A NEW PATIENT PORTAL IS COMING

Your medical records will NOT be lost or deleted when the current patient portal is discontinued on January 16, 2027. You will always be able to request your medical records through **WMMC Medical Records.**

WHAT YOU NEED TO KNOW

Your current patient portal information will NOT transfer to the new portal. If you want to download and save your records directly from the current portal, you must do so before January 16, 2027. After the current portal is discontinued, you will no longer be able to log in to the old portal or download your records yourself.

wmmc.com/Records

Need your records after the portal closes? You can still request them at **wmmc.com/Records.**

A NEW ACCOUNT WILL BE REQUIRED

Our new patient portal will make it easier to manage your care, communicate with your care team and access your health information.

The new portal is launching soon! You will **receive a registration link after your first appointment.** If you do not get a link or would like to **request portal access,** please email **portal@wmmc.com.**

Visit wmmc.com/Portal or scan the QR code to get started once the new portal launches.

wmmc.com/Portal

FOR PARENTS & GUARDIANS

If you currently manage a minor's health information through the patient portal, your **existing access will not transfer to the new portal.** You will need to establish new access once the new portal launches. To get started, ask for a **Proxy Access Form** at registration or visit **wmmc.com/Portal.**

WESTERN MISSOURI MEDICAL CENTER

For more information, please visit **wmmc.com/Portal.**

EXPLORE YOUR NEW PATIENT PORTAL

Convenient tools to help you manage your care, all in one place.

COMMUNICATE & MANAGE CARE

Message Your Care Team: Securely message your care team to ask questions, share updates and stay connected with your providers.

Manage Appointments: View upcoming appointments.

Request Prescription Refills: Request prescription refills from your care team without needing to make a phone call.

ACCESS YOUR HEALTH INFORMATION

View Your Results: Review your lab and radiology results as they become available in your patient portal.

Review Your Health Information: View important information including your medications, allergies and other health information.

Review Your Visits: Review information from your visits, including discharge instructions.

COMPLETE & ACCESS INFORMATION

Complete Forms & Upload Information

Complete forms and securely upload insurance information before or during your care.

Access Billing Information

View your billing information and access important details about your account.

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