entire community	124	Great doctors
49	Great patient satisfaction/HCAHPS scores at hospital	125	Education system
50	Phenomenal infection rates - hospital acquires is 0%	126	St. Luke's affiliation
51	Very good ambulance district	127	Additional specialists
52	Great OB care (TJC certified)	128	Katy on the Go at Kingsville, Holden, Warrensburg and Knob Noster
53	Great wound care and HBD availability	129	More specialists available - St. Luke's cardiologists and neurologists
54	Great ortho care (TJC certified)	130	Retaining more deliveries
55	Great bariatric program (certified)	131	Specialty care
56	Hospital committed to time - critical diagnosis, trauma, stroke, stemi designation, to care for our community	132	Low primary care ratio of 2700:1
57	Doctor recruitment	133	Veterans home
58	Geriatric psych	134	Veterans clinic
59	New ER doctors	135	Manna Harvest free dinner every night
60	Possible dialysis	136	Trails and exercise
61	Training center	137	Back Pack Program
62	Stroke certification	138	Great doctors
63	Ortho - hip and knee certification	139	Hospital
64	Physical therapy	140	Local Public Health
65	OB/delivery at WMMC	141	Pathways
66	Outpatient services at WMMC	142	Parks and Recreation
67	Ambulance service	143	Back Pack Program
68	Good school nurse support	144	Public health office
69	Geriatric psych	145	Several walking trails
70	Adding specialty doctors - ortho	146	Community Center

Community Health Needs Assessment 2017-2019			
Western Missouri Medical Center PSA - Strengths (Color Cards) N=37			
#	Today: What are the strengths of our community that contribute to health?	#	Today: What are the strengths of our community that contribute to health?
71	ER is improving	147	Hospital
72	Wait times are decreasing at hospital	148	Great doctors for small community
73	Adding more clinical specialties	149	OB
74	Collaboration within community	150	Pharmacy
75	Doing a better job getting word out about services	151	82.3% positive on Health Care Delivery which is great
76	ER is much improved	152	

Community Health Needs Assessment - 2017-2019			
Western Missouri Medical Center PSA - Weakness (White Cards) N=37			
#	Today: What are the weaknesses of our community that contribute to health?	#	Today: What are the weaknesses of our community that contribute to health?
1	Prenatal care	77	Urgent care clinics
2	Reduce uninsured	78	Health education
3	Dental care	79	Need local behavioral health services - more
4	Need more doctors	80	Need more inpatient cardiology services at WMMC - less out of county trips
5	Comprehensive primary care (including dental) for uninsured and Medicaid population (Katy Trail Satellite)	81	Need inpatient dialysis services at local hospital
6	Increased family planning	82	Need more walk-in and urgent type care to reduce unnecessary ER use
7	Dental services for uninsured and Medicaid recipients	83	ER provider quality and wait times
8	Family planning services	84	More resources focused on wellness, such as exercise, weight management, prevention and vaccinations
9	Mental health services expansion to include behavioral health integration into primary care	85	Focus on diabetic issues
10	Improved prenatal access	86	Urgent care clinics
11	Community health workers	87	Inpatient cardiology
12	Suicide prevention programs	88	Expand behavioral health services
13	Lack of dental health for uninsured patients	89	Expand express care hours
14	Trail lights DD	90	Breast and lung cancer screenings
15	Dental access for under-insured	91	Cardiology
16	Suicide prevention	92	Highway signage
17	Teen Depression	93	Crisis management and prevention
18	Grocery access	94	Need specialty doctors - urology, nephrology, oncology, ENT, ortho
19	Grocery availability	95	Mental health

Community Health Needs Assessment - 2017-2019			
Western Missouri Medical Center PSA - Weakness (White Cards) N=37			
#	Today: What are the weaknesses of our community that contribute to health?	#	Today: What are the weaknesses of our community that contribute to health?
20	Dental	96	Breast and cancer awareness
21	Suicide rates	97	Diabetes education
22	Suicide rate	98	ER times
23	Specialty care - fertility, dermatology, orthodontics, all services for children like peds, and oral care for youth	99	Express care expansion
24	Suicide prevention in the community	100	Expand mental health services
25	Substance use prevention	101	Expand express care hours
26	Opportunities for physical wellness	102	Crisis prevention for suicide
27	Eat more vegetables and fruits	103	Breast cancer awareness
28	Use less media	104	More inpatient cardiology/critical care
29	Need more preventive medicine doctors	105	Obesity/nutrition
30	Mental health - connectivity to the base mental health department	106	Obesity/physical activity
31	Tobacco use in pregnancy	107	Suicide/mental health services
32	Somewhat, on the lack of ED services, we need more patient education (urgent vs emergency, etc.)	108	Depression
33	STI percentage is high	109	ER - quality
34	Suicide is higher	110	Substance abuse (alcohol/drugs/heroin/marijuana/meth)
35	Add a few more specialists	111	STI - college/base needs education
36	Better coordinate care for chronic conditions such as diabetes	112	Dental care for uninsured
37	Tree ordinance to keep more trees within our city, promoting better air quality and climate control (trees help cool our streets, houses, etc.)	113	Bike trails/sidewalks/trails
38	No support for Medicaid expansion from leaders (Board members, etc.) of WMMC	114	More urgent care
39	Mental health providers	115	Earlier breast cancer

Community Health Needs Assessment - 2017-2019			
Western Missouri Medical Center PSA - Weakness (White Cards) N=37			
#	Today: What are the weaknesses of our community that contribute to health?	#	Today: What are the weaknesses of our community that contribute to health?
40	Case management for all aspects - elderly, rehab, autism, etc. Allows individuals more sustainable lives.	116	Access to dental care for uninsured
41	Sidewalks, bike paths	117	More mental health providers and placement
42	Diagnostic providers	118	More awareness for suicide prevention education
43	Food options - socioeconomic	119	Activities for teens (less drinking/smoking) in rural areas
44	Homeless center	120	Care in LTC centers
45	Planned Parenthood closed	121	Quality or perception of emergency services
46	Violence and sexual assault prevention in school district and community	122	STI education (UCM/WAFB)
47	Mental health services	123	Awareness of community initiatives
48	Safe sidewalks and biking around town	124	Work to bring additional specialty services, such as dermatology
49	Nutritious food options (lots of fast food available)	125	Additional behavioral health
50	Need Medicaid expansion for community, state and hospital	126	Quality (perception) of ED
51	Mental health care needed	127	ED could be more focused on patients
52	Staffing of homeless shelter	128	STI education on base/UCM campus
53	How much is the high suicide rate correlated to veterans or service personnel from Whiteman AFB who live in the county?	129	Awareness of initiatives
54	Need creative new initiatives to bridge the economic gap separating every citizen from access to quality healthcare	130	Access to dental care
55	Need to educate and promote more individual and family health mindsets to decrease obesity and increase physical activity	131	Need to educate and promote more individual and family health mindsets to decrease obesity and increase physical activity
56	Education of Medicaid resources available	132	Concern for education to those expecting

Community Health Needs Assessment - 2017-2019			
Western Missouri Medical Center PSA - Weakness (White Cards) N=37			
#	Today: What are the weaknesses of our community that contribute to health?	#	Today: What are the weaknesses of our community that contribute to health?
57	Communication between healthcare providers (and willingness to communicate)	133	Alcohol use
58	Collaboration among healthcare providers and schools for injury prevention and treatment	134	Stability in schools
59	Health education	135	Access to education for structured wellness
60	Wellness/physical health	136	Obesity
61	Obesity	137	Physical activity
62	Mental health	138	STIs
63	Access to primary care	139	Mental disorders
64	Preventive care	140	Insurance (lack of)
65	Prenatal	141	Suicides
66	Economic issues	142	Nursing homes
67	Perception of citizens that may need to be changed	143	Drug/alcohol abuse
68	Education of opportunities that are available	144	Emergency Department
69	Identification of problem areas and development of plans to assess and impact	145	Billing
70	Still hearing wait times in offices are too long	146	More doctors/specialties
71	People still have perceptions that ER has long wait times	147	Need another pediatrician
72	Needing a young doctor with new ideas about elder care	148	Mental health
73	Still need to continue to bring in specialists when possible	149	Family planning
74	Must have more/improved mental health services	150	People are leaving for cardiac, derm, cancer, ortho and general surgery
75	Need additional urgent care providers	151	Mental health care- access, quality, affordability
76	Overall community wellness needs to improve	152	Family planning/women's health care that is affordable

Western Missouri Medical Center (Primary Service Area) - Community Health Needs Assessment 2017-2019 Meeting

6.14.16

N=37

Community Members Present:

- Parents
- Those taking care of the elderly
- Elected officials (Board members)
- Schools
- Home health/hospice
- Those who are seeing patients
- University of Central Missouri
- Air Force/Armed Forces
- Katy Trail Community Health

TAB 3: Educational Profile

- “The free school lunch number isn’t accurate. Warrensburg is at 38%, so the county as a whole should be higher.” – school superintendent
- “The food is okay, but the kids are not eating it.” – Board member
- There is one school nurse at each school (7 total in Johnson County)

TAB 8: Uninsured Profile

- The community wants Medicaid expansion

TAB 9: Mortality Profile

- “Suicide is a 2014 number, but I can tell you it is not getting better into 2015 and 2016.”

Primary Research:

- “It is good to see that everyone is pleased with being able to get vaccinations here.”

Impacting Health in our Community:

- Pathways in under construction to expand, will be open in January
- Opening Geriatric Psychology at the WMMC in December
- Mental Health Council is currently meeting every other month to coordinate care
- The Spirit Trail is expanding, may help impact obesity
- Increasing violence prevention at UCM

STRENGTHS:

- Smoking Ordinance
- Drinking Restrictions
- Access to Trails
- Young Community

- Good Primary Care Doctors
- Low Cancer Rates
- Urgent Care at the Hospital
- Hospital/Clinic Expansion
- St. Luke's Affiliation
- OB Delivery Services at Hospital
- Physician Network Creating Best Practice Care Across Community
- Access to a Hospital in our Community
- School and Harvester's Back Pack Program
- Community Collaboration on Improving Health
- UCM and Air Force Collaboration to Reduce Alcohol Consumption
- Great Hospital Acquired Infection Rate (Zero)
- Citizens for Environmental Action (CEA)
- Katy Trail Coming into our Community
- Outpatient Services at Hospital
- Local Public Health
- Emergency Services at Hospital are Improving
- Project Community Connect
- Farmer's Market Associated with SNAP Program
- Good Ambulance District
- Meals-on-Wheels

WEAKNESSES:

- Transportation for Groceries
- Tree Ordinance
- Economic Development
- Awareness of Healthcare Services
- Traffic Accidents
- Sexually Transmitted Infections Education
- Access to Dental Care for Uninsured
- Case Management for Chronic Conditions
- Mental Health (Diagnosis / Placement / Follow-Up)
- Obesity (Nutrition / Fitness)
- Family Planning Services
- Availability of Urgent Care Services
- Prevention Services for Cancer
- Emergency Services
- Suicide
- Substance Use Disorder (Alcohol / Meth / Opiates / Marijuana / Heroin)
- Build Sidewalks / Bike Lanes
- Geriatric Care Providers

Public Notice and Invitation

[WV Consultants LLC]



FOR IMMEDIATE RELEASE

Contact: Tara Carlyle
Director of Marketing and Business Development
(660) 262-7497
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WMMC Needs Your Feedback on Community Health

Warrensburg, MO (May 27, 2016)—Over the next few months, Western Missouri Medical Center (WMMC) will be updating the 2013 Johnson County Community Health Needs Assessment (CHNA).

The goal of this assessment update is to understand progress in addressing community health needs cited in the 2013 CHNA report and to collect current community health perceptions. To accomplish this assessment, a short online survey has been developed:

<https://www.surveymonkey.com/r/WMMC2016>.

All community residents and business leaders are encouraged to complete the 2016 online CHNA survey by **Friday, June 3** and to attend a Community Town Hall on **Tuesday, June 14** at Warrensburg Community Center, Multipurpose Room ABC.

"We hope that the community and health professionals will take advantage of this opportunity to provide important input into the future of healthcare delivery in our county," said Darinda Reberry, President/CEO.

For questions about CHNA activities, please call (660) 262-7497.

*Note: This assessment update is a follow-up to meet final IRS regulations released on January 2, 2015, requiring all 501©3 hospitals to conduct a community health needs assessment and adopt an implementation strategy at least once every three years.

Western Missouri Medical Center (WMMC) is a fully-accredited acute care county medical center located in Warrensburg, MO. WMMC prides itself in emergency care, obstetrics, orthopedic and general surgery, family healthcare, internal medicine, outpatient clinics, ambulatory care, rehabilitation services and more. Inpatient services include medical, surgical, intensive, obstetrical, orthopedic, pediatric and skilled nursing care, as well as a wide range of therapeutic and diagnostic outpatient services. This institution is an equal opportunity provider and employer.

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This institution is an equal opportunity provider and employer.

From: Tara Carlyle, Director of Marketing and Business Development

Date: May 5th, 2016

To: Community Leaders, Providers and Hospital Board and Staff

Subject: CHNA 2017-2019 Online Survey

Western Missouri Medical Center is partnering with other community health providers to update the Community Health Needs Assessment 2014-2016. (*Note:* This assessment update is a follow-up to meet final IRS regulations released on 01/02/2015, requiring all 501(c)(3) hospitals to conduct a Community Health Needs Assessment and adopt an implementation strategy at least once every three years).

Your feedback and suggestions regarding community health delivery are very important to collect in order to complete the Community Health Needs Assessment 2017-2019 and Implementation Plan updates.

To accomplish this work, a short online survey has been developed:

<https://www.surveymonkey.com/r/WMMC2016>

CHNA 2017-2019 due date for survey completion is Friday, June 3rd.

All responses are confidential. Thank you in advance for your time and support in participating with this important request.

Also, please hold June 14th from 5:30-7pm in order to attend our CHNA 2017-2019 Town Hall at the Warrensburg Community Center. A light dinner will be provided.

Sincerely,

Tara Carlyle
Director of Marketing and Business Development

Hospital seeks community input

Posted: Monday, June 13, 2016 3:08 pm | Updated: 4:02 pm, Mon Jun 13, 2016.

Warrensburg – A town hall meeting is planned from 5:30 to 7:30 p.m. tonight, June 14, at the Warrensburg Community Center Multi-Purpose Room ABC to collect information from the community about the community health needs.

Western Missouri Medical Center and Johnson County Community Health Services are hosting the meeting due to an update of the required Community Health Needs Assessment 2014-2016.

The goal of this assessment update is to understand progress in addressing community health needs cited in the CHNA 2014-2016 report and to collect up-to-date community health perceptions.

A light dinner will be provided starting at 5 p.m.

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Date: May 2016

Dear Community Member,

You may have heard that Western Missouri Medical Center is partnering with other healthcare providers to perform a Community Health Needs Assessment 2017-2019. We need your input on the current state of health delivery in our community and your thoughts on the most important health needs that our community needs to address.

On Tuesday, June 14, you are invited to attend a Western Missouri Medical Center (Primary Service Area) Town Hall meeting. We have retained the services Vince Vandehaar and VVV Consultants LLC from Olathe, KS, to facilitate this meeting and prepare our report.

Your input is valuable, and will be incorporated into our final report. Please join us on **Tuesday, June 14 from 5:30-7:00p.m.** at the Warrensburg Community Center. A light dinner will be served starting at 5:00p.m.

We look forward to seeing you at the Town Hall meeting, and appreciate your input.

Sincerely,

Tara Carlyle
Director of Marketing and Business Development

Johnson County, MO Community Health Needs Assessment

COMMUNITY TOWN HALL MEETING

Western Missouri Medical Center and Johnson County Community Health Services
invite you to a Town Hall meeting discussing our greater community's health.

TUESDAY, JUNE 14, 2016

**5:30 – 7:00 pm
Community Center
Multipurpose Room ABC**

A light dinner will be provided.

THE PUBLIC IS INVITED TO ATTEND.

Please join us for this opportunity to share your opinions and suggestions to improve health care delivery in Johnson County, MO.

Thank you in advance for your participation!



JOHNSON COUNTY
COMMUNITY HEALTH SERVICES
Home Health • Public Health • Hospice

Group identifies priority health needs

Daily Star-Journal (Warrensburg, MO)

Warrensburg – The 37 people attending the Community Health Needs Assessment 2017-2019 at the Community Center identified health issues that need attention.

The Internal Revenue Service requires hospitals to conduct the assessment every three years, facilitator Vince Vandehaar of VV Consultants LLC, Olathe, Kansas, said.

Western Missouri Medical Center CEO Darinda Reberry said the hospital partnered with Johnson County Community Health Services to do the assessment.

Obesity, lack of mental health care, suicide prevention, access to dental care for uninsured people, substance abuse and family planning topped needs identified at the meeting, which did not differ greatly from the previous assessment.

"I don't feel priorities have changed," Reberry said.

Among the strengths identified Tuesday are the hospital's affiliation with St. Luke's to provide specialty care; collaboration among medical providers and law enforcement to address mental health emergencies; development of a geriatric psychiatric facility at the hospital; and the Spirit Trail extension.

A follow-up meeting from 7:30 to 9 a.m. July 1 at the hospital will focus on how to address needs, Vandehaar said.

The 2016 County Health Rankings by the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute, shows Johnson County ranked eighth in health outcomes and 14th in quality of life among Missouri's 114 counties.

"Those are really good scores," Vandehaar said.

Most of Johnson County's scores ranked better or on a par with rural Missouri norms, he said, but some areas produced below-average scores.

Data show that 42 percent of residents make long commutes to work, which can affect family life and leisure time, he said.

Data put the number of students eligible for free and reduced lunches at 27 percent, on a par with the state norm, but Warrensburg School Superintendent Scott Patrick said 38 percent of Warrensburg students are eligible for the program, adding the number is probably higher in rural areas of the county.

Premature births, births to unwed mothers and the number of mothers who smoke are concerns, Vandehaar said.

The number of uninsured people is much higher than in other counties, he said, with hospital bad debt and charity cases "increasing at an alarming rate."

The suicide rate and number of deaths in motor vehicle wrecks are high, he said.

"Access to exercise needs to be higher," Vandehaar said, and mammography screenings are too low.

The survey showed 82 percent of respondents rated overall quality of health care delivery high.

"That's a tremendous score," he said.

Areas of concern, Vandehaar said, are emergency room services, family planning services, mental health services and nursing homes. Areas identified for improvement or change: additional specialties, such as dermatology, nephrology and endocrinology; access to health care; mental health and women's health services; and emergency room and trauma services.

Survey respondents said they sought out-of-county care for cardiovascular, dermatology, cancer, orthopedic and surgical treatments.

The survey identified health concerns as cancer, alcoholism, diabetes, drugs and substance abuse, heart disease, mental health issues, exercise, suicide, wellness education, obesity and nutrition.

The survey three years ago cited obesity as the number one health issue, he said, followed by lack of dental care for low-income residents. Other concerns: lack of mental health caregivers, cardiovascular disease, inadequate social support for senior citizens, lack of access to a primary physician, lack of health insurance and non-medical health needs of seniors.

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FOR IMMEDIATE RELEASE

Contact: Tara Carlyle
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WMMC and Johnson County Community Health Host Town Hall Meeting to Discuss Johnson County Health Needs

Warrensburg, MO (June 16, 2016)—On Tuesday, June 14, Western Missouri Medical Center (WMMC) and Johnson County Community Health hosted a Community Health Needs Assessment (CHNA) Town Hall at the Warrensburg Community Center.

There was a diverse group of 37 attendees who participated in valuable, two-way conversations helping to identify strengths and weaknesses of health needs in Johnson County. Attendees viewed a presentation on results of the CHNA survey and Johnson County public health data. They then participated in an exercise determining strengths and weaknesses of health needs and voted on top opportunities for improvement.

Preliminary findings for areas needing improvement were mental health diagnosis, placement and ongoing recovery; obesity (nutrition and fitness); access to dental care for low income families; substance abuse and family planning.

—MORE—

This institution is an equal opportunity provider and employer.



The goal of this assessment update is to understand progress in addressing community health needs cited in the 2013 CHNA report and to collect current community health perceptions. Members of the CHNA Group will hold an implementation meeting to create tactics and develop the 3-year plan based off of the information gathered through the survey, public health information and Town Hall.

For questions about CHNA activities, please call (660) 262-7497.

*Note: This assessment update is a follow-up to meet final IRS regulations released on January 2, 2015, requiring all 501©3 hospitals to conduct a community health needs assessment and adopt an implementation strategy at least once every three years.

Western Missouri Medical Center (WMMC) is a fully-accredited acute care county medical center located in Warrensburg, MO. WMMC prides itself in emergency care, obstetrics, orthopedic and general surgery, family healthcare, internal medicine, outpatient clinics, ambulatory care, rehabilitation services and more. Inpatient services include medical, surgical, intensive, obstetrical, orthopedic, pediatric and skilled nursing care, as well as a wide range of therapeutic and diagnostic outpatient services. This institution is an equal opportunity provider and employer.

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Detail Primary Research Primary Service Area

[VVV Consultants LLC]

Community Health Needs Assessment 2017-2019

Community Feedback

Methodology

A community feedback survey was created on behalf of the CHNA 2017-2019 client to gather primary service area stakeholder feedback on health perception and progress in addressing previous CHNA 2017-2019 community needs. All community residents were encouraged to take the survey online by entering the following address into their personal browser:

<https://www.surveymonkey.com/r/WMMC2016>.

In addition, an invite letter was sent to all primary service area stakeholders (i.e. Schools, County, City, Clergy, Public Health Leaders).

Below is a summary of public response:

Western Missouri Medical Center (Primary Service Area) - Warrensburg, MO N=283		
10. For reporting purposes, are you involved in or are you a ...?	Option C Stakeholders Bottom 2 Boxes	Johnson Co N=283
Board Member	4.3%	4.1%
Business / Merchant	5.6%	8.1%
Case Manager / Discharge	0.7%	1.4%
Civic Club / Chamber	4.6%	9.5%
Charitable Foundation	2.4%	3.2%
Clergy / Congregational Leader	1.2%	1.4%
College / University	2.4%	7.0%
Consumer Advocate	1.2%	0.9%
Consumers of Health Care	8.5%	7.4%
Dentist	0.2%	0.2%
Economic Development	1.3%	2.5%
Education Official / Teacher	4.4%	6.3%
Elected Official (City / County)	1.5%	2.5%
EMS / Emergency	1.5%	0.9%
Farmer / Rancher	3.9%	3.6%
Health Department	1.8%	2.5%
Hospital	12.0%	5.6%
Housing / Builder	0.4%	0.7%
Insurance	0.9%	0.7%
Labor	1.3%	0.2%
Law Enforcement	0.6%	0.2%
Low Income / Free Clinics	0.7%	0.5%
Mental Health	1.4%	0.5%
Nursing	8.4%	4.5%
Other Health Professional	6.3%	4.5%
Parent / Caregiver	10.7%	7.0%
Pharmacy	0.5%	0.0%
Physician (MD / DO)	0.7%	2.0%
Physician Clinic	1.3%	1.1%
Press (Paper, TV, Radio)	0.4%	0.5%
Senior Care / Nursing Home	1.4%	0.9%
Social Worker	0.9%	0.7%
Veteran	1.9%	3.2%
Welfare / Social Service	0.7%	1.4%
Other (please note below)	3.7%	4.7%
TOTAL	100.0%	100.0%

KEY - CHNA 2017-2019 Open-End Comments			
CODE	Physician Specialty		CODE Physician Specialty
ALLER	Allergy/Immunology		ONC Oncology/Radiation Oncology
AES	Anesthesia/Pain		OPHTH Ophthalmology
CARD	Cardiology		ORTH Orthopedics
DERM	Dermatology		ENT Otolaryngology (ENT)
EMER	Emergency		PATA Pathology
ENDO	Endocrinology		PEDS Pediatrics
FP	Family Practice (General)		PHY Physical Medicine/Rehabilitation
GAS	Gastroenterology		PLAS Plastic/Reconstructive
SUR	General Surgery		PSY Psychiatry
GER	Gerontology		PUL Pulmonary
HEM	Hematology		RAD Radiology
IFD	Infectious Diseases		RHE Rheumatology
IM	Internal Medicine		VAST Thoracic/Cardiovascular/Vascular
NEO	Neonatal/Perinatal		URL Urology
NEP	Nephrology		MDLV Mid-Level
NEU	Neurology		SURG Surgery
NEUS	Neurosurgery		TEL Telemedicine
OBG	Obstetrics/Gynecology (Delivery)		

KEY - CHNA 2017-2019 Open-End Comments			
Code	Healthcare Themes		Code Healthcare Themes
VIO	Abuse/Violence		NURSE More Nurse Availability
ACC	Access to Care		NEG Neglect
AGE	Aging (Senior Care/Assistance)		NH Nursing Home
AIR	Air Quality		NUTR Nutrition
ALC	Alcohol		OBES Obesity
ALT	Alternative Medicine		ORAL Oral Surgery
ALZ	Alzheimer's		ORTHOD Orthodontist
AMB	Ambulance Service		OTHR Other
ASLV	Assisted Living		OP Outpatient Services/Surgeries
AUD	Auditory		OZON Ozone
BACK	Back/Spine		PAIN Pain Management
BD	Blood Drive		PARK PARKING
BRST	Breastfeeding		PHAR Pharmacy
CANC	Cancer		DOCS Physicians
CHEM	Chemotherapy		FLU Pneumonia / Flu
KID	Child Care		FOOT Podiatrist
CHIR	Chiropractor		POD PODIATRIST
CHRON	Chronic Diseases		POV Poverty
CLIN	Clinics (Walk-In, etc.)		PNEO Prenatal

KEY - CHNA 2017-2019 Open-End Comments

Code	Healthcare Themes	Code	Healthcare Themes
COMM	Communication	PREV	Preventative Healthcare
CORP	Community Lead Healthcare	PRIM	Primary Care:
CONF	Confidentiality	PROS	Prostate
DENT	Dentists	DOH	Public Health Department
DIAB	Diabetes	QUAL	Quality of care
DIAL	Dialysis	REC	Recreation
DUP	Duplication of Services	RESP	Respiratory Disease
ECON	Economic Development	NO	Response "No Changes," etc.
EMER	Emergency Room	SANI	Sanitary Facilities
EMS	EMS	SNUR	School Nurse
EYE	Eye Doctor/Optomtrist	STD	Sexually Transmitted Diseases
FAC	Facility	SMOK	Smoking
FAM	Family Planning Services	SS	Social Services
FEM	Female (OBG)	SPEC	Specialist Physician care
FINA	Financial Aid	SPEE	Speech Therapy
FIT	Fitness/Exercise	STRK	Stroke
ALL	General Healthcare Improvement	DRUG	Substance Abuse (Drugs/Rx)
GEN	General Practice	SUIC	Suicide
GOV	Government	TPRG	Teen Pregnancy
HRT	Heart Care	THY	Thyroid
HIV	HIV/AIDS	TOB	Tobacco Use
HH	Home Health	TRAN	Transportation
HSP	Hospice	TRAU	Trauma
HOSP	Hospital	TRAV	Travel
MAN	Hospital Management	ALCU	Underage Drinking
INFD	Infidelity	INSU	Uninsured/Underinsured
IP	Inpatient Services	URG	Urgent Care/After Hours Clinic
LEAD	Lead Exposure	VACC	Vaccinations
BIRT	Low Birth Weight	VETS	Veteran Care
LOY	Loyalty	WAG	Wages
MAMO	Mammogram	WAIT	Wait Times
MRKT	Marketing	H2O	Water Quality
STFF	Medical Staff	WELL	Wellness Education/Health Fair
BH	Mental Health Services	WIC	WIC Program

CHNA 2017-2019 Community Feedback						
Western Missouri Medical Center (Primary Service Area) N=283						
ID	Zip	Overall HC Rating	c1	c2	c3	Are there healthcare services in the Western Missouri Medical Center Primary Service Area that you feel need to be improved and/or changed?
1275	64093	Good	ACC	SPEC		Easier access to specialists.
1004	64093	Good	AWARE	BOTH	LSUMM	We need to create an atmosphere of trust and reliability in what we offer to our community. I still hear of many who go to Bothwell and Lee's Summit and Independence in preference to what we offer.
1057	64070	Fair	AWARE	PT	ORTH	Understanding of the available options for patients with regard to specific care needs: aquatic therapy, physical therapy, orthopedic vs primary care, ENTs, etc. Open communication between various providers regarding referrals, expectations, and options for patients.
1229	64093	Good	BILL	WAIT	COMM	There continue to be billing issues, stating there has been delayed billing while they update their system. Bills have said this for quite some time, and it seems to just be an excuse for late billing. There also seems to be some crossover issues with billing and insurance, receiving multiple bills for the exact same problem, despite having called multiple times to have it handled.
1010	64020	Good	BILL			billing
1181	64093	Very Good	BOARD			The new Board Of Trustees is the best board we have had in a long time. I believe they are on the right path.
1244	64093	Good	CARD	BILL		Serious need for the ability to treat people with heart trouble in a local facility. Life flight or service in urban area are dangerous options for people in our community. Billing process at local hospital has not been user friendly in my past experiences.
1190	64093	Good	CARD	CANC		Cardio and Cancer
1165	64110	Good	CARD	PRIM	COMM	I don't think hypertension is always appreciated as the problem that it is. I don't think people are in many cases followed adequately given age and underlying health status. For example, I don't think they need to come back and see a specialist in 6 months and tell me that they have not yet seen her primary care doctor.
1198		Good	CARD	REHAB		cardiac rehab
1098	64093	Good	CARD	SURG		Cardiac Care, more general surgeons
1049	64093	Very Good	CARD			Expanded heart care
1079	65336	Good	CLIN	INSUR	COST	We desperately need a free clinic, especially for the working poor and the 2,000 international students at UCM without available coverage.
1026	65336	Fair	COMM	CLIN		Communication with results and information from rural clinics to their patron/patients. Sometimes it is weeks before information is presented or delivered.
1160	64093	Very Good	COMM	QUAL		More case management of pts with chronic conditions Better county home health services
1121	64093	Good	COMM	RAD		Getting back with patient on test results as well as sending the patient a copy of MRI, X-Rays, etc. instead of patient having to call and ask for them, just mail them to them or at least call patient and let them know they can pick up.
1109	64093	Fair	COMM	WAIT		WMMC has grown immensely, broadening the services offered to the community. I would say the one thing that could be improved on from my most recent visit was the timeliness with returned calls. I was by no means disappointed, but that is just one thing that could be a bit quicker.

CHNA 2017-2019 Community Feedback						
Western Missouri Medical Center (Primary Service Area) N=283						
ID	Zip	Overall HC Rating	c1	c2	c3	Are there healthcare services in the Western Missouri Medical Center Primary Service Area that you feel need to be improved and/or changed?
1148	64093	Fair	COST	INSUR	BILL	The general concern I have is for there to be a change in the way that healthcare services are priced and paid for (everywhere, not just locally). Unlike any other industry in which services are clearly priced and the means for paying for them is fairly clearly understood, the healthcare service industry is not clear in communicating the out-of-pocket cost of services to consumers. In what appears to be a collusion between the health care providers and the health insurance industry, I as a consumer never really know what I am going to owe for the healthcare services that I receive until a long process in which I am billed, the insurance company is billed, I am re-billed, I negotiate with my insurance provider and with the healthcare provider, and I finally am obligated to pay for whatever bill is outstanding. I am left with a great fear of seeking healthcare services and with a firm commitment to stay as healthy as I can for as long as I can so that I will not burden my family with the costs of healthcare services. I think that the public deserves major improvements/changes to this system which favors the deep pockets of the health care providers and insurers at the expense of the public who should be the ones favored by this system.
1031	64093	Good	DENT	MH	EMER	Dental and mental health care for low income folks. Training for your ED staff in assisting those in mental health crisis.
1134	64093	Good	DERM	ENT		Dermatology services ENT services
1184	64093	Very Good	DERM	NEP	ENDO	Local access to dermatology, nephrology, endocrinology.
1268	64093	Good	DERM	SURG	ORTH	We need a dermatologist in the area. Are we adequately covered with surgeon, especially orthopedists?
1157	64093	Good	DERM	URG		Need Dermatology. Increase Express Care hours.
1215	64093	Good	DERM	VEIN	SPEC	Skin and vein specialist practice is needed
1131	64093	Good	DERM			dermatology
1039	64093	Good	DERM			Dermatology
1040	64093	Good	DERM			Dermatology
1158	64093	Good	DERM			We need a dermatologist, at least weekly, in the community.
1251	64093	Very Good	DERM			We need a dermatologist.
1238	64093	Good	DERM			We need to have a Dermatologist as part of the mix.
1177	64037	Good	DIAB	DOCS	COST	I am very interested in being in the part of the development of a Diabetes Management team that would include Providers and CDE and RD as a team to provide great Diabetes management for those who cannot get into the city or afford specialty costs.
1193	64093	Good	DIAB	ED		Diabetes Education
1162	64093	Good	DIAL			Dialysis available at WMMC.
1102	64093	Fair	DOCS	CLIN	PEDS	I know there is limitations to the availability of doctors/clinics in Johnson County. This creates an access problem. More clinics, more doctors, more pediatricians...
1205	64093	Fair	DOCS	COMM	EOL	Physicians need to discuss end of life care options for patients and families
1055	64093	Good	DOCS	HOSP		My concern is that many of the community doctors do not have hospital privileges. You cannot have your regular doctor if you are hospitalized in Warrensburg. Many people are going to the city to seek medical treatment to avoid having an unknown doctor.

CHNA 2017-2019 Community Feedback						
Western Missouri Medical Center (Primary Service Area) N=283						
ID	Zip	Overall HC Rating	c1	c2	c3	Are there healthcare services in the Western Missouri Medical Center Primary Service Area that you feel need to be improved and/or changed?
1194	64093	Good	DOCS	HOSP		You need to call a truce with local doctors and allow them to practice in the local hospital. This has been ridiculous!!!!!!!
1204	64093	Fair	DOCS	NUTR		I feel that doctors are not always up to date on the latest and best practices. Nutritional guidance is very rarely used and could benefit most of those with health care needs.
1104	64093	Good	DOCS	QUAL		Possibly the caliber of physicians offering care.
1138	64093	Good	ED			Opportunities for health education for community members, support groups
1100	64093	Fair	EMER	BILL		The ER department is horrible as well as the customer service for payments
1126	64093	Fair	EMER	CARD	WELL	emergency services offered- level 1 trauma improved diagnostic capabilities cardiac care pediatrics, injury prevention, health and wellness
1103	64093	Poor	EMER	COMM	STAFF	The Emergency Room services are very bad. I have had my mother in 4 times this past month and I myself have walked out the last 2 times I have been there. The doctor is disrespectful and inconsiderate. Most of the nurses are nice and try their best but the general customer service and procedures are unacceptable. Each time before there is any conversation, tests are ordered and you are told that most likely there will be an admission to the hospital. When I question the test and the reasoning then I am asked "do I not care about my mothers health." I love my community but I am embarrassed at the care we are giving our people in the ER.
1169	64093	Very Good	EMER	DOCS		Emergency Room - it would be nice to see doctors employed by the hospital so that they are more dedicated to the patients. There is also a lack of bedside manner and professionalism in most of the current ER docs.
1173	65336	Fair	EMER	DOCS		ER doctors, not local physicians to follow up with if needed.
1247	65336	Fair	EMER	DOCS		The emergency room needs to be available with doctors available. This needs to support urgent care 24-7.
1201	64093	Poor	EMER	FAC	STAFF	Emergency facilities and staff are lacking in response time of services needed by patients
1090	64093	Good	EMER	FAC		Continued improvement of the ER facility.
1019	64093	Good	EMER	NH		ER had my dad in ER 3 times each year took at least 6 hours each time to get him from the ER to a room in the hospital each time. They did very little to keep us updated and I felt because he came from a nursing home they really didn't care. Heard many comments about nursing home patients.
1232	64093	Fair	EMER	NURSE	COMM	Bedside manner. I was at the ER with my brother recently and the nurses were put out that he had vomited and they had to clean it up. The male nurse was making a big deal out of it. Then the female nurse came in and said maybe he could aim better. When he went in his BP was extremely high and they had given him a drug to lower it that made him not able to focus. They had him get out of the bed and move to the chairs without any assistance. When I tried to help with the changing of the bed I was told to leave things alone. I am fairly new to the area, but I have heard bad things about WMMC and am starting to believe them...
1278	64093	Good	EMER	TRANS	KC	Emergency / Trauma services so less patients have to be transported to Kansas City.
1284	64093	Very Good	EMER	TRANS	KC	Improved emergency and/or trauma services so fewer patients have to be transported to a Kansas City hospital for care.

CHNA 2017-2019 Community Feedback						
Western Missouri Medical Center (Primary Service Area) N=283						
ID	Zip	Overall HC Rating	c1	c2	c3	Are there healthcare services in the Western Missouri Medical Center Primary Service Area that you feel need to be improved and/or changed?
1137	64093	Good	EMER	WAIT	ORTH	ER wait time even after you are assigned a room. Extended wait time to see ortho Drs. way to long. Need to fill the mob as promised when built was told this was a must to create revenue.
1274	64093	Fair	EMER	WAIT	QUAL	ER Services need to be fixed because they are slow and have several misdiagnosis.
1246	64093	Good	EMER	WAIT	URG	Emergency room service at WMMC is very slow and I've heard from family members that it is occasionally ineffective. By contrast, your express care service is wonderful! Would really like to see some attention and care put into the emergency room function to make it more timely and patient friendly.
1089		Fair	EMER	WAIT		Emergency room time on stays.
1013	64093	Good	EMER	WAIT		Emergency Room visits, waits are extremely long with no 'obvious' reasons. (The lobby may be empty but ended up waiting over an hour, etc.)
1038	64093	Good	EMER	WAIT		Emergency room wait time
1175	64093	Good	EMER	WAIT		Emergency Room, many people seem frustrated with the care they get in the emergency room and the amount of time it takes to be taken care of.
1111	64093	Fair	EMER	WAIT		The emergency room needs to pick up the pace. It is not okay to walk in the door and wait 4 hours before being seen.
1263	64093	Good	EMER			Emergency room!!!!
1185	65336	Good	EMER			The ER Dpt.
1122	64093	Very Good	ENDO	DENT	INSUR	endocrinology. dental health for Medicare patients
1161	64093	Good	ENDO	IFD	PLAS	Need to add endocrinology, infectious disease and plastics specialties if possible.
1168	64093	Good	FAC			Expansion and improvements of what we already have.
1046	64093	Very Good	FAC			Ground keeping on some facilities needs cleaning up.
1250	64019	Very Good	FAC			There seems to be confusion as to which entrance to use for what services, east door or west door.
1021	64093	Very Good	GAS	DERM	CARD	Gastroenterologist for ERCP Dermatology consultant Consideration of a cardiac cath program for acute interventions
1171	65336	Very Good	GER	MH		Geriatric psych
1083	64093	Good	HOSP	FP		I am not happy seeing the hospital taking over private practices. I know some of the reasons, but I think it is showing up as a negative to me.
1281	64093	Good	IFD	ENDO	PLAS	Need to add infectious disease and endocrinology specialists, as well as plastic surgery, if the market will support it
1087	64093	Fair	INSUR	COST		The need for help with regards to someone not having health insurance and being turn away for services. Not just at the medical center but other offices also
1095	64733	Very Good	MH	COMM		Comprehensive planning and treatment of psychiatric patients through the continuum. Especially geared toward crisis intervention, collaboration of services, appropriate triage, and greater involvement from law enforcement and the local judiciary.
1015	64093	Fair	MH	INSUR	COST	Mental Health issues to persons who cannot afford to pay for services
1024	64093	Good	MH	NEP		Mental health needs Nephrology

CHNA 2017-2019 Community Feedback						
Western Missouri Medical Center (Primary Service Area) N=283						
ID	Zip	Overall HC Rating	c1	c2	c3	Are there healthcare services in the Western Missouri Medical Center Primary Service Area that you feel need to be improved and/or changed?
1282	64093	Good	MH	NEU		Mental Health services availability. Neurology availability.
1189	64076	Good	MH	STI	WELL	Mental Health needs to be expanded to something besides just Pathways. Now that Planned Parenthood is gone, there is a gap with STD testing and contraceptives. There is nowhere for women that are uninsured to get women's health addressed. Thank goodness there is Katy Trail Community Health.
1097	64093	Very Good	MH			Mental health resources
1006	64093	Good	MH			psychiatry
1052	64093	Fair	MH			There are no services that are easily assessable for psych services or ABA therapy
1218	65336	Good	NEU	WAIT	DENT	Need for Neurology. Hard to get an appointment, scheduled months out. Dental Services. Social Support.
1030	64093	Very Good	NURSE	AWARE	COMM	Improved working area and attentive focus to patient acuity status associated with Nurse and Tech assignments in order to allow maximum patient centered care increasing trust and decreasing errors and burnout.
1279	64093	Good	OBG	DERM	RAD	Advanced OB/Delivery, such as higher risk pregnancies, dermatology, and radiation.
1034	64093	Fair	OBG	INSUR	COST	Women's reproductive health especially for lower income women
1239	64093	Fair	OBG	SPEC	CLIN	Women's health care. There aren't any specialist and only one clinic.
1264	64040	Very Good	OPT	INSUR		Vision care that my health insurance covers
1187	64093	Poor	PAIN	CLIN	DERM	Pain clinic is inadequate - it is not comprehensive pain management and leaves our community having to travel long distances and sometimes to other states, for pain management. There still is no dermatology, no urology, no nephrology available. Again, patients are having to travel to other towns for these services. I am uncomfortable with referring patients for surgery to WMMC as they are still being floated to other units since there is not a dedicated surgical floor. Emergency room still needs improvement. Patients are being shipped to other facilities when we should be able to treat them in our own hospital. Pt's are not receiving comprehensive workups similar to what they would get at HCA or St. Luke's when going to the ED either. This is frustrating and is leading me to bypass WMMC altogether and recommend patients go straight to Kansas City for evaluation.
1140	65336	Good	PEDS	EMER	KC	Pediatric emergency care is reported as lacking, referrals to Kansas City seem to be the default position. While understandable for a smaller community, this is a significant service limitation.
1143	64093	Good	PLAS	SURG		cosmetic services and surgery
1099	64093	Fair	PRIM	PEDS	SPEC	More primary care and pediatrics, increased specialty services, improved critical care
1236	66208	Very Good	PRIM			No think it does well in primary care
1043	64093	Poor	PT	PULM		Physical therapy dept. and Pulmonologist
1221	64093	Fair	QUAL	EMER	WAIT	The quality of service in the ER. People are often sent away still having problems or they leave because the wait is to long and they drive to the city.
1028	64093	Good	RAD			Improve accuracy of radiology reports

CHNA 2017-2019 Community Feedback						
Western Missouri Medical Center (Primary Service Area) N=283						
ID	Zip	Overall HC Rating	c1	c2	c3	Are there healthcare services in the Western Missouri Medical Center Primary Service Area that you feel need to be improved and/or changed?
1256	64093	Fair	REP			Still known as a band aid hospital.
1176	64093	Very Good	SPEC	CRIT	COMM	WMMC has done a good job of adding specialists, but there is still need for additional doctors. WMMC has also done a good job of offering seminars to address critical needs, but communication for such sessions needs to be improved. Heightened awareness of WMMC needs to be addressed in the western part of the county.
1058	64093	Good	SPEC	ENDO	WAIT	Specialists are needed--Endocrinology, specifically. Also, shorter wait times for general practitioners and easier access/shorter wait times.
1002	64081	Good	SPEC	NEU	URL	Need certain specialties especially neurology and urology. Additional orthopedists.
1053	64093	Good	SPEC			Specialty care
1144	64085	Very Good	SPEC			Specialty services
1044	64093	Good	STAFF	BEN		employees should not have to give benefits to improve health care.
1191	64076	Good	STI	INSUR	WELL	Now that Planned Parenthood is closed, we need someone to fill that gap for STD testing and Contraceptives. We also have no one to refer uninsured women to for women's health. Thank goodness Katy Trail Community Health takes them.
1172	64093	Fair	SURG	EMER	ORTH	Acute surgical (unscheduled, emergency) services for orthopedics and general surgery. Psychiatric services!
1017	64093	Very Good	TELE	OBG	KC	Telehealth for Maternal Fetal Medicine would really help a lot of our patients. Many of our patients cannot afford to drive to Kansas City or Columbia for some of their maternal fetal medicine needs.
1072	64093	Fair	TRANS	COMM		Translation Services are different now that there is a telephone service in place. Has there been any assessment done on this service by patients, family/support members, and community members?
1225	64093	Good	UCM	RAD		Is it possible to assist UCM by providing mobile X-ray units at UCM for TB screenings (mainly for international students)?
1270	64093	Poor	URG	BILL	WAIT	Implementation of a 24 hour urgent care Timely billing processes (ours have consistently (50%+) been 45 + days past visit
1213	64093	Good	URG	EMER	AWARE	I need to know about getting medical care at odd hours of the day and night without using the emergency room. Maybe this service is available but I am not aware of the specifics.
1064	64093	Very Good	URG	EMER	AWARE	Where do I go with a concern at 9:00 on a Friday night? Not an emergency but a true concern. This is rhetorical...the community needs to know this answer.
1210	64037	Good	URG			Available Minute Clinics would be nice
1146	65301	Very Good	URL	ACC	WAIT	urology more access I recently had an appoint made it is for 10 weeks out..
1154	65301	Good	URL	MH	NEU	urology, psychology and neurology
1159	64093	Very Good	URL			We need consistent urology coverage
1118	64093	Good	WAIT	EMER		long waiting time in er
1231	64093	Good	WAIT	EMER		The wait time for ER care.
1029	64021	Very Good	WAIT	MH		Timely, pt friendly mental health

CHNA 2017-2019 Community Feedback						
Western Missouri Medical Center (Primary Service Area) N=283						
ID	Zip	Overall HC Rating	c1	c2	c3	Throughout the past two years, did you or someone you know receive healthcare services outside of the Western Missouri Medical Center Primary Service Area? If yes, please specify the healthcare services received.
1183	64093	Very Good	AAA	CNTRP		AAA repair surgery @ Centerpoint
1006	64093	Good	AAA	SURG		AAA repair surgery
1256	64093	Fair	ARTH	OPT		Arthritis and eye
1204	64093	Fair	CANC	DERM		Cancer Care and Dermatological care
1247	65336	Fair	CANC	ORTH		Cancer treatment, orthopedic
1141	64093	Very Good	CANC			cancer
1168	64093	Good	CANC			Cancer
1246	64093	Good	CANC			cancer care
1124	64093	Good	CANC			Cancer Treatment
1175	64093	Good	CANC			cancer treatment
1068	65301	Good	CANC			Cancer treatment,
1240	64093	Very Good	CARD	DERM		cardiac care, dermatology
1024	64093	Good	CARD	PULM	OBG	Cardiac, Pulmonary and GYN (high risk patient)
1189	64076	Good	CARD	RAD	OBG	Cardiology, Radiology, Obstetrics, dental, Mental Health, Oncology, Pediatrics, Emergency Room Services, Family Practice, Women's Healthcare, etc...
1191	64076	Good	CARD	RAD	ONC	Cardiology, Radiology, Oncology, Gynecological, Show Me Healthy Women, dental, Pediatrics, etc...
1101	64093	Very Good	CARD	STL	KC	Cardio at Saint Luke's in KC
1083	64093	Good	CARD	STL		Heart Surgery - St. Luke's
1053	64093	Good	CARD			Cardiac care
1162	64093	Good	CARD			Cardiac Care
1151	64093	Very Good	CARD			Cardiac Testing
1067	64037	Good	CARD			cardiologist
1177	64037	Good	CARD			cardiology
1157	64093	Good	CARD			Cardiology
1218	65336	Good	CARD			Cardiology
1143	64093	Good	CARD			cardiovascular
1210	64037	Good	CARD			Heart care
1171	65336	Very Good	CARD			Heart transplant
1244	64093	Good	CARD			Needed a cardiac test quickly and service wasn't available here.
1137	64093	Good	CARD			tread mill heart test
1215	64093	Good	CARD			Vein repair
1113	64093	Good	CNTRP	OBG	PRIM	at centerpoint hospital yearly woman wellness exams

CHNA 2017-2019 Community Feedback						
Western Missouri Medical Center (Primary Service Area) N=283						
ID	Zip	Overall HC Rating	c1	c2	c3	Throughout the past two years, did you or someone you know receive healthcare services outside of the Western Missouri Medical Center Primary Service Area? If yes, please specify the healthcare services received.
1224	64093	Good	COL			colonoscopy
1029	64021	Very Good	COLO	SURG	RAD	Colorectal surgery, radiation rx
1119	64093	Fair	COUNS	ORTH	NUT	counseling, bone specialist, joint replacement, dietary, chiropractic
1092	64093	Good	DENT	ENDO	PRIM	1) specialized dental, 2) endocrinologist, 3) primary care physician
1004	64093	Good	DERM	CANC	CARD	dermatological, cancer treatment, heart care
1190	64093	Good	DERM	CANC	CARD	Dermatology, Cancer Treatments, heart surgery
1098	64093	Good	DERM	CANC		Dermatology and Skin Cancer
1268	64093	Good	DERM	CARD		Dermatology services, also a heart catheterization
1052	64093	Fair	DERM			Dermatology
1136	64093	Very Good	DERM			Dermatology
1145	64093	Very Good	DERM			dermatology
1243	64093	Very Good	DERM			dermatology
1278	64093	Good	DERM			Dermatology
1284	64093	Very Good	DERM			Dermatology
1038	64093	Good	DIAB			Diabetes
1263	64093	Good	EMER	CHILDS		Stitches at children's mercy hospital
1185	65336	Good	EMER	URG		ER and Urgent Care
1200	64093	Good	EMER			Emergency room
1238	64093	Good	EMER			Emergency care
1111	64093	Fair	EMER			Emergency Room
1100	64093	Fair	EMER			Trips to ER for chin laceration and severe stomach issues
1242	64093	Good	ENDO	CANC		Endocrinology care for thyroid cancer.
1058	64093	Good	ENDO	ORTHOD		Endocrinology, Orthodontia
1186	64093	Fair	ENDO			Endoscopy
1221	64093	Fair	ENT	ENDO		ENT, Endocrinologist
1148	64093	Fair	ENT	KC	STL	I received otologist care in Kansas City - regular check up for hearing loss. I know someone else who was transferred from the WMMC ER to St. Luke's in the City for Intensive Care treatment.
1142	64093	Very Good	FERT	MAMM		Fertility assistance, Mammogram
1104	64093	Good	FP	DERM	GI	family practice, dermatology, GI
1176	64093	Very Good	GAS			gastro testing
1097	64093	Very Good	GAS			Gastrointestinal
1227	64093	Very Good	GAS			Gastrointestinal

CHNA 2017-2019 Community Feedback						
Western Missouri Medical Center (Primary Service Area) N=283						
ID	Zip	Overall HC Rating	c1	c2	c3	Throughout the past two years, did you or someone you know receive healthcare services outside of the Western Missouri Medical Center Primary Service Area? If yes, please specify the healthcare services received.
1091	64093	Good	GAS			gastrointestinal care,
1030	64093	Very Good	GI	NEUR	ORTH	GI, Neurology, Orthopedics, Oncology, Psychiatry, Endocrinology, QSART Tilt Table, ARS Tilt Table, ABA Therapy
1206	64093	Good	GI			GI
1283	64093	Good	HH	IP		In home care, and hospital stay
1002	64081	Good	IP	GAS		Inpatient gastroenterology services
1241	64093	Fair	KU	CANC		KU Hospital, bladder cancer
1013	64093	Good	MAMM	STLE		3d Mammography-St Luke's Lee's Summit
1010	64020	Good	MAMM			mammo
1049	64093	Very Good	MEDS			Medication analysis...the real thing.
1034	64093	Fair	MH	COUN		Mental health, counselling
1239	64093	Fair	MH	NEUR	IFD	Mental, neurological, infectious disease
1156	64093	Very Good	MH			Mental health services
1103	64093	Poor	NH			No room here at WMMC for my mother
1017	64093	Very Good	OBG	CARD		maternal fetal medicine, cardio-thoracic
1102	64093	Fair	OBG	CLIN		OB/GYN, Delivery and Prenatal. I used another hospital and a OBGYN clinic in another county.
1174	64093	Good	OBG	DENT		OB/GYN, Dental services
1279	64093	Good	OBG	EMER		OB/delivery, Emergency Room
1081	64093	Good	OBG	TMC		After delivery my daughter was transferred to Truman Medical Center due to being premature
1270	64093	Poor	OBG			Level 2+ ultrasound
1264	64040	Very Good	OBG			Ob
1099	64093	Fair	OBG			Obgyn
1094	64093	Good	ONC			Oncologist
1250	64019	Very Good	ONC			Oncology
1172	64093	Fair	OP	RAD		Outpatient diagnostic service (radiology)
1187	64093	Poor	OP			outpatient services
1147	64093	Good	OPT			Eye care
1254	64093	Good	ORTH	CARD	ONC	Orthopedic, cardiac, oncology
1126	64093	Fair	ORTH	CARD	OPTH	orthopedics, cardiac, ophthalmology, pediatrics (sports/concussion)
1193	64093	Good	ORTH	ENT		Bone & Joint & ENT
1046	64093	Very Good	ORTH	SPEC		Ankle and knee specialty services

CHNA 2017-2019 Community Feedback						
Western Missouri Medical Center (Primary Service Area) N=283						
ID	Zip	Overall HC Rating	c1	c2	c3	Throughout the past two years, did you or someone you know receive healthcare services outside of the Western Missouri Medical Center Primary Service Area? If yes, please specify the healthcare services received.
1019	64093	Good	ORTH	SURG	CNTRP	Back Surgery at Centerpoint Independence, MO
1161	64093	Good	ORTH	SURG	LEES	Hospital employee couldn't get in to have carpal tunnel surgery for a month, so scheduled it in Lee's Summit
1055	64093	Good	ORTH	SURG	PT	orthopedic surgery and physical therapy
1181	64093	Very Good	ORTH	SURG		Bio Joint Surgery
1121	64093	Good	ORTH	SURG		knee surgeries
1260	64093	Very Good	ORTH	SURG		Orthopedic surgery.
1001	64093	Good	ORTH			Knee specialist
1150	64020	Good	PEDS	ENT	CARD	Pediatrics ENT, Pediatrics Cardiology, Pediatrics GI
1229	64093	Good	PEDS	GAS		Pediatric Gastroenterology
1146	65301	Very Good	PEDS	ONC	URL	children's specialty, oncology, & urology
1163	64040	Good	PIPSCN	INSUR	EMER	Pipida Scan, no insurance, went to free-standing facility
1090	64093	Good	POD	SURG	KC	Foot Surgery in KC Area
1259	64093	Very Good	PRIM			Primary physician for relative
1015	64093	Fair	PRIM			Routine checkups
1057	64070	Fair	PT			Physical Therapy
1031	64093	Good	PULM	MH	GAS	Pulmonary, mental health, gastroenterologist, hemorrhoid surgery, ENT, thyroid surgery, ophthalmologist, dermatologist
1051	64093	Very Good	RHE			Rheumatology care
1192	64093	Very Good	RHE			Rheumatology care
1071	64093	Fair	SPEC	COL		Wife went to specialist in KC for ulcerative colitis
1213	64093	Good	SPEC	KC		A specialist in KC
1041	64093	Good	SPEC	NEUR		Specialists in neurology
1079	65336	Good	SPEC			all specialists.
1130	64029	Good	STL	CARD		Send to St. Luke's on the Plaza for blood clot.
1158	64093	Good	STL	STRKE		hospitalized at St Luke's on the Plaza due to seizure/stroke
1205	64093	Fair	STL			St. Luke's health system
1160	64093	Very Good	STRKE			Stroke care
1165	64110	Good	STRKE			stroke services
1220	64019	Good	SURG	CARD	MAMM	surgeries, vein care, mammograms
1188	64040	Good	SURG	CARD		major surgery heart problems
1072	64093	Fair	SURG	ENT	DENT	Surgery, ENT, Dentist, colonoscopy, Ortho,
1008	64093	Very Good	SURG	ENT		Surgery for deviated septum
1022	64093	Good	SURG			Surgery

CHNA 2017-2019 Community Feedback						
Western Missouri Medical Center (Primary Service Area) N=283						
ID	Zip	Overall HC Rating	c1	c2	c3	Throughout the past two years, did you or someone you know receive healthcare services outside of the Western Missouri Medical Center Primary Service Area? If yes, please specify the healthcare services received.
1118	64093	Good	SURG			surgery
1134	64093	Good	SURG			Surgery
1027	64093	Good	SURG			Surgery
1209	64093	Fair	SURG			surgery and MORE!
1047	64093	Good	SURG			Surgical
1274	64093	Fair	TONS			Tonsillectomy
1144	64085	Very Good	URG			Express care
1039	64093	Good	URG			Urgent Care
1040	64093	Good	URG			Urgent Care
1012	65336	Good	URL	KCUC	OP	Urological services at KCUC in Overland Park, KS
1127	64093	Very Good	URL			Urology
1275	64093	Good	URL			Urology
1154	65301	Good	URL			urology
1043	64093	Poor	VA			VA services
1003	64093	Good	WAFB	STLE		Whiteman AFB, St Luke's East

Community Health Needs Assessment 2017-2019 - Western Missouri Medical Center (Primary Service Area)

Let Your Voice Be Heard!

Western Missouri Medical Center, in collaboration with Johnson County Community Health Services, is updating its Community Health Needs Assessment 2014-2016. Your feedback from this survey will help us identify the current health issues in our community and while your participation is voluntary, we would greatly appreciate your input. All answers will be kept confidential.

All Community Health Needs Assessment 2017-2019 feedback is due by Friday, June 3rd. Thank you for your participation.

Community Health Needs Assessment 2017-2019 - Western Missouri Medical Center (Primary Service Area)

Part I: Introduction

1. Three years ago, Western Missouri Medical Center completed a Community Health Needs Assessment (2014-2016). This assessment identified a number of health needs for our community. Today, we are updating this assessment and would like to know how you rate the "Overall Quality" of healthcare delivery in our community?

	Very Good	Good	Fair	Poor	Very Poor
Health Rating:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Community Health Needs Assessment 2017-2019 - Western Missouri Medical Center (Primary Service Area)

2. Are there healthcare services in the Western Missouri Medical Center Primary Service Area that you feel need to be improved and/or changed? (Please be specific.)

Community Health Needs Assessment 2017-2019 - Western Missouri Medical Center (Primary Service Area)

3. From our last CHNA (2014-2016), a number of health needs were identified as priorities. Are any of these CHNA 2014-2016 needs still an "Ongoing Problem" in the Western Missouri Medical Center Primary Service Area?

	Not a Problem Anymore	Somewhat of a Problem	Major Problem
Obesity (Nutrition / Fitness)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cardiovascular Disease	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of Health Insurance Coverage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inadequate Social Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of Mental Health Providers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to Primary Care Physicians	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to Dental Health Professions by Low Income Residents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Non-Medical Needs of Senior Citizens	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Community Health Needs Assessment 2017-2019 - Western Missouri Medical Center (Primary Service Area)

4. Which CHNA 2014-2016 health needs are most pressing today for improvement? (Please select top three needs.)

- | | |
|--|--|
| <input type="checkbox"/> Obesity (Nutrition / Fitness) | <input type="checkbox"/> Availability of Mental Health Providers |
| <input type="checkbox"/> Cardiovascular Disease | <input type="checkbox"/> Access to Primary Care Physicians |
| <input type="checkbox"/> Lack of Health Insurance Coverage | <input type="checkbox"/> Access to Dental Health Professions by Low Income Residents |
| <input type="checkbox"/> Inadequate Social Support | <input type="checkbox"/> Non-Medical Needs of Senior Citizens |

Community Health Needs Assessment 2017-2019 - Western Missouri Medical Center (Primary Service Area)

5. How would Western Missouri Medical Center Primary Service Area residents rate each of the following services? (Please select one box per row.)

	Very Good	Good	Fair	Poor	Very Poor	N/A
Ambulance Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Chiropractors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dentists	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emergency Room	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Eye Doctor / Optometrist	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family Planning Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hospice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Community Health Needs Assessment 2017-2019 - Western Missouri Medical Center (Primary Service Area)

6. How would Western Missouri Medical Center Primary Service Area residents rate each of the following?
(Please select one per row.)

	Very Good	Good	Fair	Poor	Very Poor	N/A
Inpatient Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nursing Home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outpatient Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pharmacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Primary Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Health Department	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
School Nurse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Specialists	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Community Health Needs Assessment 2017-2019 - Western Missouri Medical Center
(Primary Service Area)**

7. Throughout the past two years, did you or someone you know receive healthcare services outside of the Western Missouri Medical Center Primary Service Area?

- ☐ Yes ☐ Do Not know
- ☐ No

If yes, please specify the healthcare services received.

**Community Health Needs Assessment 2017-2019 - Western Missouri Medical Center
(Primary Service Area)**

8. Are there any other health needs from the list below that need to be discussed at our upcoming CHNA 2017-2019 Town Hall meeting? (Please select all that need to be on our agenda.)

- | | | |
|--|--|---|
| <input type="checkbox"/> Abuse / Violence | <input type="checkbox"/> Mental Illness | <input type="checkbox"/> Suicide |
| <input type="checkbox"/> Alcohol | <input type="checkbox"/> Nutrition | <input type="checkbox"/> Teen Pregnancy |
| <input type="checkbox"/> Cancer | <input type="checkbox"/> Obesity | <input type="checkbox"/> Tobacco Use |
| <input type="checkbox"/> Diabetes | <input type="checkbox"/> Ozone (Air) | <input type="checkbox"/> Vaccinations |
| <input type="checkbox"/> Drugs / Substance Abuse | <input type="checkbox"/> Physical Exercise | <input type="checkbox"/> Water Quality |
| <input type="checkbox"/> Family Planning | <input type="checkbox"/> Poverty | <input type="checkbox"/> Wellness Education |
| <input type="checkbox"/> Heart Disease | <input type="checkbox"/> Respiratory Disease | |
| <input type="checkbox"/> Lead Exposure | <input type="checkbox"/> Sexually Transmitted Diseases | |
| <input type="checkbox"/> Other (please specify) | | |

**Community Health Needs Assessment 2017-2019 - Western Missouri Medical Center
(Primary Service Area)**

9. What is your home zip code?

**Community Health Needs Assessment 2017-2019 - Western Missouri Medical Center
(Primary Service Area)**

Demographics

10. For reporting purposes, are you involved in or are you a ...? (Please select all that apply).

- | | | |
|---|---|---|
| <input type="checkbox"/> Board Member | <input type="checkbox"/> Elected Official - City / County | <input type="checkbox"/> Other Health Professional |
| <input type="checkbox"/> Business / Merchant | <input type="checkbox"/> EMS / Emergency | <input type="checkbox"/> Parent / Caregiver |
| <input type="checkbox"/> Case Manager / Discharge Planner | <input type="checkbox"/> Farmer / Rancher | <input type="checkbox"/> Pharmacy |
| <input type="checkbox"/> Civic Club / Chamber | <input type="checkbox"/> Health Department | <input type="checkbox"/> Physician (MD / DO) |
| <input type="checkbox"/> Charitable Foundation | <input type="checkbox"/> Hospital | <input type="checkbox"/> Physician Clinic |
| <input type="checkbox"/> Clergy / Congregational Leader | <input type="checkbox"/> Housing / Builder | <input type="checkbox"/> Media (Paper, TV, Radio) |
| <input type="checkbox"/> College / University | <input type="checkbox"/> Insurance | <input type="checkbox"/> Senior Care / Nursing Home |
| <input type="checkbox"/> Consumer Advocate | <input type="checkbox"/> Labor | <input type="checkbox"/> Social Worker |
| <input type="checkbox"/> Consumers of Healthcare | <input type="checkbox"/> Law Enforcement | <input type="checkbox"/> Veteran |
| <input type="checkbox"/> Dentist | <input type="checkbox"/> Low Income / Free Clinics | <input type="checkbox"/> Welfare / Social Service |
| <input type="checkbox"/> Economic Development | <input type="checkbox"/> Mental Health | |
| <input type="checkbox"/> Education Official / Teacher | <input type="checkbox"/> Nursing | |
| <input type="checkbox"/> Other (please specify) | | |

Community Health Needs Assessment 2017-2019 - Western Missouri Medical Center (Primary Service Area)

You have just completed the Community Health Needs Assessment 2017-2019 survey. Thank you for your participation.

By selecting "Done" you are submitting your responses and giving others an opportunity to complete the same survey.

CHNA Report Contact :



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